Connect - Checking your balance

Connect to the internet and enter the website address for Southampton City Council

https://www.southampton.gov.uk/publicaccesslive/selfservice/citizenportal/login.htm

The homepage for Connect will appear, from here you can Sign In or Register

Dashboard	Sign In / Register
Sign In	Register
Please complete username and password All fields with an asterisk (*) are mandatory.	Register an account in a few simple steps Register Now
Username *	Reasons to register an account
Password *	Registering an account will enable you to access information or make payments for local authority services such as:
Sign in I forgot my password	Council Tax Housing Benefit and Council Tax Support Landlord Business Rates

 Once you have signed in, you can see the Connect Dashboard – if you have linked Council Tax- you will see a summary of your outstanding Council Tax Balance

ly Services	
Manage your subscribed services online	Council Tax
You can access any of the council services that you have subscribed to, or alternatively you can add additional services to your account including; council tax, housing benefit, business rates and landlord services.	Account Balance:
1110	
Add Service	••• (0)
Add Service	Housing Benefits
Add Service Council Tax Yew your Council Tax defails	Housing Benefits
Add Service Council Tax Yew your Council Tax details Search for a Council Tax band	Housing Benefits Let us into a doug of circumstances Very your Housing Benefits details
Add Servers Council Tax Very your Council Tar team Search for a Council Tar band Sign up and receive an e-Bill	Housing Benefits Housing Benefits Viet is brief theory adout a change of circumstances Viety your freeding Benefits details Benefits Calculator
Add Servers Council Tax Council Tax etails > Search for a Council Tax tetails > Search for a Council Tax tetail > Search for a Council Tax tetail Business Rates	Housing Benefits Housing Benefits Vier your Housing Benefits datas Vier your Housing Benefits datas b Benefits Calculator Landlord
Add Served Council Tax Council Tax Yeev your Council Tax details > Search for a Council Tax details Usiness Rates > Yeev your Business Rates > Yeev your Business Rates details	Housing Benefits Ular to now dod a charge of circumstances Ular to now dod a charge of circumstances Usersfits Calculator Landford View your Treast's details

- 2. The My Services tab will show the details of all services you have linked. You can check your Council Tax balance here:
- 3. The Show Details button will open to show you payments and balance for Council Tax.

Dashboard	My Services	My Activity		1
My Ser	vices			
Il fields with an	i asterisk (*) are n	nandatory.		
his is the My S	ervices dashboar	d		
rom this page idd Service' bu ne bottom of ea	you can access a itton, if you want t ich tile. To remove	ny of the services you h to add another account of a an account select 'Rer	ave subscribed to. If you want to on an existing service then select nove Account'.	o add a new service use the ct the 'Add Account' button at
Add Service	Click Add Ser	vice to see the list of av	allable services	
🏛 Council	Тах			
		~		
Account				
Account Ba	lance: £'			
Last Payme Received:	nt £			
Show Detail	8			
Add accor	ant	- Remove Account		
Add Service	Click Add Ser	vice to see the list of av	allable services	

4. Here you can see, Amounts Due, Remaining Balance Breakdown:

Dashboard	My Services	My Activity		
Council Ta	ax Summa	ry		
Your Accoun Account Nan	t Number: ne:			
Payment Met	hod:			
Band: Liable at prop	perty since:			
Pape	erless Billing Sign-U	p Tr	o amend your Direct Debit etails, go to this link	
Movi	ing house?	M STE	ake an Arrangement	
Amo	ounts Due	Remaining Balance Breakdown	Correspondence	
Туре	Amount	Due Date Bill Year Payment Me	thod	
Instalment				