



Notice to all proprietors and drivers of licensed vehicles fitted with approved Taxi Cameras

updated January 2012

TAXI CAMERAS AND CHANGES OF VEHICLE

Please note that only authorised Brigade, Pageantry or Verifeye camera installers may remove and refit your taxi camera installation. If you wish to change your vehicle you must contact an authorised camera installer **before** the camera is removed from your existing vehicle. Failure to do so will result in the camera becoming inoperative and you or the driver of the vehicle will not be protected. It is not possible for any other person to install or reinstall this specialist equipment. If you do not have details of the authorised camera fitters, please contact the licensing office or see the "Vehicle Application Guidance" on the hackney carriage and private hire web pages.

REPORTING INCIDENTS AND RETRIEVAL OF DATA

Please note that the capacity of your taxi camera installation is not infinite – if an incident takes place you **must**, as a matter of urgency, report the incident to the Police **and** telephone the Licensing Office to make arrangements for the data from the camera to be retrieved.

DO NOT DELAY

No guarantee can be made that the data will still be available if a download is not made as soon as possible – in any case, if more than seven days elapse between the incident and your attendance at the office, it is very likely that the data will have been overwritten. The more the vehicle is used, the shorter the time period for retention will be.

When telephoning the office you **must** indicate the date and time of the incident and the name and contact details of the Police officer dealing with the incident.

Taxi Camera Advice