SOUTHAMPTON CITY COUNCIL HEALTH OVERVIEW AND SCRUTINY PANEL

MINUTES OF THE MEETING HELD ON 15 MAY 2014

Present: Councillors Stevens (Chair), Bogle, Cunio and Parnell

Apologies: Councillors Claisse and Spicer

59. MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)

<u>RESOLVED</u>: that the minutes for the Panel meetings on the 22nd and 29th April 2014 be approved and signed as a correct record.

60. INQUIRY: EMERGING ISSUES AND RECOMMENDATIONS

The Panel considered the report of the Assistant Chief Executive, detailing the emerging issues and recommendations for the Panel's inquiry into the Impact of Housing and Homelessness on the health of single people.

A copy of the Inquiry's provisional recommendations that had been circulated to the Panel by email for comment and consideration were tabled at the meeting. The Panel acknowledged that the full report would be presented to a future meeting for approval. It was noted that there was a cross over with some of the elements of the Scrutiny Panel A inquiry in regard to Houses of Multiple Occupation and the Panel was assured that these recommendations would be incorporated within Scrutiny Panel's A Inquiry final assessment.

The Panel discussed the broad tone of some of the recommendations and noted that the full report would have action points that underpinned the intentions of the recommendations. In addition the Panel stressed the continuing importance of ensuring that those agencies dealing with homelessness in the City.

RESOLVED that:

- (i) the Panel thanked those that had presented information to the Inquiry;
- (ii) the Panel was happy to acknowledge the many examples of good practice and the wide range of skilled and dedicated professionals who provided excellent support to the homeless within the City;
- (iii) the full report would be considered by the Panel at a future meeting.

61. <u>SOUTHERN HEALTH NHS FOUNDATION TRUST: DRAFT QUALITY ACCOUNT</u> 2013/14

The Panel noted the report of the Head of Quality, Performance and Quality Contracts, detailing the Trust's Quality Account 2013-2014.

The Head of Quality Performance, Chief Medical Officer, Clinical Director Southampton Adult Mental health and the Head of Communications for the Trust were in attendance and, and with the consent of the Chair addressed the meeting. The Panel were given an overview that set out the history of the trust and reasoning for the large geographic area covered by them. It was explained that the trust was made up of what tended to be small specialised centres over a large geographical area and that the Trust was made up of two former trusts that were combined to ensure that the specialist services became more affordable. It was explained that this had resulted in direct scrutiny from Monitor.

The trust outlined a number of actions that it had undertaken to improve the quality of the services provided including consultation and staff training and stated that there had been significant improvement.

In addition the Panel received a paper outlining the Southampton Adult Mental Health Services Quality Account detailing the performance of services at Antelope House. The Panel noted that steps had been put into place since the Care Quality Commission's (CQC) visit in December 2013 and that there had been significant improvement to improve the quality of service when Antelope House was revisited in February 2014. The Trust outlined the steps it had taken to ensure that the proper level was provided, including the recruitment of additional staff.

The Panel noted that the provision of Adult Mental Health within the City and the region had been given a renewed focus by the Health and Wellbeing Board and this had been supported by both Healthwatch Southampton and the Southampton City Clinical Commissioning Group.

62. <u>UNIVERSITY HOSPITAL SOUTHAMPTON NHS FOUNDATION TRUST: DRAFT</u> <u>QUALITY ACCOUNT 2013/14</u>

The Panel noted the report of Director of Nursing, detailing the Trust's Draft Quality Account 2013-2014. Gale Burn representing the Trust was in attendance and, in with the consent of the Chair, addressed the meeting.

The Panel acknowledged that the Quality report followed a national format. The Trust detailed the performance against the years priorities and that the trust has meet its CQC standards in the year. It was explained that the report detailed the rationale for setting the priorities for the forthcoming year. It was explained to the Panel that the Trust had highlighted several priorities including patient safety and patient discharge continued to be a priority for the Trust. The Panel noted that the Trust had responded to consultation and had decided to review the provision of food to patients.

The Panel noted that the pressures on the Trust still continued especially in regard to emergency care and discharge of patients. It was stated that the report had still to be finalised and that a completed document would be circulated for the Panel on completion.

63. SOLENT NHS TRUST: DRAFT QUALITY ACCOUNT 2013/14

The Panel considered the report of the Director of Nursing and Quality, detailing the Trust's Draft Quality Account 2013-2014. The Director of Nursing and Deputy Director of Nursing of the Solent NHS Trust were in attendance and, with the consent of the Chair addressed the meeting.

The Panel received a draft of the Trust's Quality Account 2013-2014 that was tabled at the meeting. The Draft outlined the Trust's performance against priorities chosen for 2013 -2014 including patient safety, real time capture of user experience, the reduction

of amputations for patients with diabetes and increasing the coverage of the Health Child Programme.

In addition the tabled draft report set out the ongoing priorities for the Trust in 2014/2015. These included the reduction of the number of clients unable to access a walk in sexual health appointment on the day, patient safety and ensuring that the needs of the carers are considered and ensuring that carers feel supported. In addition the Quality report also set out the reasons why these priorities had been chosen.

The Trust explained that the draft had had to be tabled at the meeting due to the recent and extensive visitation by the Care Quality Commission and noted that the version tabled at the meeting would be subject to change.

<u>RESOLVED</u> that the Panel delegated responsibility for it's response to the final version of the Trust's Quality report to the Chair subject to consultation with the rest of the Panel.