

2010/11 National Indicators

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
Adult, Social Care & Health Portfolio								
Health & Community Care Division								
NI 125 Proportion of people aged 65 or over discharged from hospital to their own home or to a residential or nursing care home with the clear intention that they will move back to their own home (LAA Designated Target)	81	82.7	82.93	85.7	85.71	On Target	79.06	
NI 131 The average weekly rate of delayed transfers of care from all NHS hospitals, acute and non-acute per 100000 population aged 18 or over	6				2.15	On Target	10.56	
NI 141 Number of Supporting People service users who have moved on from supported accomodation in a planned way as a percentage of the total service users who have left the service (LAA Designated Target)	78	77.6	73	76.39	76.32	On Target	77.6	

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 142 The percentage of people receiving Supporting People Services who have established or are maintaining independent living	99	98.4	98.2	98.11	98.11	On Target	99.8	
NI 146 Percentage of adults with learning disabilities in employment at the time of their assessment or latest review	6	3.75	4.16	6.6	6.6	On Target	3.42	
NI 127 Self reported experience of social care users	72	0	0	0	2.25	Slight Variance	71.83	The indicator NI 127 was redefined in March 2011 to measure an average points score across a basket of indicators which represent satisfaction with social care. Where 3 is excellent and 2 is good, the score of 2.25 (estimated) represents a rating of good(+). There is not yet any data from other authorities available for comparison purposes. The original target was set before the definition was changed. For information: The survey asked about user satisfaction and 67% of respondents stated they were either extremely or very satisfied with our services. 72% of respondents felt in control of their daily life.
NI 145 Percentage of adults with learning disabilities in settled accommodation at the time of their assessment or review	73	48.75	57.69	67.02	67.02	Slight Variance	58.02	The result provided is an estimate for quarter 4. The final result will be provided after the completion of statutory reports at the end of May. We expect the final result to be on target.
NI130 (Local Defn) Social Care clients receiving Self Directed	30	18.8	20.4	23.33	26.02	Slight Variance		The result provided is an estimate for quarter 4. The final result will be provided after the completion of statutory reports at the end of May. We expect the final result to be on target.

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 130 (National Defn) Number of adults, older people and carers receiving self directed support as a percentage of clients receiving community based services and carers receiving carer's specific services aged 18 or over (LAA Designated Target)	30	5.62	6.1	10.7	10.65	Significant Variance	5.6	The result provided is an estimate for quarter 4. The final result will be provided after the completion of statutory reports at the end of May. Nationally there has been significant debate over this indicator and it is expected that the base of clients will be reduced to only those eligible for a personalised budget. If these new rules were applied the result would be closer to 30.
NI 135 Number of carers receiving a carers break or other specific service following a carers assessment or review, as a percentage of the number of adults receiving community-based services (LAA Designated Target)	22					N/A	14	No data is available for this target yet as we are still awaiting information from partner organisations. We expect outturn information to be available by late May.
NI 137 Average number of years healthy life expectancy for people aged 65 or over	15.32					N/A	15.32	We are still awaiting this information from colleagues in health. It is expected that the result will be available by late May.
NI 149 Percentage of adults receiving secondary mental health services in settled accommodation at the time of their most recent assessment	70					N/A		We are still awaiting this information from colleagues in health. It is expected that the result will be available by late May.

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 150 Percentage of adults receiving secondary mental health services in paid employment at the time of their most recent assessment	32					N/A		We are still awaiting this information from colleagues in health. It is expected that the result will be available by late May.
Children's Services & Learning Portfolio								
BSF & Infrastructure Division								
NI 52a Take up of school lunches - Primary Schools	38	36.6	36.6	36.6	36.6	On Target	36.6	The final data for 2010/2011 will not be available until July 2011, it is published by the School Food Trust.
NI 52b Take up of School Lunches - Secondary Schools	33	32.6	32.6	32.6	32.6	On Target	32.6	The final data for 2010/2011 will not be available until July 2011, it is published by the School Food Trust.
Commissioning Division								
NI 103a Percentage of final statements of special education need issued within 26 weeks excluding exception cases	90	100	100	100	100	On Target	100	
NI 103b Percentage of final statements of special education need issued within 26 weeks including exception cases	90	100	100	100	100	On Target	100	

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 109 Total number of Sure Start Children's Centres designated as a percentage of the total number of centres required to reach all under 5s	100	100	100	100	100	On Target	100	
NI 22 Percentage of people who feel that parents taking enough responsibility for the behaviour of their	25	21.4	21.4	21.4	21.4	On Target	21.4	
NI 66 Percentage of children looked whose cases should have been reviewed within required timescales	90	92	92	88	88	On Target	72	
NI 117 The percentage of 16 to 18 year olds who are not in education, employment or training (NEET)	8.2	9.33	9.45	9.45	9.8	Significant Variance	9.7	Performance for the DfE monitored 3 month average of November, December and January was 9.8%, which did not meet the planned target of 8.2%. Work is continuing on the management of the 16-18 year old group to support a reduction in the NEET including using best practice from other local authorities that have delivered an improvement in their NEET figure, this will be used to inform strategic and operational initiatives in Southampton. Provisional data for the first part of quarter one is already showing an improvement in the NEET percentage and also significant outcomes for young people.
Safeguarding Division								
NI 54 Services for disabled children	60	60	60	60	60	On Target	60	

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 59a Percentage of initial assessments for made within 7 working days of referral	70	75	67	67	75	On Target	49	
NI 62 The Percentage of Children looked with three or more placements during the year	13	1.5	1.8	6.1	8.9	On Target	7.5	
NI 63 Percentage of Children looked after for more than 2.5 years living continuously in the same placement for at least 2 years (LAA Designated Target)	70	67	65	65	70	On Target	68	
NI 65 Percentage of children becoming subject to a Child Protection Plan who had previously been the subject of a plan, or on the Child Protection Register	15	8.9	13.9	7.2	12.4	On Target	4.8	
NI 67 Percentage of children with a Child Protection Plan whose case were reviewed within the required timescales	100	100	98.3	98.7	98.9	On Target	100	

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 51 Effectiveness of child and adolescent mental health (CAMHs) services	16	16	16	15	15	Slight Variance	16	Performance is showing slight variance due to those commissioning savings in the service that have reduced front line capacity in relation to Child and Adolescent Mental Health Services (CAMHS). The service is monitored on a quarterly basis for outcomes and performance.
NI 147 Percentage of former care leavers aged 19 who were in suitable accommodation	85	87	81	83	50	Significant Variance	61	Many of the young people in this small group of 31 have complex needs and challenging behaviour. All have been offered suitable accommodation opportunities to all young people in this cohort so our negative returns are as a result of not succeeding in engaging some of our care leavers sufficiently to take advantage of the opportunities offered to them rather than a lack of resources or service provision. Performance has improved from 61% last year to 71%, due to a more stable and structured pathways team and a stringent performance management process enabling us to track, monitor and target services at the most difficult to engage young people. We are planning to expand this indicator for 2011/2012 to give a much broader and more accurate reflection of the needs of care leavers and service provision of the care leavers service.

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 148 Percentage of former care leavers in employment, education or training	68	58	55	57	38	Significant Variance	48	Many of the young people in this small group of 31 have complex needs and challenging behaviour. Challenging economic conditions typically affects this group disproportionately. Youth Support continue to meet with the Leaving Care team to engage young people to attend training or secure employment. The Council is working with the National Care Advisory Service on strategies for supporting Care Leavers into employment. All of the young people in this group have been offered education or employment opportunities. Lower performance has been a result of not encouraging enough of our young people to take up the opportunities offered to them rather than a lack of resources or service provision. Performance has improved from 48% last year to 52% and the pathways team which works with these young people has a more stable leadership and management structure from which to further improve performance.
NI 58 Emotional and behavioural health of children looked after	13	13.6	13.6	13.6	23	Significant Variance	13.9	We have reviewed the way that information relating to this indicator as part of our improvement plan. From 1 June this will come under another service manager, and a robust improvement plan is in place to address performance from June 2011.
NI 60 Percentage of core assessments that were carried out within 35 working days of the initial assessment end (LAA Designated Target)	90	53	70	72	56	Significant Variance	32	CA timescales remain off target. This is due to a range of factors such as inducting new staff into the requirements for CA timescales to be met and priority being given to completing work with high risk cases e.g. applications for care proceedings. All Teams except East Protection and Court Team have now largely cleared their outstanding CAs and they have been meeting timescales on new CAs. The East Team has had particular issues with staff performance and competence and a reliance on Agency staff who have not delivered on requirements and have now been moved on. Managers and staff are following a plan to address CA performance. A more realistic target has been set, in line with national performance and other authorities.

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 61 Percentage of looked after children adopted who were placed for adoption within 12 months of the decision that they should be placed for adoption	80	67		75	50	Significant Variance	80	Children not placed within timescales have significant needs, often older children with damaging earlier life experiences. Southampton has been successful in placing these older children who need extensive work to enable them to join a new family. This can mean that such children and their new adopters need significantly more support before they are ready to put in their application to adopt. Under new legislation there can be a significant delay from plan agreement to final court finding. It will be challenging to meet the target this year because of these factors. Planned earlier intervention strategies will ensure effective permanence planning at an earlier stage. We have discussed issues and best practice with other authorities, and find that the national picture is similar to Southampton in that there are more complex children being considered for adoption and fewer people applying to adopt.
NI 64 Percentage of children ceasing to be subject of a Child protection plan during the year ending 31 March who had been the subject of a Child protection plan who had been subject of a plan continuously for 2 years or longer	5	0	0	0	8.1	Significant Variance	0	Whilst performance in Q4 was below target performance for the year as a whole was 3%, which was exceeding the target.
NI 68 Percentage of children referred to children's social services whose cases go on to initial assessments	80	91	65	71	65	Significant Variance	90	This is a measure of the proportion of referrals that progress to Initial Assessments. The target of 80% was set before we had information from other authorities on their performance. Now that this is available, we have revised the target to 65%. We continue to review referrals and work with referrers to ensure that they are appropriate. Levels of IAs are reviewed each week and numbers of referrals each month.

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 71 Children who have run away from home/care overnight	10	8	8	8	8	Significant Variance	8	
NI 59b The percentage of Initial Assessments completed within 10 working days		0	0	91	94	N/A		
Standards Division								
NI 102a The percentage point gap between pupils eligible for free school meals (fsm) achieving at least level 4 in English and Maths at KS2 and pupils ineligible for FSM achieving the same outcome	18.5	14.9	15	15	15.3	On Target	22.3	
NI 106 The gap between the percentage of pupils who are eligible for free school meals at 15 and those who are not eligible progressing to higher education	17	12	12	12	12	On Target	17	
NI 107a Percentage point gap of pupils in a minority cohort who achieve at least level 4 in english and Maths at Key Stage 2 - Gypsy/Roma/Traveller of Irish Heritage	15	31.1	-15	-15	-15	On Target	31.1	

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 107b Percentage point gap of pupils in a minority cohort who achieve at least level 4 in English and Maths at Key Stage 2 - Any other White	-5	2.1	0	-0.4	-0.6	On Target	2.1	
NI 107c Percentage point gap of pupils in a minority cohort who achieve at least level 4 in English and Maths at Key Stage 2 - White/Black Caribbean	0	5.9	-3	-3.5	-3.4	On Target	5.9	
NI 107d Percentage point gap of pupils in a minority cohort who achieve at least level 4 in english and Maths at Key Stage 2 - Black African & White/Black African combined	4	-0.1	-7	-7.3	-10.5	On Target	-0.1	
NI 107e Percentage point gap of pupils in a minority cohort who achieve at least level 4 in English and Maths at Key Stage 2 - Asian/Pakistani	-5	-6	-2	1.8	1.9	On Target	-6	

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 108d Percentage point gap of pupils in a cohort of Key Stage 4 pupils from a minority ethnic group containing more than 30 pupils who achieve 5 A* to C including English and Maths - Black African & White/Black African combined	0	2.3	-5.3	-5.4	-5.3	On Target	2.3	
NI 108e Percentage point gap of pupils in a cohort of Key Stage 4 pupils from a minority ethnic group containing more than 30 pupils who achieve 5 A* to C including English and Maths - Asian Pakistani	-2	-12.2	-4.4	-4.4	-4.3	On Target	-12.2	
NI 57 Children and young people's participation in high-	45	41	41	57	57	On Target	41	

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 72 Percentage of Children assessed against the Early Years Foundation Stage who achieve at least 78 points across all 13 scales with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy	49.8	47.9	53.3	53.4	53.4	On Target	47.9	
NI 82 Percentage of young people who were in receipt of free school meals at 15 who attain level 2 qualifications by the age of 19	48	44.2	44.2	44.2	52	On Target	46.02	
NI 84 Percentage of pupils achieving 2 or more A*-C grades in Science GCSEs or equivalent Key Stage 4	49.5	42.9	53.2	53.2	52.5	On Target	42.9	
NI 85b The number of entries for pupils aged 16-18 for A Level Chemistry	43	34	34	34	57	On Target	34	
NI 85c The number of entries for pupils aged 16-18 for A Level Maths	96	90	90	90	128	On Target	90	
NI 87 Percentage of secondary pupils missing 20% or more of the school year	6.9	7.7	7.7	6.4	6.4	On Target	7.7	

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 89a The number of schools which are in special measures	0	2	2	0	0	On Target	2	
NI 91 Percentage of young people aged 17 who are in full or part time education training or work based learning	83	81	81	81	81	On Target	76	
NI 94 Percentage of pupils making at least 2 levels progress in Maths between tests at KS1 and KS2	82	80	80	80	80	On Target	74	
NI89b The average amount of time spent by schools in special measures	20	13	13	18	18	On Target	13	
NI 73 Percentage of pupils achieving level 4 or above in both English and Maths at Key Stage 2	75	70	70.6	71	71	Slight Variance	64	This is based upon the Revised data released on the 14th December. There has been a significant improvement of 7% in the revised results for 2010 on this indicator, from 64% in 2009 to 71% in 2010. The gap with the 2010 national average has been reduced from 8% to 2%. This is below the very aspirational target, which is 3% above the national average for 2009. The earliest this can be back on target is the 2nd quarter 2011-12, as these national tests are annual. The proposed action is to continue to implement the existing successful World Class primary programme strategy which has secured this year's improvement in just 6 months.

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 75 Percentage of pupils achieving 5 or more A*-C grades at GCSE or equivalent including English and Maths	51	43.1	47.2	47.1	47.5	Slight Variance	43.1	There has been a good improvement of 4.4% in the validated results for this indicator. This is below the aspirational target. The earliest this can be back on target is the 2nd quarter 2011-12, as these national examinations are annual. Support is being targeted at all ten secondary schools, with a particular emphasis on learning and leadership in English and mathematics. Further curriculum development, including the introduction of diplomas, will also have a positive impact on this indicator.
NI 92 Percentage difference between the median Foundation Stage Profile and the mean score of the lowest-scoring 20% of children	32.07	35.5	34.5	34.5	34.5	Slight Variance	35.5	This is a sustained slight improvement in line with the national rate of improvement. The earliest this can be on target is quarter 2 of 2011/12 as assessments are only made annually. A detailed plan for improving standards in the Early Years Foundation Stage is in place.
NI 93 The percentage of pupils making at least 2 levels progress in English between KS1 and KS2	87	79	79	81	81	Slight Variance	76	This is based upon validated data. There has been an improvement of 5% in the revised results for 2010 on this indicator, from 76% to 81%. The gap with the 2010 national average has been reduced from 6% to 3%. This is below the very aspirational target, which is 5% above the national average for 2009. The earliest this can be back on target is 2nd quarter 2011-12, as these national tests are annual. The proposed action is to continue to implement the existing World Class primary programme strategy which has secured this year's improvement in just 6 months.
NI 100 Percentage of looked after children who have been in care for at least one year achieving level 4 in Maths at Key Stage 2	58			40	40	Significant Variance	25	Results have improved significantly from 13% in 2009 to 40% in 2010 although this is still below target. In order to further improve the attainment of Children Looked After an improvement plan has been developed and will be driven through by the Principal Officer Prevention and Inclusion with additional training for the designated teachers for Children Looked After.

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 101 Percentage of children looked after in year 11 who were in care for at least one year achieving 5 A*-C GCSEs including English and Maths	16			8.3	8.3	Significant Variance	3.5	Results have improved from 3.5% in 2009 to 8.3% in 2010 although this is still below target. In order to further improve the attainment of Children Looked After an improvement plan has been developed and will be driven through by the Principal Officer Prevention and Inclusion with additional training for the designated teachers for Children Looked After.
NI 102b The percentage point gap between pupils eligible for FSM achieving 5 A*-C grades at GCSE including English and Maths at KS4 and pupils ineligible for FSM achieving the same outcome	19	22.2	22.2	28	28	Significant Variance	22.2	This is 2009/2010 provisional data based upon the DfE Statistical First Release published on 16/12/2010. This indicator has declined since last year but remains in line with the average of similar authorities and with the national average for 2009. Support for target schools from school improvement partners and subject advisers is focused on ensuring this gap is closed by Quarter 3 2011-12 when the 2011 data becomes available.
NI 108a Percentage point gap of pupils in a cohort of Key Stage 4 pupils from a minority ethnic group containing more than 30 pupils who achieve 5 A* to C including English and Maths - Gypsy/Roma/Traveller of Irish Heritage	25	46.1	48.7	48.7	48.8	Significant Variance	46.1	This is based upon 2010 revised data which excludes academies and relates to only 2 pupils. Due to the change in criteria of the indicator the published targets are no longer relevant. Future targets will be based upon this academic year's performance so will be set for 2010/2011.

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 108b Percentage point gap of pupils in a cohort of Key Stage 4 pupils from a minority ethnic group containing more than 30 pupils who achieve 5 A* to C including English and Maths - Any other white	0	5.3	6.3	6.3	6.4	Significant Variance	5.3	This is based upon 2010 revised data which excludes academies. Due to the change in criteria of the indicator the published targets are no longer relevant. Future targets will be based upon this academic year's performance so will be set for 2010/2011.
NI 108c Percentage point gap of pupils in a cohort of Key Stage 4 pupils from a minority ethnic group containing more than 30 pupils who achieve 5 A* to C including English and Maths - White/Black Caribbean	0	6.3	12	12	12.1	Significant Variance	6.3	This is based upon 2010 revised data which excludes academies. Due to the change in criteria of the indicator the published targets are no longer relevant. Future targets will be based upon this academic year's performance so will be set for 2010/2011.
NI 114 Percentage of pupils who are permanently excluded from school during the academic year	0.09	0.16	0.16	0.16	0.16	Significant Variance	0.093	The final data for 2009/2010 will not be available until July 2011. As the Academy data is included in this figure we have to wait for the published information.
NI 76 Number of schools where the percentage of pupils achieving Level 4+ in both English and Maths at KS2 is less than 55%	1	5	3	3	3	Significant Variance	10	There has been a significant reduction in the number of schools below the floor target, from 10 to 3. The earliest this can be back on target is the 2nd quarter 2011-12, as these national tests are annual. The proposed action is to continue to implement the existing successful World Class primary programme strategy which has secured significant improvement in just 6 months.

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 78 The number of schools in the local education authority where the number of pupils achieving 5 or more A* - C grades or equivalent including English and Maths at KS4 is less than 30%	0	3	0	0	1	Significant Variance	3	Focused support and challenge for all three schools below the new floor standard of 35% 5+A*-C including En and Ma will further reduce the number of schools below the new floor standard. One school, woodlands, will become an academy in September 2011.
NI 81 Percentage point gap in achievement of level 3 qualifications at 19 between those young people in receipt of free school meals at academic age 15 and those who were not	20	21.7	21.7	21.7	25.6	Significant Variance	21.05	Significant work taking place in colleges and school sixth form provision, supported by Aim Higher programme with universities, to ensure young people from disadvantaged backgrounds have strong pastoral support systems in place. This is anticipated to lead to significant improvement in 2011 examinations
NI 85a The number of entries for pupils aged 16-18 for A Level Physics	45	31	31	31	34	Significant Variance	31	This represents a 10% improvement but remains well below an aspirational target. The Science Network Panel of Heads of Science departments at schools and colleges is focusing on improving progression rates from GCSE and the 14-19 Operations Group has included this in its Curriculum Progression plan for the next two academic years.

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 86 Percentage schools judged by Ofsted as having good (grade 2) or outstanding (grade 1) standards of behaviour	85	70	70	63.6	58.3	Significant Variance	70	Due to a change in definition, performance for this indicator no longer includes Special Schools. Both Academies have now been open long enough to have received an inspection. It is not possible to say how long this is likely to remain below target, as the three schools who are currently rated as "satisfactory" for behaviour by Ofsted are not due an inspection during this year and therefore will remain "satisfactory". The OfSTED inspection schedules that determine changes in performance are not under Council control. These schools receive consultancy support from Inclusion and Standards staff in order to improve strategies for managing pupil behaviour and for engaging pupils through an innovative curriculum.
NI 99 Percentage of looked after children who have been in care for at least one year achieving level 4 in English at Key Stage 2	58			40	40	Significant Variance	13	Results have improved significantly from 13% in 2009 to 40% in 2010 although this is still below target. In order to further improve the attainment of Children Looked After an improvement plan has been developed and will be driven through by the Principal Officer Prevention and Inclusion with additional training for the designated teachers for Children Looked After.
Children's Services & Safeguarding Portfolio								
Planning & Sustainability Division								
NI 198 Percentage of pupils travelling to school by car	21	21.18	21.18		20.7	On Target	21.18	
Economic Development Portfolio								
DAT Division								
NI 40 Change in the number of drug users (crack and opiates) in effective treatment (LAA Designated Target)	769	752	760	775	775	On Target	769	
Environment & Transport Portfolio								
Environmental Health & Consumer								

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 182 Percentage of business customers of regulatory services who respond that they have been treated fairly and/or the contact has been helpful	80	84	84	83	82	On Target	80	
NI 190 Achievement in meeting standards for the control system for animal health	1				1	On Target	1	
Highways Infrastructure Services Division								
NI 167 The average journey time per mile on major routes in the authority during the morning peak	3.54					N/A	3.54	This data is taken from a survey which will be available for reporting in early May 2011.
NI 168 Percentage of principal roads where maintenance should be considered	7.5					N/A	8.3	This data is taken from a survey which will be available for reporting in early May 2011.
NI 169 Percentage of non-principal roads where maintenance should be considered	6.5					N/A	7.4	This data is taken from a survey which will be available for reporting in early May 2011.
Planning & Sustainability Division								
NI 157b Processing of planning applications as measured against targets for minor applications within 13 weeks	72	70.79	59.8	62.14	71.2	On Target	75.95	

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NI 157c Processing of planning applications as measured against targets for other applications within 8 weeks	84	77.17	66.48	76.79	84.11	On Target	83.13	
NI 159 Total number of new housing units that are deliverable over a 5 year period as a percentage of the planned housing provision of net additional dwellings for	100				99	On Target	133.7	
NI 175a Percentage of the city's population within a 40 minute bus journey of the general hospital or Royal South Hants (LAA Designated Target)	86.9	100	100	100	100	On Target	100	
NI 186 Percentage reduction in CO2 emissions per person in the Southampton City Council area against the emissions in the baseline year (LAA Designated Target)	9.5				11.5	On Target	8.3	
NI 188 Adapting to climate change	2	2	2	2	2	On Target	2	

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 189a Percentage of agreed actions to implement the Shoreline Management Plan	100	60	60	80	100	On Target	100	
NI 189b Percentage of agreed actions to	100	80	60	80	100	On Target	80	
NI175b Percentage of the city's population within a 10 minute walk of a GP surgery (LAA Designated Target)	70	72	72	72	72	On Target	72	
NI 154 Net increase in dwelling stock over one year (LAA Designated Target)	785				525	Significant Variance	1034	This figure refers to net completions for the year 2009/10.
NI 157a Processing of planning applications as measured against targets for major applications within 13 weeks	63	72.73	57.14	35.71	40	Significant Variance	73.47	The turnaround for 'major' applications has declined, due to the small number, but significant complexity of the major applications decided. The 'major' applications being dealt with currently are significant schemes for investment in the City and therefore have warranted more time in their consideration.
NI 47 Percentage reduction in the number of people killed or seriously injured during the calendar year compared to previous years	3.8				-14.3	Significant Variance	-3.3	Note that a negative figure represents an increase in KSIs

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 48 Percentage reduction in the number of children aged under 16 killed or seriously injured during the calendar year compared to the previous year	11.3				-12.9	Significant Variance	-3.3	Note that a negative figure represents an increase in KSIs
NI 177 Total number of bus passenger journeys originating in the authority area	20100000					N/A	19046387	Awaiting figures from bus operators
NI 178a Percentage of non-frequent buses on time	86					N/A	75	Awaiting data
NI 178b Percentage of frequent services where the excess waiting time is less than would be expected with a service that was always on time	2.55					N/A	1.37	Awaiting data
NI 185 Percentage year on year reduction in CO2 emissions from Southampton City Council operations	2					N/A	7.5	As with previous years we will not have the final year's data until earliest by June/ July 2011. This is due to the lag involved with receiving this data from the energy suppliers & transport. It should be noted that we will be reporting significantly more sites and associated meters this year than previously which may show an increase on total emissions. This is due to the CRC sites and meters audit process which has picked up large numbers of sites and meters that were previously not on the central energy procurement contract or reported. It's too early to tell how we have performed; however over a rolling 12 month ending from the recent data sets complete we emitted 27,911,861 tonnes of CO2 from our operations and sites. Transport data is yet to be fully collated.

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 194 The year on year measured reduction of primary PM10 (airbourne particulates) and NOX (nitrous oxides) emission from local authority estate and operations	2					N/A	-13	As with previous years we will not have the final year's data until earliest by June/ July 2011. This is due to the lag involved with receiving this data from the energy suppliers & transport. It should be noted that we will be reporting significantly more sites and associated meters this year than previously which may show an increase on total emissions. This is due to the CRC sites and meters audit process which has picked up large numbers of sites and meters that were previously not on the central energy procurement contract or reported. It's too early to tell how we have performed; however over a rolling 12 month ending from the recent data sets complete we emitted 27,911,861 tonnes of CO2 from our operations and sites. Transport data is yet to be fully collated.
Waste & Fleet Transport Division								
NI 191 Number of kilograms of residual household waste collected per household (LAA Designated Target)	731	173.21	347.86	516.47	687	On Target	691.89	
NI 193 Percentage of municipal waste which is sent to landfill	21.6	16.58	16.96	16.78	17.25	On Target	17.38	
NI 192 Percentage of household waste arising which have been sent by the authority for reuse recycling composting or anaerobic digestion	29.09	28.37	27.25	26.07	24.92	Slight Variance	26.57	variance due to: Effects of the recession on residents buying power - not purchasing as many newspapers & magazines. No longer collecting clean wood at the Civic Amenity site for recycling - instead all types of wood are collected as mixed wood for incineration - reason for the change is to reduce costs as burning mixed wood is cheaper and to reduce tonnages sent to landfill.

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
								Due to hot summer green waste tonnages were lower than previous year
Housing Portfolio								
Decent Homes Division								
NI 158a Number of non decent council homes	340	1250	822	201	250	On Target	1696	
NI 158b Percentage of non decent council homes	2	7.38	4.86	1.19	1.48	On Target	10.01	
Housing Management Division								
NI 160 Local Authority tenants' satisfaction with landlord services	78	76	76	76	76	On Target	76	
Housing Solutions Division								
NI 155 Number of affordable homes delivered (gross)	460	87	252	322	472	On Target	248	
NI 156 Number of households living in temporary accommodation provided by the council under the homelessness legislation	133	133	130	131	136	On Target	130	
NI 187a Percentage of households on low income related benefits and low energy efficiency	8	8	8	8	8	On Target	9	
NI 187b proportion of households in receipt of income benefit and a high energy efficiency	36	36	36	36	36	On Target	37	
Leaders Portfolio								
Corporate Policy and Performance								

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 179 Total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008/09 Financial Year	13200	11500	13800	13800	13800	On Target	11500	
Leisure, Culture & Heritage Portfolio								
Leisure & Culture Division								
NI 8 - Percentage of adult participating in sport & active recreation (via Sport England's Active People Survey)	25.7	22.3	22.3	21.6	21.6	Significant Variance	22.3	21.6 is the current figure (provided at Q3) as information is collated annually.
Local Services & Community Safety Portfolio								
Neighbourhood Services Division								
NI 1 Percentage of people who believe people from different backgrounds get on well together in their local area	75	73.2	73.2	78	78	On Target	73.2	
NI 138 Percentage of people aged 65 or over who are satisfied with both home and neighbourhood	80	78.8	78.8	78.8	78.8	On Target	78.8	
NI 17 Percentage of people stating that anti-social behaviours is a problem	23	29.5	29.5	29.5	18	On Target	29.5	
NI 195a Improved street and environmental cleanliness levels of litter	3	0	2	0	2.7	On Target	3	

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 195c Improved street and environmental cleanliness levels of graffiti	3	2	3	0	2.7	On Target	3	
NI 195d Improved street and environmental cleanliness levels of fly posting	0	0	0.5	0	0	On Target	0	
NI 196 Year on year change in total incidents of fly tipping dealt with compared with its year on year change in enforcement actions taken against fly-tipping	1	1	1	1	1	On Target	1	
NI 197 Proportion of local sites where positive conservation management has been or is being implemented	25	15	15	17	24	On Target	15	
NI 21 Percentage of people who think that anti-social behaviour and crime are tackled effectively by the local authority and police (LAA Designated Target)	30	23	23	23	50	On Target	23	
NI 27 Percentage of people who think that the police and local authority seek peoples views about anti-social behaviour and crime	23	21.4	21.4	21.4	23	On Target	21.4	

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 32 Repeat incidents of domestic violence (LAA Designated Target)	30	36.9	31.51	29.4	26.69	On Target	39.5	
NI 41 Percentage of people who think that there is a problem with people being drunk or rowdy in their area	35	45.5	45.5	45.5	34	On Target	45.5	
NI 42 Percentage of people who think that there is a problem with people using or dealing drugs in their area	32	34.6	34.6	34.6	26	On Target	34.6	
NI 5 Percentage of people who are satisfied overall with the area as a place to live	75	73.7	73.7	73.7	81	On Target	73.7	
NI 4 Percentage of people who feel they can influence decisions in their locality	32	27.9	27.9	27.9	29	Slight Variance	27.9	Although target has not been met, % of people who feel they can influence decisions has increased by 1% since the 2008 Place Survey.
NI 195b Improved street and environmental cleanliness levels of detritus	4	3	4.5	0	5	Significant Variance	3	Target not achieved mainly in industrial areas. Road-works partly to blame as well as verge car parking dragging mud onto roads, but manager has reorganised the team to ensure better performance in future.
NI 35c Building resilience to violent extremism - Effective development of an action plan to build the resilience of communities and support vulnerable individuals	0	2.5			0	Significant Variance	2.5	

PI Description	Target	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Current Status	Previous Year Outturn	Current Quarter Comments
NI 6 Percentage of people who take part in formal volunteering at least once a month	22	21.7	21.7	14	14	Significant Variance	21.7	The previous national Place Survey asked people about volunteering in general, not specifically about the city. The results of the City Survey give us a baseline for the percentage of residents volunteering in Southampton, which is why it appears there is a decrease in the past two years. The City Survey therefore gives us a more accurate local baseline from which to work.
Resources & Workforce Planning Portfolio								
Partnership, Transactions & Customer								
NI 181 Average time taken in calendar days to process all new claims and change events in Housing Benefit/Council Tax Benefit	16	14.46	13.93	13.24	11	On Target	11	