

Reference: 2011/02878/01SRAP

Hearing:

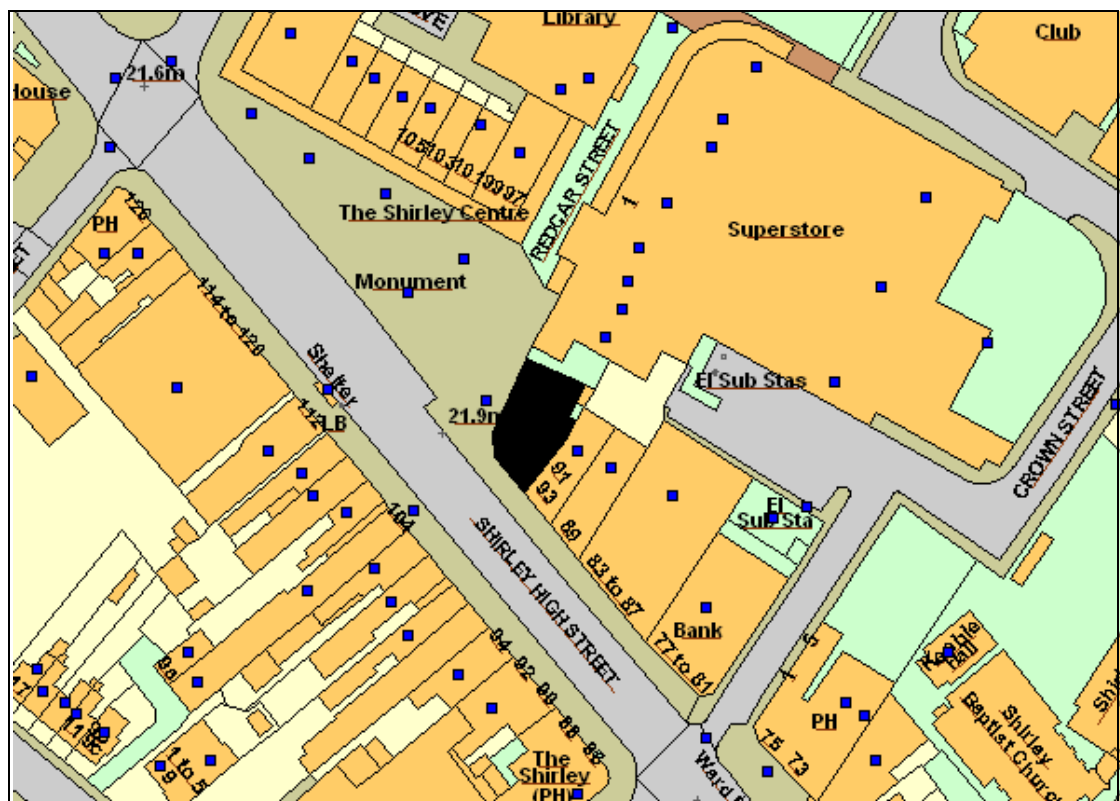
12th January 2012

Application for Review of Premises Licence

Premises Name: Windsor Castle
Premises Address: 95 Shirley High Street
Southampton
SO16 4EX

Application Date: 24th November 2011
Application Received Date: 25th November 2011

Application Valid Date: 25th November 2011



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Representation From Responsible Authorities

Responsible Authority	Satisfactory?	Comments
Child Protection Services - Licensing	No Response Received	
Hampshire Fire And Rescue - Licensing	Yes	

Environmental Health - Licensing	Yes	
Planning & Sustainability - Building Control - Licensing	Yes	
Planning & Sustainability - Development Control - Licensing	Yes	
Police - Licensing	No	
Trading Standards - Licensing	Yes	

Other Representations

Name	Address	Contributor Type
None		

Legal Implications

1. Part 3 of the Licensing Act 2003 provides that a responsible authority of a resident or business in the vicinity (interested party) may apply for review of a premises licence.
2. The grounds of review applications must relate to one or more of the licensing objectives.
3. In such circumstances, the applicant for the review must serve a copy of the review application on the holder of the premises licences, the City Council and each of the responsible authorities.
4. On receipt of the application for review, the officers will consider its validity, under delegated powers. Reasons for rejection, in whole or in part, include:
 - that the grounds for review are not relevant to one or more of the licensing objectives and;
 - (in the case of an application not made by a responsible authority), that the application is frivolous, vexatious or repetitious.
5. The City Council must, within one day of receiving the application for review, display a prescribed notice of the review application on the outside or adjacent the premises; the notice must remain on display for 28 days and any interested party in the vicinity or the responsible authorities may make representations in that period.
6. Unless the applicant, licence holder, interested parties and responsible authorities

7. The sub-committee, in considering the application for review, must have regard to the adopted Statement of Licensing Policy and evidence before it at the hearing.
8. The Licensing Act 2003 provides that, in determining an application for review, the sub-committee may take any (or none) of the following steps, as it considers necessary:
 - modify the conditions of the licence;
 - exclude a licensable activity from the scope of the licence;
 - remove the designated premises supervisor;
 - suspend the licence for a period not exceeding three months;
 - revoke the licence.
9. The Licensing Act 2003 makes provision for appeal to the Southampton Magistrates' Court against the sub-committee's decision in relation to an application for review.
10. In considering this application the sub-committee will sit in a quasi-judicial capacity and is thus obliged to consider applications in accordance with both the Licensing Act 2003 (Hearings) Regulations 2005, and amending secondary legislation and the rules of natural justice. The practical effect of this is that the sub-committee must make its decision based on evidence submitted in accordance with the legislation and give adequate reasons for reaching its decision.
11. Copies of the application for review and the Police objection are annexed to this report.
12. The sub-committee must also have regard to:-
13. *Crime and Disorder Act 1998*

Section 17 of the Crime and Disorder Act 1998 places the Council under a duty to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent, crime and disorder in its area.
14. *Human Rights Act 1998*

The Act requires UK legislation to be interpreted in a manner consistent with the European Convention on Human Rights. It is unlawful for the Council to act in a way that is incompatible (or fail to act in a way that is compatible) with the rights protected by the Act. Any action undertaken by the Council that could have an effect upon another person's Human Rights must be taken having regard to the principle of proportionality - the need to balance the rights of the individual with the rights of the community as a whole. Any action taken by the Council which affects another's rights must be no more onerous than is necessary in a democratic society. The matters set out in this report must be considered in light of the above obligations.



Hampshire Constabulary
Chief Constable Alex Marshall

Southampton City Council
Southbrook Rise.
4-8 Millbrook Road East,
Southampton.
SO15 1YG

Southampton Central Police Station
Southern Road
Southampton
Hampshire
SO15 1AN

Our ref: 44080544798
Your ref:

Telephone: 0845 045 45 45

Direct dial: 023 8067 4768

Fax: 08453660037

Deaf/speech impaired minicom: 01962 875000

Email: southampton.licensing@hampshire.pnn.police.uk

25th November 2011

Dear Sir,

I have submitted the following application to review the licence at the Windsor Castle.

As a licensee under the Licensing Act 2003 they have a duty to promote the four licensing objectives which are-

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance and
- The protection of children from harm

Hampshire Constabulary believes that they have failed to take the necessary steps to promote the prevention of crime, public safety, the prevention of public nuisance and the protection of children from harm. As a result I submit this application. I enclose the evidence for your records.

Yours faithfully

PC 3942 Lindley

Licensing & Violent Crime Reduction Department
Southampton



**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

Before completing this form, please refer to FPP 07001 (Licensing (Licensing Act 2003))

I PC Jamie Lindley, on behalf of the Chief Officer of Hampshire Constabulary,
(Insert name of applicant)

- ☒ Apply for the review of a premises licence.
- ☐ Apply for the review of a club premises certificate.
(Select as applicable)

Premises or Club Premises details

Postal address of premises:	Windsor Castle 95 Shirley High Street Southampton
Postcode (if known):	SO16 4EX

Name of premises licence holder or club holding club premises certificate (if known) Patricia Mouldsdales
--

Number of premises licence or club premises certificate (if known) 2006/00695/01SPRN

Details of responsible authority applicant

Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms <input type="checkbox"/> Other title / Rank: PC	
Surname: Lindley	First Names: Jamie
Current postal address :	Southampton Central Police Station Southern Road Southampton
Postcode:	SO15 1AN
Daytime telephone number:	02380 674768
E-mail address: (optional)	

Hampshire Constabulary is a responsible authority and the applicant has the delegated authority of the Chief Officer of Police in respect of his responsibilities under the Licensing Act 2003



**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

This application to review relates to the following licensing objective(s)

*Select one or more
boxes*

- | | |
|---|-------------------------------------|
| 1) The prevention of crime and disorder | <input checked="" type="checkbox"/> |
| 2) Public safety | <input checked="" type="checkbox"/> |
| 3) The prevention of public nuisance | <input type="checkbox"/> |
| 4) The protection of children from harm | <input checked="" type="checkbox"/> |

Please state the grounds for review which must be based on one or more of the licensing objectives together with supporting information:

On behalf of the Hampshire Constabulary, I am writing to make a representation for the DPS of the above named premises to receive BIIAB DPS training to level 2, and to add conditions to the premises licence on the following grounds:

- 1) The prevention of crime and disorder.
- 2) Public safety.
- 3) The protection of children from harm.

Police seek the following conditions:

CCTV

The premises shall have sufficient cameras located within the premises to cover all public areas including outside of the premises covering the entrance and exit. The system should be able to cope with strobe lighting and all levels of illumination throughout the premises as well as outside areas.

CCTV warning signs to be fitted in public places.

The CCTV system must be operating at all times whilst the premises are open for licensable activity. All equipment shall have a constant and accurate time and date generation.

The recording system will be able to capture a minimum of 4 frames per second and all recorded footage must be securely retained for a minimum of 28 days.

Records must be made on a weekly basis and kept for inspection to show that the system is functioning correctly and that data is being securely retained.

The DPS or premises manager must be able to demonstrate that the CCTV system has measures to prevent recordings being tampered with, i.e. password protected.

There shall be sufficient members of trained staff at the premises during operating hours to



**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

be able to provide viewable copies on request of the Police or local authority. Any images recovered must be in a viewable format on either disc or VHS. Footage supplied in a digital format on CD or DVD will also have a copy of the CCTV system software enabled on the disc to allow playback.

In the event of technical failure of the CCTV equipment the Premises Licence holder/DPS MUST report the failure to the Southampton Police Licensing Unit.

INCIDENT BOOK

An incident book will be provided and maintained at the premises. It will remain on the premises at all times and will be available to police for inspection upon request.

Any incidents that include physical altercation or disorder, physical ejection, injury, id seizure or drug misuse will be recorded in the incident book. The entry is to include an account of the incident and the identity of all person(s) involved (or descriptions of those involved if identity is not known). Should there be any physical interaction by members of staff and the public the entry will include what physical action occurred between each party. The entry shall be timed, dated and signed by the author.

If the member of staff creating the entry has difficulties reading or writing then the entry may be written by another staff member. This should however be read back to the person creating the entry and counter signed by the person who wrote the entry.

At the close of business on each day the incident book will be checked by the manager on duty where any entries will be reviewed and signed. If incidents have occurred the duty manager will de-brief door staff at the close of business. Should there be no incidents then this will also be recorded at the close of business in the incident book.

REFUSALS BOOK

A refusals book will be kept and maintained at the premises and will be available for police inspection upon request. All refusals for the sale of alcohol and the reasons for refusal should be recorded. Any age challenge or identification seizures should also be recorded.

CHALLENGE 25

There will be a Challenge 25 policy operating at the premises. Challenge 25 means that the holder of the premises licence shall ensure that every individual, who visually appears to be under 25 years of age and is seeking to purchase or be supplied with alcohol at the premises or from the premises, shall produce identification proving that individual to be 18 years of age or older.

Acceptable identification for the purposes of age verification will include a driving licence,



**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

passport or photographic identification bearing the "PASS" logo and the persons date of birth.

If the person seeking alcohol is unable to produce acceptable means of identification, no sale or supply of alcohol will be made to or for that person.

TRAINING

- All staff who sell alcohol will be trained to APLH(EDI Level 2 Award for Personal License Holders) level. All sales of alcohol must be directly supervised and authorised by a personal licence holder until such staff have achieved training to APLH level.

Staff will be trained regarding appropriate precautions to prevent the sale of alcohol to persons under the age of 18, the signs and symptoms of drunk persons and the refusal of sale due to intoxication. Records will be kept of such training which must be signed and dated by the member of staff who has received that training.

All staff will receive refresher training every six months as a minimum and that records are to be kept of this refresher training which should be signed and dated by the member of staff who received that training.

All training records will be available for inspection by Hampshire Constabulary and the licensing Authority. Training records will be kept for a minimum period of two years.

The DPS should also complete a nationally recognised Level 2 DPS course

What is the BIIAB Level 2 National Certificate for Designated Premises Supervisors?

The BIIAB Level 2 NCDPS was developed in conjunction with local government, the police and the industry, to support the new post of designated premises supervisor created by the Licensing Act 2003.

It is designed to provide designated premises supervisors with an understanding of their role and the responsibilities both within the Licensing Act 2003, and other regulatory issues in addition to those covered in the Act. The qualification also addresses the practical day-to-day issues involved in running a licensed premises.

Who is the qualification for?

The BIIAB Level 2 NCDPS is a nationally recognised qualification for both existing designated premises supervisors, and those who may be required to take up this post in the future, working in any type of licensed premises including:

- pubs and bars
- hotels and restaurants
- off-licences, supermarkets and convenience stores
- sports and social clubs
- nightclubs and entertainment establishments
- and any other venue or site where alcohol is sold.



Application for the review of a Premises licence or Club Premises certificate under the Licensing Act 2003

What does the qualification cover?

The BIIAB Level 2 NCDPS covers the following topics:

- the roles and responsibilities of the designated premises supervisor
- the licensable activities carried out in licensed premises
- the requirements of legislation and best practice to support the four licensing objectives
- how to conduct a risk assessment, and how it is used to underpin the operating schedule
- the relationship between the operating schedule and management controls.

Authorisation of supply of alcohol in absence of DPS

A record will be kept at the premise of any persons that the DPS has authorised to supply alcohol. Further to this when the DPS is absent from the premise a list will be made available stating who will be managing the venue.

POLYCARBONATE

All receptacles used for drinking at the premises will be polycarbonate and the contents of all glass bottles will be decanted into polycarbonate glasses with the exception of wine and champagne bottles consumed in the seating area within the premises. For the avoidance of doubt bottles of beer, lager and alcohol pops will always be decanted into polycarbonate glasses where they are not available in PET or aluminium bottles.

DOOR MONITOR

At the end of every evening, thirty minutes prior to closing a member of staff will stand at the entrance/exit door to monitor customers leaving to ensure nobody is leaving the venue with glasses or glass bottles.

The Windsor Castle is located on Shirley High Street at the edge of a small shopping precinct. The current DPS, Patricia Mouldsdales, has been the licensee at the venue for approximately 14 years. Concerns were first raised at the premises during an initial visit by PC Hayley Wickens on 25th July 2011 where it was felt that the premises was not operating in support of the four licensing objectives. Many areas of concern were identified in terms of how the premises was operating which included: very poor quality CCTV which was currently faulty, no formal due diligence training for staff, no refresher training and no training records, no incident book or refusals book and no age verification policy.



**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

Following this meeting a formal letter was sent to the DPS by PC Wickens highlighting the areas of concern at the venue and advising of changes that could be implemented to improve standards. In response to some of the issues raised during the meeting the DPS responded by trying to justify that everything was ok or that new measures were not necessary, rather than taking the advice on board.

Shortly after that visit, further concerns were raised that the DPS had failed to mention to PC Wickens, that a serious public order incident had occurred only three days previously involving an offensive weapon and another person making threats with a bottle or glass.

On 7th October 2011, a test purchase operation was conducted at the premises. The premises failed this operation as the DPS sold alcohol to two test purchasers aged 16 and 17 years old. Challenge 25 posters were on display inside the venue at the time of this failure. This failure occurred less than three months after the licensing visit by PC Wickens who clearly identified an issue at the venue where there was no age challenge policy in place. The DPS was advised that an age verification policy was mandatory at all premises who supply alcohol and was advised to adopt the challenge 25 policy. The DPS was not keen on a challenge 25 policy. The importance of such a policy was explained to the DPS to avoid supplying alcohol to persons under age and to avoid test purchase failures. The DPS accepted the offer of posters for use within the premises. It is clear that the DPS has failed to properly implement or operate the challenge 25 policy, perhaps through a lack of understanding, and this has now resulted in this test purchase failure. This clearly demonstrates the premises is failing to support the licensing objectives with respect to protecting children from harm.

Following the test purchase failure, a further meeting was scheduled with the DPS which was attended by PC Lindley and PC Day. The DPS stated that she thought the girl was old enough so she just served her. She stated it was a silly mistake, that it was busy at the time, she was distracted and therefore didn't think about the challenge 25 policy (following the meeting with PC Wickens a challenge 25 policy was implemented and posters put up inside the premises by the DPS).

The DPS was asked what she thought the challenge 25 policy was. She understood that this meant she needed to challenge people who looked under 25 but then asked "THAT DOESN'T MEAN I CAN'T SERVED UNDER 25 THOUGH DOES IT?" Clearly the DPS isn't confident in her own knowledge of the challenge 25 policy which demonstrates training needs.

The test purchase failure is considered a very serious failing at the premises, even more so as it was the DPS who failed it. The DPS is the person responsible for making sure these failings do not occur and is the person responsible for making sure all staff at the premises, who are authorised to sell alcohol, are aware of their responsibilities and the laws in relation to supply of alcohol. If the DPS doesn't understand the laws and the policies at the premises then it is unlikely that the staff are going to have any reasonable understanding either. This would indicate the premises is not operating responsibly, is at risk of further failings and not supporting the licensing objectives. It is clear that the DPS is in need of



**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

training in current licensing legislation to ensure she understands what her responsibilities are in supporting the licensing objectives.

There have been some incidents of concern at the premises within the past two years, some of a serious nature which could have resulted in serious injury:

On 12th September 2011 an argument occurred inside the premises resulting in one male being head butted and having his nose badly bitten. No witnesses were able or willing to identify the offender. What's particularly concerning with this incident is that it was witnessed by one or more of the bar staff. Bar staff were not willing to provide a statement to police which demonstrates a lack of willingness to support the licensing objectives with particular reference to preventing crime and disorder.

On 26th August 2011 there was a domestic incident between a drunk male and female who had just left the premises. This resulted in the female throwing a drink over the male and the male threatening to smash a glass he was holding in her face. Both were very drunk and the female was described by the attending officer as being unable to focus on the officer.

On 22nd July 2011 there was an incident outside of the premises where five males were fighting, one with a baseball bat and one with a glass in his hand. This resulted in one male being arrested and charged with possession of an offensive weapon. This male had attended the premises in the defence of his partner who had been threatened with a glass by another male at the premises.

On 8th December 2010 police were called to the premises following a brawl inside and those involved refusing to leave. Upon police arrival no offences were disclosed and information was not forthcoming.

These four examples of public disorder clearly demonstrates that there is a propensity for violent conduct either at or around this venue and raises concerns over how the premises is currently operating. With reference to the domestic incident, the couple were clearly very drunk when they left the premises so there are concerns as to why they were allowed to get to that state while on the premises. This could have resulted in a glassing incident resulting in a serious GBH. It clearly shows that the venue is not supporting the licensing objects in terms of promoting public safety and preventing crime and disorder. By allowing both persons to become heavily intoxicated and allowing them to leave the premises with glass, this could have resulted in serious injury.

With regards to the assault by biting, the offender was not identified. Had the premises had an adequate and working CCTV system the incident would likely have been captured on CCTV and an image of the offender may have assisted in identification and ultimately a conviction. Also if CCTV had been in place and CCTV warning signs been on display in the venue then the aggressor may have been dissuaded from committing the assault. This demonstrates that having good quality CCTV at a venue helps to strongly promote the licensing objectives of preventing crime and disorder and helps to promote public safety.



**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

Further incidents relating to drunkenness include a drunk male on the premises refusing to leave on 6th November 2011, a drunk male found slumped outside of the premises on 4th July 2011 and an incident where 6 males left the premises heavily in drink during the afternoon of 2nd February 2010. These males walked into the traffic and interfered with a vehicle and started banging on the bonnet. These examples of drunkenness indicate that there appears to be an issue with allowing customers to become drunk or serving drunks which is an offence.

There has also been incidents of theft from the premises. On 30th June 2011 a customers jacket was stolen from a chair in the bar. On 28th February 2011 a mobile phone was stolen from a handbag on the bar. On 12th July 2010 a mobile phone was stolen from on the bar. Had adequate CCTV been working at the premises with relevant warning signs in place then the these incidents may never have occurred or the perpetrators may have been identified. This demonstrates that the premises is not supporting the licensing objectives in relation to the prevention of crime.

The CCTV system at the premises has been present since the DPS first started approximately 14 years ago. The system records onto VHS tapes where 15 tapes are rotated, one per day. This system is outdated and is often not working or simply not being used. Police records show that CCTV is not available or "CCTV was switched off at the time of the incident." Had good quality CCTV been in place at the premises, this may have acted as a deterrent for some of the offences that have occurred. It certainly would have provided some good quality evidence for police to pursue criminal convictions.

Some of the disorder incidents have allegedly involved a glass or threats with a glass. Clearly any glassing incidents can result in very serious injuries. The venue does not currently use polycarbonate. Due to these previous incidents, the use of polycarbonate instead of glass would be perceived as the premises supporting the licensing objectives, particularly with reference to promoting public safety.

The location of this premises experiences incidents of public order type offences which, it is fair to say, often results with those involved not willing to provide details to the police and not willing to support police action. This can be evidenced by many of the reported incidents logged on police crime recording systems. This can make it very difficult for police to pursue offenders and those intent on committing crime. Good quality CCTV could assist with this.

Also if the premises kept an incident book to record incidents at the premises, this could assist to show how many incidents are actually occurring at the premises and could assist police with initial information to help with investigations. Because the premises has not had an incident book, none of the above mentioned incidents have been recorded.

Have you made an application for review relating to these premises before: ☐ Yes | ☒ No

If yes please state the date of that
application:

/ /
Day Month Year



G90

**Application for the review of a
Premises licence or Club Premises certificate
under the Licensing Act 2003**

If you have made representations before relating to this premises please state what they were

Please tick

☒ I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate

It is an offence, liable on conviction to a fine up to level 5 on the standard scale, under Section 158 of the Licensing Act 2003 to make a false statement in or in connection with this application

Signature of Officer Completing

Name Jamie Windley

Signature: _____

Collar Number: 3942

Date: 23/11/11

Signature of Authorising Officer (Inspector or above)

Name P. Bates Inspector SO12

Signature: _____

Collar Number: 5042

Date: 24/11/11

WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

Statement of: CATHERINE SYMONDS

URN

Age if under 18: (if over 18 insert 'over 18')

Occupation: Police Officer

This statement (consisting of page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature:

(witness)

Date: 07/10/2011

Tick if witness evidence is visually recorded

☐

(supply witness details on rear)

Signature:

Signature witnessed by:

I am PC 23208 SYMONDS of HAMPSHIRE CONSTABULARY based at SOUTHAMPTON CENTRAL POLICE STATION.

On FRIDAY 7 OCTOBER 2011 I was on duty in plain clothes as part of a test purchasing operation in SOUTHAMPTON CITY with my colleague PC 24049 WONG. My role was to supervise underage test purchasers entering licensed premises whilst attempting to purchase alcohol.

At 2040hrs myself and PC WONG entered THE WINSOR CASTLE PH on SHIRLEY ROAD SOUTHAMPTON. I observed TEST PURCHASER 1 and TEST PURCHASER 2 enter and approach the bar. They ordered two bottles of blue WKD. The person who served them was female, white, aged 40 – 50 years, long brown hair tied back in a ponytail and she was wearing a white cardigan. I couldn't hear what was being said but the female placed the drinks on the bar and then TEST PURCHASER 1 handed her money to pay.

TEST PURCHASER 1 and TEST PURCHASER 2 came and sat near myself and PC WONG for no more than 2 minutes, they got up and left through the front door to the smoking area. Myself and PC WONG followed them and then they gave the 2 bottles of blue WKD to PC WONG.

I had no further dealings

WITNESS STATEMENT**Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B**

Statement of: WAI LIM WONG

URN

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Police service

This statement (consisting of page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: (witness) Date: 07/10/2011

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am PC 24049 Wai Lim WONG of Hampshire Constabulary currently attached to the Safer Neighbourhood Investigation Team at Southampton Central Police Station.

On Friday 7th October 2011, I was on duty in plain clothes in Southampton with PC 23208 Symonds as part of a test purchase operation to supervise persons under 18 years of age attempting to purchase alcohol in licensed premises.

At approximately 2040hrs on the same day I entered a licensed premise called Windsor Castle, 95 Shirley High Street, Southampton with PC Symonds. We bought two drinks at the bar and then sat down on the bench near the bar area. Shortly afterwards, Test Purchaser 1 and Test Purchaser 2 entered the bar and they approached the bar. I saw them ordered two bottle of Blue Wicked alcoholic drinks from a female at the bar. I will describe her as white female, approximately mid 40 years, long brown hair tied back in a ponytail and was wearing a white cardigan. I could not hear what was being said but the female gave them the drinks and Test Purchaser 1 handed her the money for payment.

Test Purchaser 1 and Test Purchaser 2 came and sat near us for no more then 2 minutes, they got up and left through the front door to the smoking area. PC Symonds and I followed them and then they gave the 2 bottles of blue WKD to myself. I placed them in an exhibit bag and gave it an exhibit number of WLW/WC/01. I then handed it to PC24288 Harris.

I had no further dealings.

Signature: Signature witnessed by:

WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

Statement of: JONATHAN HARRIS URN
 Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Police Officer

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: (witness) Date: 08/10/2011

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am PC 24288 HARRIS, employed by Hampshire Constabulary and currently stationed at Southampton central police station.

On 7th October 2011, I was on duty in full uniform when I attended WINDSOR CASTLE public house, 95 SHIRLEY HIGH STREET, SOUTHAMPTON due to a test purchase failure. I had been informed by PC 24049 WONG who had witnessed the sell of alcohol to an underage test purchaser that the bar staff that sold the alcohol was a white female wearing a white cardigan. I entered the premise at 20:45 hours and there were two female staff serving inside. Only the one matched this description. I immediately recognised this female as the designated premise supervisor (DPS) and immediately informed her that I needed to speak with her in private. We went into the hall-way of the residential side of the premise and here I informed the DPS who later identified herself as Patricia Jane MOULSDALE

1/07/1964 that she had sold alcohol to persons under the age of 18. I then explained that I intended on dealing with the offence with the issuing of a fixed penalty notice (FPN). I confirmed via CWUN that MOULSDALE was no trace and therefore eligible for a FPN.

As I was completing the FPN, MOULSDALE said "THEY LOOKED OLD ENOUGH". I then asked her what age policy she had in place at the venue and enquired if she was aware of challenge 21/25. MOULSDALE then surprisingly said they worked to a challenge 25 policy. I asked MOULSDALE "DID EITHER OF THE GIRLS LOOK 25 YEARS OLD" and she replied "NO THEY DIDN'T".

At 20:50 hours, I advised MOULSDALE that she had 21 days to pay the fine or the matter would be taken to court. The FPN was URN 2026008 3. I then reported MOULSDALE for the offence of selling alcohol to a person under the age of 18 and cautioned her, to which she made no significant reply.

Prior to leaving the premise, I advised MOULSDALE that the Licensing department would contact her next week to discuss the failing in more detail.

Signature: Signature witnessed by:



WITNESS STATEMENT

MG11
Page 1 of 4

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of: [REDACTED]

URN: | | |

Age if under 18: 018 (if over 18 insert 'over 18')

Occupation: Unemployed

This statement (consisting of 3 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: _____

Date: 27.08.2011

Name: Caroline Pearce

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am the above named person and I live at the address overleaf. I make this statement in relation to an incident I reported to Police involving my partner.

I will be mentioning the following persons in my statement, my partner who assaulted me [REDACTED] will refer to him as [REDACTED], my half sister [REDACTED] who witnessed the assault I will refer to her as [REDACTED] (I do not know her last name) I will refer to her as [REDACTED]

The incident occurred outside the WINDSOR public house in SHIRLEY, SOUTHAMPTON. I have been partners with [REDACTED] for 1 year, we have had an alright relationship apart from when [REDACTED] drinks he tends to get violent with me over nothing. We have had our fair share of arguments and he has assaulted me on previous occasions which have been reported to Police. On FRIDAY 26.08.2011 myself, [REDACTED] and [REDACTED] were in the WINDSOR PUB, we had been in the pub for about 2 hours, I had been drinking and on a scale of 1 - 10, 1 being the most sober and 10 being the drunkest I have ever been I would say I was between a 4 and 5. I felt tipsy but not drunk, I had been drinking Stella in the pub and cider before I got there.

Sign

Signature witnessed by: _____



WITNESS STATEMENT

MG11
Page 2 of 4

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

At approximately 20.00 hours [REDACTED] was leaving the pub to go to her nan's, myself and [REDACTED] got up to go with her. I didn't say to [REDACTED] where I was going, he was not sat with us at the time and I assumed he was going to stay in the pub.

We walked outside the pub [REDACTED] said to me that [REDACTED] was behind me. We walked no more than 100 yards from the pub in the direction of REDBRIDGE HILL, [REDACTED] I chatted with [REDACTED] and [REDACTED] and took no notice of [REDACTED]

We had not had a disagreement or anything but I just didn't turn around to speak to him, and I did not hear him say anything to me.

As we were walking and got near the junction on the high street where you have the charity shop on the left and a bank on the right, I felt something wet thrown at me from behind it landed in my hair. [REDACTED] and [REDACTED] said to me that [REDACTED] had thrown the drink he was carrying at me and this is what landed on me. I still did not turn around or say anything to [REDACTED] as he had been drinking and I was a little scared as I know what he can be like when he has had a drink, [REDACTED] and [REDACTED] said to me "HE'S JUST THROWN A GLASS AT YOU". I did not see [REDACTED] throw the drink or the glass. [REDACTED] and [REDACTED] also told me that [REDACTED] had walked back into the pub after he threw the glass.

I then walked back to the High Street in Shirley and I then called Police. I did not sustain any injuries from this incident and the glass that was thrown did not hit me.

I would describe [REDACTED] a white male, 40 years old, small build, approximately 5ft 3inches tall, he has a bald head he was wearing a hooded top which was black and white with a green hood, blue jeans, and a white Chelsea t shirt, and green trainers.

I would say that the whole incident lasted from when I walked out of the pub to when I called the police no more than 5 minutes, I do not know the distance [REDACTED] was away from me as he was behind me, the visibility was reduced as it was dark but there was street lighting, I know [REDACTED] Signature: [REDACTED]

Signature witnessed by: [REDACTED]



WITNESS STATEMENT

MG11
Page 3 of 4

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

as he is my partner. I do wish to carry on with my relationship with [REDACTED] but I do think he needs help with his drinking. [REDACTED]

Signature

Signature witnessed by:

2006/07(1)



WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN

Statement of: _____

Age if under 18: 15 (if over 18 insert 'over 18')

Occupation: Home Tutoring

This statement (consisting of _____ page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: [Signature]

Date: 26/8/11

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am the above named person & live at the address above. I am providing this statement in relation to an incident where I saw a male, [redacted] thrown a drink over [redacted] and threatened to throw a glass at her, this happened on 26/8/11 in the early evening.

I will be mentioning a number of people. Firstly I will mention the people I was with [redacted] & [redacted].

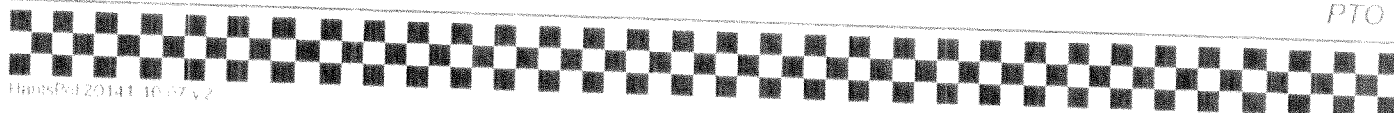
I will also mention [redacted] who is going out with [redacted].

[redacted] & I were in the Windsor Castle pub in Shirley Presnet. Whilst we were there [redacted] started shouting at her friends. I left the pub & went into the presnet. As I went back towards the pub I could see

Sign: _____

Signature witnessed by: [Signature]

PTO





WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

IDN: [] [] [] []

Continuation of Statement of:

[redacted] & [redacted] by the phonebox & they appeared to be arguing. [redacted] (looked) like she was trying to get [redacted] to leave & walk away. We started to walk off & [redacted] was following us and I heard him say "ITS MY TURN TO FUCKING FOLLOW YOU". We left the precinct and started walking down the Rensay Road. [redacted] threw his drink at [redacted], which went over her head & some of it went over me. [redacted] put her bag down & forced to face him. [redacted] was up in her face and was aggressive. I said "Fuck off, LEAVE HER ALONE, SHE AINT DONE NOTHING WRONG". [redacted] looked at me, staring & (looked) proper evil & I thought he was going to attack me. We started to call the police & at this point [redacted] started to walk off & said 'AH WHAT YOU'RE CALLING THE POLICE ON ME'. [redacted] walked off towards the precinct & outright.

Sig

Signature witnessed by: [redacted]



WITNESS STATEMENT

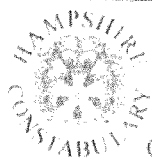
CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN :

Continuation of Statement of: [REDACTED]

[REDACTED] is a white male and quite
slim. He is about 5'6 tall. He was
wearing blue jeans, white top & a
baseball cap. SLT ST

Sign



WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss 5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of: [REDACTED]

URN: [REDACTED]

Age if under 18: 13 (if over 18 insert 'over 18')

Occupation: Student

This statement (consisting of page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature:

Date: 26/11/11

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

I am the above named person and I live at the address shown below.
This statement relates to an assault ~~which~~ ^{on} I witnessed on August 20th 2011.
I will mention the following persons, [REDACTED] who I saw be assaulted; her partner [REDACTED] who assaulted [REDACTED], my friend [REDACTED] who was present.
On this date I went to Sully, Southampton with [REDACTED]. We met up with [REDACTED] and [REDACTED]. I had never met them before tonight, [REDACTED] is related to [REDACTED] somehow.
Initially everything was fine. We all went to a pub on Sully High Street, I think it is called the Windsor. Look like we were there from about 15:30 and everyone was fine. [REDACTED] and [REDACTED] were drinking

S

Signature witnessed by: [REDACTED]

PTO



WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Continuation of Statement of:

URN:

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alcohol, but [redacted] and I just had a few
drinks. [redacted] and [redacted] got drunk and
they started bickering.
We were all sitting in the back garden.
At one point someone, I don't know who,
made a comment and [redacted] began to abuse
[redacted], calling her a slag and telling her to
fuck off. They both were being abusive
to each other and it was getting heated.
We left the pub briefly to go to Sainsbury's.
I was really really
drunk at this time, we had to support
her and help her walk. We were back
into the pub and [redacted] said we were
leaving. I am not sure what was said
between her and [redacted] but he suddenly
left and. He was very drunk as well.
We all went inside. [redacted] followed us
and was shouting abuse at [redacted], he
was really angry. He said he was going
to follow us. [redacted] walked away and
told him to go away but he kept following
us. [redacted] told him to "fuck off". [redacted]
kept following us and then threw a drink

Sign:

Sig:



WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Continuation of Statement of:

Tanya MURPHY

URN:

--	--	--	--

Not [redacted] this was for no reason at all. I think the drink was Jack Daniels, in a glass 3/4 full from the pub. When he did this, [redacted] went mad and started crying, telling him to "FUCK OFF". She went for [redacted] and slapped him in the face before [redacted] and I could restrain her. When she slapped him [redacted] went for her and they had a scuffle right in the middle of the street, both of them trying to hit each other. [redacted] and me pulled [redacted] away. When [redacted] threw the drink on [redacted] he also threatened to hit her in the face with the glass.

When we pulled [redacted] away, she got her phone out and called police. They couldn't really understand her so [redacted] spoke to them. Then I saw a police van nearby. I ran up to the officers and told them what had happened. By this time, [redacted] had run off.

I was really frightened by this incident. I'm only eleven and did not really know

Sign



WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN:

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Continuation of Statement of: [REDACTED] [REDACTED]

what, was going on & what to do. I've
 heard from [REDACTED] that [REDACTED] can be
 violent so this made it even scarier.
 I think both [REDACTED] and [REDACTED] acted
 badly, they were both really drunk and
 shouldn't have been like that on the
 street.
 Neither me or [REDACTED] were involved at
 all during this incident.

Signature

Signature

Event details

Event type:	Public order - Drunkenness
Reported time:	2011-11-06 18:13:27
Closure time:	2011-11-06 18:22:28
Call source:	999 CALL
Priority:	PRIORITY CONTACT
Complainant:	[REDACTED]
Complainant phone number(s):	[REDACTED]
Location:	95 SHIRLEY HIGH WINDSOR CASTLE SOUTHAMPTON SO16 4EX

Dispatched officers

Event commentary

2011-11-06 18:13:27: DRUNK MALE IN THE PREMISES REFUSING TO LEAVE. MALE BEING VERY ABBUSSIVE TO LAND LADY. NFD

2011-11-06 18:21:00: FURTHER CALL FROM TRISHA MOULSDALE LANDLADY MALE HAS NOW LEFT SHE NO LONGER REQUIRES POLICE

2011-11-06 18:22:28: *** RESULT *** POLICE NO LONGER REQD- MALE LEFT PRIOR TO DEPLOYMENT

Working Sheet

Hampshire Constabulary

Printed: 23/11/2011 11:16 by 3942

Occurrence: **44110388515 Assault @12/09/2011 13:16**

Author: #24475 PEACOCK, S.

Report time: 14/09/2011 14:40

Entered by: #24475 PEACOCK, S.

Entered time: 14/09/2011 14:40

Remarks: Enq - Windsor Castle

I have spoken to staff at the Windsor Castle. The bar maid I spoke to was working on the night of the incident and saw the incident. She does not know the offender and can't remember anything about the offender.

She does not want to provide a statement to Police.

CCTV - There is CCTV in the pub however it only covers the bar area and not the area of the assault. The offender was also stood behind a large pillar and not visible to CCTV.

Pc 24475 Peacock

Working Sheet

Hampshire Constabulary

Printed: 23/11/2011 11:15 by 3942

Occurrence: **44110388515 Assault @12/09/2011 13:16**

Author: #24475 PEACOCK, S.

Report time: 14/09/2011 14:37

Entered by: #24475 PEACOCK, S.

Entered time: 14/09/2011 14:37

Remarks: Agg spoken to

The agg has been spoken to at his home address and he no longer wishes to make a statement of complaint. His injuries amount to ABH injuries.

He does not know the identity of the offender and he has never seen him before. The agg states that he is a regular in the area and is often in the pubs of Shirley High Street. He states he knows pretty much all the regulars and he has never seen this person before. He has signed a medical consent form but refused to make a statement. He has provided me with a signed PNB entry.

Pc 24475 Peacock



RECORD OF INTERVIEW

URN:

44	SC	08356	11
----	----	-------	----

~~Contemporaneous Notes / SDN / ROTI / ROVI~~ (delete as applicable)

Person interviewed:

[REDACTED]

Place of interview:

**SOUTHAMPTON
CENTRAL POLICE
STATION**

Date of interview: **22/7/11**

Police exhibit no:

Number of pages: 2

Signature of interviewing
officer producing exhibit: _____

Time commenced: **19:41**

Time concluded: **19:51**

Duration of interview: **0:10**

Audio tape reference nos. (♦):

Visual image reference nos. (♦):

Interviewing Officers: **PC 23478 HIGHMORE**

Other persons present:

Tape Counter Times(♦)	Person Speaking	Text
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Full frank admission of guilt, [REDACTED] stated he attended the Windsor pub on Shirley High Street because his partner had been threatened with a glass. On his arrival he confronted a male who had a glass in his hand and who had threatened his partner. [REDACTED] stated he told a friend of his to go and get his baseball bat which he did. [REDACTED] then held the baseball bat and said to the male holding the bat. "If you come at me with that I will knock it out of your hand with this" [REDACTED] admitted to possession of the bat and he knew that he should not have it in a public place. He stated that he would of hit the male with the bat if he came at him with the glass.

Signature(s): _____

(Contemporaneous notes only)

♦ Not relevant for contemporaneous notes



WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN: | | |

Statement of: PCSO ANDREW CHAPMAN

Age if under 18: (if over 18 insert 'over 18')

Occupation:

This statement (consisting of page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Sig

PCSO ANDREW CHAPMAN

Tick if witness evidence is visually recorded ☐ (supply witness details on rear)

VICTIM PERSONAL STATEMENT

I have been given the victim personal statement (VPS) leaflet and the VPS scheme has been explained to me. What follows is what I wish to say in connection with this matter. I understand that what I say may be used in various ways and that it may be disclosed to the defence.

I am PCSO 14470 Andrew CHAPMAN, stationed at SHIRLEY POLICE STATION, whilst on duty and in full uniform on 22/07/11 I was patrolling Shirley High Street.

Over my radio handset I heard that a group of 5 males were fighting in the Shirley Precinct, which is adjacent to the WINDSOR Public House and SAINSBURY's supermarket. I made my way towards in an effort to observe and report the incident. On my way to Shirley precinct I was approached by two members of the public who relayed the information that there was a group of males fighting outside the WINDSOR public house.

I arrived at Shirley Precinct at approximately 1705 and saw [REDACTED] standing with [REDACTED] they had their backs towards SAINSBURY's and were facing a group of males near the Telephone Kiosk near the WINDSOR public house. In this group was an IC1 male wearing a green polo shirt and an IC1 male wearing a black hooded top. The male in the black hooded was being very loud and was using offensive language I could see that he had a pint glass in his hand.

I saw that [REDACTED] had a metal baseball bat in his hand he was holding it downwards I did not see him using the bat in a threatening way however he did pas it from one hand to the other then back in a quick way at one point.

As I have known [REDACTED] for some time and have a reasonable relationship with him I walked past the group at the Telephone Kiosk and approached [REDACTED] and [REDACTED] who both turned around and started walking in the direction of Redcar Street and Victor Street.

I walked alongside [REDACTED] and spoke with him, at no point did I feel frightened or intimidated by [REDACTED] he remained very calm and communicated with me using no aggression. I asked him what had happened, he explained that the male with the black hoody had threatened his girlfreind with a bottle and that he wanted to remonstrate with this male. I explained that units had been called to the occurance and that he need to speak to one of them when they arrived. I suggested that we go back to the flat in Shirley Towers where he is staying at the moment with his girlfreind and wait for units there. [REDACTED] was compliant and agreed that this was a good idea.

Signed :

Signature witnessed by :

PCSO ANDREW CHAPMAN

2006/07(1)

44110307958/1510437



HAMPSHIRE CONSTABULARY

MG11T

Page 2 of 3

WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Continuation of Statement of: **PCSO ANDREW CHAPMAN**

At approx 1716 two PC HIGHMORE and PC TAYLOR pulled alongside myself and [REDACTED] as we along Victor Street to Shirley Towers. PC HIGHMORE took the baseball bat from [REDACTED] read him the caution and detained him for possessing an offensive weapon in a public place.

I returned to Shirley Precinct and checked with security [REDACTED] that the whole incident had been caught on CCTV and he confirmed that it had. He told me that [REDACTED] was originally without the baseball bat and that a youth had brought it to him, he described the youth as approximately 16 years old with long hair, he told me that he is a youth that I deal with on a regular basis and was there when I first arrived on scene. I believe this youth to be [REDACTED]

PCSO 14470 Andrew CHAPMAN

Signed

re witnessed by :

PCSO ANDREW CHAPMAN

2006/07(1)

44110307958/1510437



Report Details

Event details

Event type:	Public Order Other Incident
Reported time:	2010-02-02 18:17:52
Closure time:	2010-02-02 18:17:52
Call source:	TELEPHONE CALL
Priority:	PRIORITY CONTACT
Complainant:	[REDACTED]
Complainant phone number(s):	[REDACTED]
Location:	95 SHIRLEY HIGH WINDSOR CASTLE SOUTHAMPTON SO16 4EX

Dispatched officers

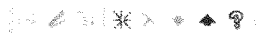
Event commentary

2010-02-02 18:16:22: INFT WISHING TO REPORT AN INCIDENT THAT OCCURED AT 1540 HRS TODAY. INFT WORKS AT [REDACTED] AND WAS DRIVING ON THE ROAD NEAR THE PUB (THE WINDSOR). THERE WAS A GROUP OF 6 WHO CAME OPUT OF THE PUB AND WERE IN DRINK. THEY STOPPED IN FRONT OF INFT CAR CAUSING HER TO STOP. THEY SURROUNDED HER CAR. INFT BEEPED THE HORN IN ORDER TO MAKE TGHEM LEAVE AND TO RAISE ATTENTION. THIS SEEMED TO ANTAGONISE THE GROUP AND ONE MALE IN PARTICULAR BANGED ON THE BONNET OF THE VEHICLE. INFT STATED SHE FELT INTIMIDATED AND FRIGHTENED BY THIS GROUO. GROUP OF 6 APPROX EARLY TO MID 40'S. ONE WAS ALL WITH YELLOW DESERT BOOTS. ANOTHER MALE IN FRONT OF THE CAR THUMPED ON THE BONNET. HE WAS 5'6". HAD A WOOLEY HAT ON, HAD DARK, LONG WAVY HAIR. NO OTHER DESCRIPTIONS KNOWN. INFT VRM IS [REDACTED] NISSAN MICRA, BLUE (INFT BELIEVES THAT THERE MAY BE CCTV OF THIS INCIDENT). INFT WORKS AT [REDACTED] BUT DOES NOT THINK IT WAS ANY OF THE SERVICE USERS [REDACTED]. INFT STATED SHE DOES HAVE WHITE HAIR AND MAY HAVE MISTAKEN HER FOR AN ELDERLY PERSON. INFT CONCERNED IN CASE THEY ARE TARGETTING PEOPLE.

2010-02-02 18:17:10: INFT AWARE AS NOT OCCURING NOW. WOULD BE PASSED TO STATION FOR INFORMATION. INFT HAPPY TO BE CONTACTED BY OFFICERS IF NEEDED FOR FURTHER DETAILS. IF NO REQUIREMENT FOR THIS, A REASSURANCE VISIT FROM SNT MAY BE WELL RECEIVED.

2010-02-02 18:17:52: *** RESULT *** CLOSED TO IMU FOR INFO AS NOT OCCURING NOW. INFT HAPPY TO BE CONTACTED IF NEEDED.

Ready



Report | Details

Event details

Event type:	Public Order Other Incident
Reported time:	2011-07-04 22:49:46
Closure time:	2011-07-04 22:58:53
Call source:	999 CALL
Priority:	EMERGENCY CONTACT
Complainant:	[REDACTED]
Complainant phone number(s):	[REDACTED]
Location:	95 SHIRLEY HIGH WINDSOR CASTLE SOUTHAMPTON SO16 4EX

Dispatched officers

Event commentary

2011-07-04 22:49:46: CALLER HAS JUST DRIVEN PAST THE WINDSOR CASTLE PUB THIS WAS ABOUT 2-4 MINUTES AGO SAW AN OLDER GUY ON THE GROUND PROPPED UP. ANOTHER LAD TRYING TO RESTRAIN SOMEONE. THERE WAS A FEMALE THERE TOO NO WEAPONS SEEN CALLER HAS JUST PULLED IN TO TELL US.

2011-07-04 22:57:45: CP93 DIVERTED HAVE ATTENDED WILL UPDATE SHORTLY

2011-07-04 22:58:38: CP93 - OBTAINED DETAILS OF MALE ON THE FLOOR - LANDLORD SPOKEN TO - AIO - MALE WAS IN DRNK - HAS BEEN TAKEN HOME BY WIFE

2011-07-04 22:58:53: *** RESULT *** AS PER UPDATE BY ATTENDING OFFICER

Ready

Working Sheet

Hampshire Constabulary

Printed: 23/11/2011 12:07 by 3942

Occurrence: **44100290859** Lost/Found property @12/07/2010 10:35

Author: #13412 ROSS, L.

Report time: 12/07/2010 10:38

Entered by: #13412 ROSS, L.

Entered time: 12/07/2010 10:38

Remarks: map

HAMPSHIRE CONSTABULARY

Mandatory Action Plan (MAP)

This Document is Protectively Marked as: 'RESTRICTED'. Contents of this document may be subject to disclosure in accordance with the Criminal Procedure and Investigations Act 1996. **Always** investigate Mandatory and Special Factor Crime (see FPP 25302). Review Other Crime with the Solvability Matrix to consider the proportionality of the investigation.

Complete all parts of the MAP. Full Guidance link provides suggested lines of enquiry.

THINK! Are there any risks to the victim, witnesses, community, OCU? Is it a pre-cursor crime?

A. What crime has occurred ? MO - State the crime and describe the MO

- How did the offender commit the crime? The MO describes a criminal's characteristic patterns and style of committing crimes. There will be aspects of the crime that make it, and the offender, distinct and unique (type of premises/location, entry/exit point, physical actions of offender before/during/after offence and any that are unique/peculiar/distinctive, any article/object used, age/gender/occupation of victim as relevant to the offence etc.). It is important to identify these qualities of the crime as it could enable offences to be linked, a suspect to be identified and the crime to be detected.
- The MO that you create here must be transferred into the occurrence summary field, making the MO searchable. You must do this by contacting CRB. For guidance on MO click on Full guidance link above.

Persons unknown have stolen infts mobile phone whilst it was left unattended on the bar where inft was having a drink

B. Consider the following lines of enquiry: - Think DISCLOSURE and record! - Is

it Sensitive? (Ask Intel Unit or DHU).

1. The Scene

- Victim, suspect and place consider route in & out of all scenes, preserve for SOC if appropriate. How was access gained? If serious crime – cordon off and commence scene log.

no suspects

no cctv

no witnesses

inft states he left it unattended for 2 seconds and when he turned round it was gone and no one was standing near him

2. House to House

- If this is appropriate/ inappropriate document the reasons.
- Record what H2H has been done and by who (informant, PCSO, Special etc).

n/a

3. CCTV

- Only recover if of evidential value. Record what is available. If recovered consider showing to others i.e. CBO.

no

4. Victim / Witnesses

- Are they vulnerable? (be careful not to interview). Are they safe? Statement where appropriate. Obtain all witness details and state what they can say.
- Please state preferred method of contact.
- Please state desired Frequency of contact.

VSS accepted ☐ VSS declined ☒ VSS aware ☐ Victimless ☐

5. Suspect

- Who is the suspect and why? What do we know about them?
- Arrest now or delay, document why! **State where 1st description is recorded.** Use A-H description technique (Age-Build-Colour-Distinguishing marks-Elevation-Face-Gait-Hair).

unknown

6. Evidence

- If appropriate photograph injuries, seize exhibits and consider forensics!

n/a

7. Property

- Obtain details of damaged and/or stolen items, plus value. Incl'd IMEI & serial No's.

see tab

8. Further Lines of Enquiry

- Think Forensics. Think Vehicle Tracing - circulate using PNC13 asap, check all available systems for any previous police history i.e. RMS, PNC, VODS, CTO, ICR (for people and vehicles), NMPR IMMOBILISE. Consider using Media.

victim code adhered to and inc to be filed

Working Sheet

Hampshire Constabulary

Printed: 23/11/2011 12:01 by 3942

Occurrence: **44110086919 Theft @28/02/2011 12:57**

Author: #13488 YEATES, W.

Report time: 28/02/2011 13:04

Entered by: #13488 YEATES, W.

Entered time: 28/02/2011 13:04

Remarks: MAP 1

HAMPSHIRE CONSTABULARY

Mandatory Action Plan (MAP)

This Document is Protectively Marked as: 'RESTRICTED'. Contents of this document may be subject to disclosure in accordance with the Criminal Procedure and Investigations Act 1996. **Always** investigate Mandatory and Special Factor Crime (see FPP 25302). Review Other Crime with the Solvability Matrix to consider the proportionality of the investigation.

Complete all parts of the MAP. Full Guidance link provides suggested lines of enquiry.

THINK! Are there any risks to the victim, witnesses, community, OCU? Is it a pre-cursor crime?

A. What crime has occurred ? MO - State the crime and describe the MO

- How did the offender commit the crime? The MO describes a criminal's characteristic patterns and style of committing crimes. There will be aspects of the crime that make it, and the offender, distinct and unique (type of premises/location, entry/exit point, physical actions of offender before/during/after offence and any that are unique/peculiar/distinctive, any article/object used, age/gender/occupation of victim as relevant to the offence etc.). It is important to identify these qualities of the crime as it could enable offences to be linked, a suspect to be identified and the crime to be detected.
- The MO that you create here must be transferred into the occurrence summary field, making the MO searchable. You must do this by contacting CRB. For guidance on MO click on Full guidance link above.

Aggrd left her handbag on the bar where she was sitting, and somebody unknown to her mobile phone from inside the bag. Nothing seen or heard

B. Consider the following lines of enquiry: - Think DISCLOSURE and record! - Is

it Sensitive? (Ask Intel Unit or DHU).

1. The Scene

- Victim, suspect and place consider route in & out of all scenes, preserve for SOC if appropriate. How was access gained? If serious crime – cordon off and commence scene log.

The phone was taken from her bag in The Wainsor Castle pub 95 Shirley High St Southampton

2. House to House

- If this is appropriate/ inappropriate document the reasons.
- Record what H2H has been done and by who (informant, PCSO, Special etc).

na

3. CCTV

- Only recover if of evidential value. Record what is available. If recovered consider showing to others i.e. CBO.

The CVCTV camera was switched off at the time of this incident

4. Victim / Witnesses

- Are they vulnerable? (be careful not to interview). Are they safe? Statement where appropriate. Obtain all witness details and state what they can say.
- Please state preferred method of contact. Telephone
- Please state desired Frequency of contact.

anytime

VSS accepted ☐ VSS declined ☒ VSS aware ☐ Victimless ☐

The aggrd is a [REDACTED]

5. Suspect

- Who is the suspect and why? What do we know about them?
- Arrest now or delay, document why! **State where 1st description is recorded.** Use A-H description technique (Age-Build-Colour-Distinguishing marks-Elevation-Face-Gait-Hair).

not at this moment in time

6. Evidence

- If appropriate photograph injuries, seize exhibits and consider forensics!

na

7. Property

- Obtain details of damaged and/or stolen items, plus value. Incl'd IMEI & serial No's.

see property tab

8. Further Lines of Enquiry

- Think Forensics. Think Vehicle Tracing - circulate using PNC13 asap, check all available systems for any previous police history i.e. RMS, PNC, VODS, CTO, ICR (for people and vehicles), NMPR IMMOBILISE. Consider using Media.

Please file

When investigation is complete the OIC **MUST** complete a Final Working Sheet

Version 5 - 09/09/2009

Working Sheet

Hampshire Constabulary

Printed: 23/11/2011 12:01 by 3942

Occurrence: **44110271933 Theft @30/06/2011 12:45**

Author: #12482 FRY, D.

Report time: 30/06/2011 13:04

Entered by: #12482 FRY, D.

Entered time: 30/06/2011 13:04

Remarks: I.P.

INVESTIGATION PLAN

A - amount of time
D - distance
V - visibility
O - obstruction
K - known before
A - any reason to remember
T - time between recall and incident
E - errors

THEFT

- A person is guilty of theft if he
- dishonestly
- appropriates (deals with it as if they owned it)
- property
- belonging to another
- with intent to permanently deprive the other of it

Taking something or using something that belongs to someone else, intending not to return it

NOTES(Copy and Paste into relevant boxes as required. Don't delete anything):

CIRCUMSTANCES (Following Free Recall):

- What's happened
- What's been stolen

AGGDS JACKET CONTAINING HIS WALLET WHILE IN PUB. AGGD WAS SAT ON HIS OWN AND GOT UP TO VISIT TOILET PRIOR TO LEAVING PUB. WHEN HE RETURNED THE JACKET, WHICH HAD BEEN ON THE BACK OF HIS CHAIR, WAS GONE. AGGD DID NOT SEE ANYONE, HE CHECKED WITH PUB STAFF AND THE TIME AND AGAIN THIS MORNING BUT THE JKT WAS NOT HANDED-IN. AGGD HAS CANCELLED HIS CASH CARDS AND THERE HAS NOT BE ANY UNAUTHORISED USE . AGGD STATES

THAT HE WAS IN DRINK AND CANNOT GIVE CLEAR DETAIL AS TO THE TIME OF THE THEFT OTHER THAN THAT IT WAS AFTER LAST ORDERS.

PROPERTY:

- Description - Colour, size, shape, model, make, wheel size, value.
- What makes the property identifiable. Marked/IMEI/Serial number/Damage/Personal info - sat nav (address), phones (numbers/music)
- Would anything be required to take it away ie vehicle, multiple persons

SEE PROPERTY

WHAT MAKES IT DELIBERATE AND DISHONEST:

- Property concealed eg in clothing/bag
- Has payment been offered for anything else
- Has any consent been given eg hire agreement/loan

NO CONSENT

PEOPLE AND VEHICLE:

- Regular Customer/Regular offender
- Suspect (Verbatim first description, ADVOKATE) Why are they suspects.
- Potential Witnesses

NO KNOWN SUPECTS OR WITNESSES

LOCATION:

- Anything left behind by offenders in vehicle or nearby eg Bottles, cigarette butts, stones, tools, siphons.
- Anything moved by searching offenders and left behind eg FPs/DNA
- Full Forensic Assessment and Preservation Advice.
- Route in and route out - items left behind.
- CCTV - of incident. Quality/Availability/Facial Image

NO KNOWN CCTV.

FURTHER LINES OF ENQUIRY:

- Usage on bank cards/mobile phones after theft.
- Ask caller if there is anything else that they think is relevant

VICTIM CODE ADHERED TO - ADVISED AGGD NO LOE AT THIS TIME

Victim Contact

• Preferred Method ☒ Telephone ☐ E Mail ☐ In person ☐ Letter ☐ Text ☐ Third party

• Victim Support ☒ VSS Accepted ☐ VSS Declined ☐ VSS Aware ☐ Victimless

• Repeat Victim ☐ Yes ☒ No

• Reassurance visit required ☐ Yes ☒ No