

## Fairness Commission Report Response from the Health and Wellbeing Board

Recommendation	Actions taken	Actions to take
<p>Encourage our citizens to take individual responsibility for healthier lifestyles and all agencies to take collective action to support this through citywide campaigns to reduce smoking, drinking and obesity.</p>	<ul style="list-style-type: none"> <li>• One You campaign led by Public Health started in May 2016.</li> <li>• Public health communications campaigns for 16/17.</li> <li>• Core basis of Better Care Southampton Model. This includes priority on Make Every Contact Count (MECC) to develop a workforce with the skills, knowledge and confidence to talk to people about their health.</li> <li>• Behaviour Change Service recommissioning intentions. Series of engagement events held to inform the development of a new Behaviour Change model.</li> <li>• Alcohol needs assessment completed.</li> <li>• All GP practices in Southampton are signed-up to delivering Health Checks and over 4,000 people in 2014/15 who meet the current criteria have had a check.</li> <li>• The CCG will focus on increasing the use of person-centred planning, in which patient activation and self-care forms an important element by including provider quality schedules as part of business as usual. This has taken place across the NHS landscape, incorporating 3 key NHS providers (Solent, Southern, UHS).</li> </ul>	<ul style="list-style-type: none"> <li>• Communications campaign led by SCC Communications in conjunction with Public Health for 16/17.</li> <li>• Behaviour Change Service in place for April 2017 led by Public Health and ICU.</li> <li>• Plans for a workplace wellbeing offer to support the Workplace Wellbeing Charter is being developed by Public Health Communications and Campaigns group.</li> <li>• Training underway on MECC within the city for health and care providers (ICU – ongoing).</li> <li>• Alcohol Harm Reduction Strategy for the city to be developed by November 2016.</li> <li>• SCCCCG in collaboration with Hampshire CCG's are redesigning the current Tier 3 and Tier 4 weight management pathway following the novation from local authorities and Specialist Commissioning. A new service will be in place from April 2018.</li> <li>• Continued focus on uptake of Health checks.</li> </ul>
<p>All health and social care commissioners should ensure that contracts with providers require them to demonstrate that they have taken action to achieve equity of outcomes. The Health and Wellbeing Board to monitor inequalities and take actions to address them.</p>	<ul style="list-style-type: none"> <li>• Joint Strategic Needs Assessment process used to identify inequalities and groups to target in order to inform commissioning, further work taking place.</li> <li>• RightCare programme being implemented by CGG will aim to see the quality of services improve reducing unwarranted variation.</li> <li>• Equality Impact assessments undertaken in advance of any Procurement/service change.</li> <li>• Emphasis within new specification for Behaviour Change to develop a partnership ethos to encourage behaviour change across all sectors; plus a prominence to reduce the health inequalities gap within the city.</li> <li>• The CCG aims to ensure all contracts</li> </ul>	<ul style="list-style-type: none"> <li>• Addressing health inequalities will be included as one of the 4 key outcomes in the new Health and Wellbeing Strategy.</li> <li>• ICU in conjunction with Public Health will work to ensure recommissioned services are proportionate to level of need for Public Health contracts.</li> <li>• Work to improve the use of existing performance data disaggregated by age, sex, race, disability and pregnancy and maternity.</li> </ul>

	<p>and Service Level Agreements contain clauses and performance measures around duties and responsibilities under equality and diversity legislation (including access to services and information in appropriate formats).</p> <ul style="list-style-type: none"><li>• SCCCG uses the NHS Standard Contract which includes a mandated set of Service Conditions, one of which covers equality and diversity.</li><li>• During 2013 - 2015 SCCCG has included a requirement to collect equality data on patients using services for all of our major providers with the aim of including this requirement in all our service contracts over the next year.</li><li>• Additionally, providers tendering for new contracts now have to demonstrate how they are addressing equality issues throughout the tender process. A good example of this was the procurement of the minor injuries service in Southampton.</li><li>• Performance managers and quality team monitor performance of commissioned providers against the agreed contract schedules and service specifications, including around equality and diversity requirements.</li></ul>	
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