

DECISION-MAKER:	OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE		
SUBJECT:	UPDATE ON THE CLOSURE OF WOODSIDE LODGE AND THE RESTRUCTURE OF DAY AND RESPITE SERVICES		
DATE OF DECISION:	11 JUNE 2015		
REPORT OF:	CABINET MEMBER FOR HEALTH AND ADULT SOCIAL CARE		
<u>CONTACT DETAILS</u>			
AUTHOR:	Name:	Paul Juan	Tel: 023 8083 2530
	E-mail:	paul.juan@southampton.gov.uk	
Director	Name:	Mark Howell	Tel: 023 8083 2743
	E-mail:	mark.howell@southampton.gov.uk	
STATEMENT OF CONFIDENTIALITY			
Not applicable			

BRIEF SUMMARY

This paper provides an update on the closure of Woodside Lodge residential care home and outlines the progress being made with reviewing the needs of individuals currently using day and respite services provided by Southampton City Council.

RECOMMENDATIONS:

- (i) That the Committee note the progress being made with implementing the Cabinet decisions relating to the closure of Woodside Lodge residential care home and the restructure of day and respite services directly provided by the council.

REASONS FOR REPORT RECOMMENDATIONS

1. The Chair of the Committee requested an update.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

2. No alternative options were considered and rejected.

DETAIL (Including consultation carried out)

WOODSIDE LODGE RESIDENTIAL CARE HOME

3. Woodside Lodge is a 27 bed residential care home for older people living with moderate or severe dementia, in Millbrook Ward.
4. On 16 December 2014, Cabinet approved the closure of Woodside Lodge, when all of its residents have been supported to move to suitable alternative care settings. At the time of the decision, there were 13 residents.
5. Following a thorough assessment of their needs, a further nine residents have so far been supported to move: one person has moved to another Southampton City Council home; five people have moved to a residential care home managed by a charity; one person has moved to a private residential care home; one person moved to a nursing home; and one person had to be admitted to hospital before their move could be considered

and has sadly since passed away.

6. Of the four remaining residents, one is currently waiting for a room in her family's preferred home to become available; one is scheduled to move in the next fortnight to a private residential care home; one is being assessed for additional NHS funding to meet complex needs; and one is awaiting an assessment for a nursing placement. Social workers will continue to support these individuals and their families with all of these moves and issues.
7. Reviews of the new placements are being completed to monitor the quality of care being provided and to ensure that needs are being met.
8. Consultation with trade unions and staff affected by this closure has now concluded, with a view to avoiding compulsory redundancies. The home will not close until suitable alternative placements have been found for all of the remaining residents. It is envisaged that the closure could take place in September 2015.

SOUTHAMPTON DAY SERVICES

9. On 15 January 2015, Cabinet authorised a restructure of Southampton Day Services, including the closure of council-provided services delivered from their St Denys and Freemantle Community Centre bases and the closure of all associated satellite services. Cabinet directed that these services should not close until a comprehensive review of each individual service user's needs had been carried out and, where appropriate, they had been supported to move to suitable alternatives or take up a Direct Payment.
10. At the time of writing, 150 of the 248 (60%) reviews required have been completed by a dedicated team of social workers and care managers, with the remainder scheduled for completion by 31 July 2015.
11. Some individuals have already been supported to move to alternative day services; a small number have taken up or increased the scope of their Direct Payments (15); some are undergoing a structured transition to a new service, with additional 1-1 support provided where needed; some have still to decide which alternative service to move to; and some have needs that can best be met by the remaining Southampton Day Services at Woolston or Sembal House.
12. The Council has worked with Southampton Mencap to hold a "New Opportunities" event, to showcase the wide range of alternative activities and services currently available locally from third sector and private providers. Individuals, carers and families affected by the reviews have all been invited to the event on 8 June 2015 and an update will be given at the meeting on 11 June.
13. The Integrated Commissioning Unit (ICU) has proactively worked with the council to amend the current contract with SPECTRUM Centre for Independent Living (CIL) to support the review process. As part of this, SPECTRUM CIL has held information sessions at all of the main council day services sites to help individuals and their families understand the support available to those wishing to take up Direct Payments.
14. In line with the Cabinet decision, when all of the reviews have been completed, the findings will be used to determine whether the council needs to commission any additional services to ensure that individuals' eligible needs are met. As part of wider discussions with the market, the flexibility to

provide alternative day services and personal assistant sessions has been discussed.

15. Early indications are that support for helping individuals to secure appropriate training and employment would be beneficial. Some of this additional support is being spot purchased but it may be that in the longer term resources are identified from current budgets for a commissioned approach.
16. There have been a number of expressions of interest in the creation of new social enterprise organisations to take the place of Southampton Day Services at St Denys and Freemantle and some of the satellites. The ICU has provided information and signposting for services wishing to become social enterprises and discussions are underway to identify how best to provide additional advice and support. The council's new Commissioning Board may have a coordinating role and is expected to support the development of community resilience and social enterprise. Potential alternative providers have expressed an interest in being tenants at St Denys and Freemantle community centres and this is being pursued.
17. The ICU is also considering how best to ensure that day services continue to meet the required quality and safety standards, including the potential for a Quality "Kite Mark", which carers and established day service providers have suggested would be helpful. This would also help to provide some assurance to individuals moving to services that are newly established or new to Southampton. Service users and carers will be encouraged to use Support with Confidence, an initiative run by Trading Standards which maintains a register of accredited organisations that have passed a number of checks and audits. There is no required quality standard, but the ICU Quality Team is looking at how providers, carers and service users can establish an improved understanding around the issue of quality.
18. A minimum of 45 days consultation with trade unions and employees affected by these closures is currently underway.
19. The Council has worked with individuals' and carers' representatives to establish a Review Oversight Group to monitor the approach taken and progress with the reviews. So far, this group has met twice. An outcome of the group is that Southampton Mencap is coordinating a survey to monitor carers' satisfaction with the reviews process and outcomes.

RESPITE SERVICE AT KENTISH ROAD

20. On 15 January 2015, Cabinet authorised the phased closure of the respite service at Kentish Road and directed that it should not close until a comprehensive review of each individual service user's needs had been carried out and suitable alternative arrangements had been made to meet their replacement care needs.
21. The reviews of individuals' respite needs have been carried out alongside the day service reviews and, where appropriate, individuals are being supported to transition to respite placements with Shared Lives carers, alternative residential respite providers or suitable alternative arrangements funded by Direct Payments. These reviews are on schedule to be completed by 31 July 2015.
22. Where possible and appropriate, Shared Lives carers have offered individuals trials to see if this flexible model of respite can meet their and

their families' needs. So far, this has been well received and is enabling some individuals to begin to transition to using Shared Lives for respite.

23. The ICU is using early findings from the reviews to engage with potential providers of respite care to determine their capacity and willingness to meet current and future demands. This work is ongoing.
24. Individuals and their carers have been advised that Kentish Road will remain open at least until 30 September 2015 and bookings are being taken up to that date. This will be kept under review.
25. Consultation with trade unions and staff affected by the phased closure of Kentish Road is currently underway.
26. A further report on day and respite services will be considered by Cabinet on completion of the reviews.

RESOURCE IMPLICATIONS

Capital/Revenue

27. The Council's budget, approved in February 2015, contained the following savings for 2015/16: Woodside Lodge £200k, Southampton Day Services £270k and the respite service at Kentish Road, £100k.
28. A review of these savings for 2015/16 is required, but it is unlikely that they will be achieved in the manner intended, i.e. through the closures. This is because:
 - (i) Additional time has been needed to ensure that clients' assessed needs can be satisfactorily met by suitable alternatives, in line with the commitments made by Cabinet, and
 - (ii) Some individuals have transferred to alternative services, while existing ones remain open, which has led to additional costs.

LEGAL IMPLICATIONS

Statutory power to undertake proposals in the report:

29. The legal implications are as set out in the reports considered by Cabinet.

Other Legal Implications:

30. The criteria used to assess eligible social care needs are contained in the Care and Support (Eligibility Criteria) Regulations 2014, which supersede the previous eligibility framework set out in guidance, known as Fair Access to Care Services.

POLICY FRAMEWORK IMPLICATIONS

31. These Cabinet decisions are aligned to the following priorities set out in the Council Strategy 2014-2017:
 - Prevention and early intervention
 - Protecting vulnerable people
 - A sustainable council

KEY DECISION? No

WARDS/COMMUNITIES AFFECTED:	ALL
-----------------------------	-----

SUPPORTING DOCUMENTATION

Appendices

1.	None
----	------

Documents In Members' Rooms

2.	None
----	------

Equality Impact Assessment

Do the implications/subject of the report require an Equality Impact Assessment (EIA) to be carried out.	No
--	----

Other Background Documents

Equality Impact Assessment and Other Background documents available for inspection at: Herbert Collins House, 5 Northleigh Corner, Wide Lane, Southampton, SO18 2HR

Title of Background Paper(s) Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)

1.	Cabinet decision (16 December 2014): Future of Woodside Lodge http://www.southampton.gov.uk/modernGov/ieDecisionDetails.aspx?ID=779
2.	Cabinet decision (15 January 2015): Future of Day Services in Southampton http://www.southampton.gov.uk/modernGov/ieDecisionDetails.aspx?ID=787
3.	Cabinet decision (15 January 2015): Future of the Respite Service for Adults with Learning Disabilities http://www.southampton.gov.uk/modernGov/ieDecisionDetails.aspx?ID=786