

DECISION-MAKER:	SCRUTINY PANEL A		
SUBJECT:	HIGHWAYS APPROACH TO ASSET MANAGEMENT INQUIRY: MEETING 2		
DATE OF DECISION:	8 JULY 2010		
REPORT OF:	HEAD OF POLICY AND IMPROVEMENT		
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STATEMENT OF CONFIDENTIALITY			
None			

SUMMARY

The second and final meeting of this inquiry aims to look at the communication tool and community aspects of the highway approach to asset management. Southampton's Highways satisfaction and performance will also be examined, alongside how we compare with other authorities. In addition, a verbal update will be given on the context and process for the new Highways partnership. **Members are reminded to bring their full set of papers from Meeting 1 on 3 June 2010. Additional documents are also distributed with this report.**

RECOMMENDATIONS:

- (i) The panel is recommended to consider the background information provided and comments made by the Cabinet Member for Environment and Transport, The Transformation and Performance Manager and the Asset Manager and use the information provided as evidence in the inquiry.

REASONS FOR REPORT RECOMMENDATIONS

1. To enable the Panel to compile a file of evidence in order to formulate findings and recommendations at the end of the inquiry process.

CONSULTATION

2. Stakeholders are being consulted throughout the inquiry process

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

3. None

DETAIL

4. Councillor Dean, the Cabinet Member for Environment and Transport, will outline for the Scrutiny Panel the importance of prioritising the repairs of highways and pavements. In addition, there will be an introduction into the performance of Highways services, the Communication Toolkit used and the community perspective of the service provision.
5. The Panel is invited to have an open discussion on the council's approach with the cabinet member, supported by John Harvey, Public Realm Manager, and Jane Richards, Transformation and Performance Manager.

6. Background documents were distributed with the June papers to ensure the Panel had the full set of key papers and information available to them for the whole inquiry. The second meeting will primarily be on the final six documents, focussing on consultation, communication and performance aspects of Highways.
 - 6 Customer Consultation and Satisfaction Framework
 - 7 Communications of Scheme – Points for Consideration
 - 8 Scheme communications Grading Document
 - 9 Stakeholder Matrix
 - 10 Highways Improvements 2010-11 (Web Extract)
 - 11 Annual Local Authority Road Maintenance (ALARM) Survey 2010
- 7 In addition, new documents have been distributed relating to additional information and context requested at meeting 1:
 - 12 Results of the National Highways and Transport Public Satisfaction Survey 2009 (MORI)
 - 13 Action plan in response to the Mori survey.
 - 14 Directorate Communications Campaign – ‘Keep the City Moving’
8. As this is the final meeting of the panel on this matter there will also be an opportunity to discuss emerging recommendations and the approach and timescales for the final report.

FINANCIAL/RESOURCE IMPLICATIONS

Capital

8. Not applicable

Revenue

9. Not applicable

Property

10. Not applicable

Other

11. Not applicable

LEGAL IMPLICATIONS

Statutory power to undertake proposals in the report:

12. The duty to undertake overview and scrutiny is set out in Section 21 of the Local Government Act 2000 and the Local Government and Public Involvement in Health Act 2007.

Other Legal Implications:

13. None

POLICY FRAMEWORK IMPLICATIONS

14. None

SUPPORTING DOCUMENTATION

Appendices

1	Results of the National Highways and Transport Public Satisfaction Survey 2009 (MORI)
2	Action plan in response to the Mori survey.
3	Directorate Communications Campaign – ‘Keep the City Moving’

Documents In Members’ Rooms

	None
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Background Documents

Relevant Paragraph of the Access to Information
Procedure Rules / Schedule 12A allowing document to
be Exempt/Confidential (if applicable)

	None	
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Background documents available for inspection at:

KEY DECISION No

WARDS/COMMUNITIES AFFECTED:	Not applicable
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