

Southampton's Troubled Families Outcomes Framework (2018 to 2020)

STRAND 1: Parents or Children Involved In Crime or Anti-social Behaviour



Our ambition is to work together to reduce incidents of crime and antisocial behaviour.

This work is being led by Children's Services, Community Safety, Hampshire Constabulary, Youth Offending Service and Housing Services within Southampton.

Our enablers are joint working relationships between services, deployment of targeted family engagement resource into neighbourhoods, within the YOS and the Gateway Programme.

Strategic alignment is achieved within the Safe City Partnership, Youth Justice Strategy, Housing Strategy and Children and Young People Strategy.

STRAND 1: Parents or Children Involved In Crime or Anti-social Behaviour



Southampton Indicator	Baseline	Significant & Sustainable Outcome	Technical Detail
<ul style="list-style-type: none"> Proven offences recorded against children under 18 years old 	<ul style="list-style-type: none"> Count of proven offences recorded by the Youth Offending Service (YOS) prior to intervention 	<ul style="list-style-type: none"> Minimum 33% reduction in offending 	<ul style="list-style-type: none"> Baseline measured over the four full quarters prior to intervention with the outcome a 6 month pro rata comparison
<ul style="list-style-type: none"> Young person (YP) subject to a Diversionary Panel (DP) or Out of Court disposal (RJD) 	<ul style="list-style-type: none"> DP or RJD recorded prior to intervention 	<ul style="list-style-type: none"> No re-offending by YP following DP or RJD 	<ul style="list-style-type: none"> Baseline measured over the four full quarters prior to intervention. Outcome measure based on proven offences recorded by YOS and involvement with the police resulting in Further Action Taken (FAT)
<ul style="list-style-type: none"> Adult offence with Further Action Taken 	<ul style="list-style-type: none"> Count of offences where FAT by Police 	<ul style="list-style-type: none"> Minimum 33% reduction in offending 	<ul style="list-style-type: none"> Baseline measured over the four full quarters prior to intervention with the outcome a 6 month pro rata comparison
<ul style="list-style-type: none"> Adults or children involved in antisocial behaviour (ASB) 	<ul style="list-style-type: none"> Count of incidents of ASB prior to intervention recorded by the Police 	<ul style="list-style-type: none"> Minimum 60% reduction in recorded incidents 	<ul style="list-style-type: none"> Baseline measured over the four full quarters prior to intervention with the outcome a 6 month pro rata comparison. Police recorded incidents include those with FAT and no FAT

STRAND 2:

Children Who Have Not Been Attending School Regularly



Our ambition is to work together to improve school attendance and reduce exclusions, to ensure that no child is left behind. We have an unrelenting commitment to support 100% attendance.

This work is being led by the Education Welfare and Inclusion Services in partnership with early years providers, schools, further education, health and SEND Provision.

Our enablers are the School Attendance Action Group, deployment of targeted resources to our most vulnerable and complex families and alignment of Education Welfare, Youth Justice and early help support.

Strategic alignment is achieved within the Children and Young People's Strategy, Education Strategy and 0-19 Prevention and Early Help Strategy

STRAND 2: Children Who Have Not Been Attending School Regularly

Southampton Indicator	Baseline	Significant & Sustainable Outcome	Technical Detail
<ul style="list-style-type: none"> 90% school attendance 	<ul style="list-style-type: none"> Attendance over 3 consecutive terms 	<ul style="list-style-type: none"> 90% attendance or greater achieved over the last 3 full terms 	<ul style="list-style-type: none"> Baseline taken as the three full terms prior to the quarter in which the intervention started. Attendance measured based on available sessions with all reasons for absence counting against attendance score. Aligned with the DFE definition of persistent absence. Only unauthorised absence counts against attendance score.
<ul style="list-style-type: none"> A child's attendance has improved by 30% (in cases where poor attendance has been a long term and enduring issue) 	<ul style="list-style-type: none"> Attendance over 3 consecutive terms 	<ul style="list-style-type: none"> 30% improved attendance of available half day sessions 	<ul style="list-style-type: none"> As above Education Welfare Service agreement that sustained outcome equates to improvement for children, where poor attendance has been an enduring and long term issue
<ul style="list-style-type: none"> Permanent exclusion 	<ul style="list-style-type: none"> Child has been permanently excluded 	<ul style="list-style-type: none"> No permanent exclusion 	<ul style="list-style-type: none"> Baseline taken as the three full terms prior to the quarter in which the intervention started. Outcome measured over latest 3 full terms.
<ul style="list-style-type: none"> Three fixed term exclusions 	<ul style="list-style-type: none"> Received a fixed term exclusion 3 or more times over 3 consecutive terms 	<ul style="list-style-type: none"> Less than 3 fixed term exclusions over the last 3 full terms 	<ul style="list-style-type: none"> Baseline taken as the three full terms prior to the quarter in which the intervention started. Outcome measured over latest 3 full terms.
<ul style="list-style-type: none"> Five days or more exclusion from primary school 	<ul style="list-style-type: none"> Fixed term exclusion of 5 days or more over 3 consecutive terms 	<ul style="list-style-type: none"> Less than 5 days exclusion over the last 3 full terms 	<ul style="list-style-type: none"> Baseline taken as the three full terms prior to the quarter in which the intervention started. Outcome measured over latest 3 full terms.
<ul style="list-style-type: none"> Ten days or more exclusion from secondary school 	<ul style="list-style-type: none"> Fixed term exclusion of 10 days or more over 3 consecutive terms 	<ul style="list-style-type: none"> Less than 10 days exclusion over the last 3 full terms 	<ul style="list-style-type: none"> Baseline taken as the three full terms prior to the quarter in which the intervention started. Outcome measured over latest 3 full terms.
<ul style="list-style-type: none"> Child missing from education (CME) 	<ul style="list-style-type: none"> Child not registered with a school or being educated in an alternative setting 	<ul style="list-style-type: none"> Child registered with a school or educated in an alternative setting 	<ul style="list-style-type: none"> Baseline taken as the three full terms prior to the quarter in which the intervention started. Outcome measured over latest 3 full terms. Based on data held by Southampton's CME officer.

STRAND 3:

Children Who Need Help, are identified as in need or are subject to a Child Protection Plan

Our ambition is to work together to reduce risks for children, support parents capacity to care and ensure all children have the best start in life.

This work is being led by the LSCB in partnership with statutory, voluntary, community and education based services.

Our enablers are an unrelenting commitment to improve the quality of our support to children and families; to improve decision making with reference to a Continuum of Need using evidence based practice and to provide support based on a families needs, by identifying their strengths and working restoratively, with a child friendly focus. New Step Down, Edge of Care and Integrated 0-19 Support will improve the city's offer for children.

Strategic alignment is achieved within the Children and Young People's Strategy, Education Strategy and 0-19 Prevention and Early Help Strategy

STRAND 3: Children Who Need Help, are identified as in need or are subject to a Child Protection Plan

Southampton Indicator	Baseline	Significant & Sustainable Outcome	Technical Detail
<ul style="list-style-type: none"> A child who has been identified as needing early help. This may include children below the threshold for services under s.17, Children Act 1989 	<ul style="list-style-type: none"> Referral made direct to Southampton's 0-19 Prevention and Early Help Services or equivalent or Referral made to ECHO Programme, not already known to other services or Referral for Early Help made via Multi Agency Safeguarding Hub (MASH) or A case stepped down from CIN (s.17) /CP Enquiry (s.47) 	<ul style="list-style-type: none"> Early Help Assessment (EHA) or equivalent is carried out and no further s.17 assessment undertaken for minimum of 6 months from date of assessment starting Families issues identified at start of programme do not escalate beyond Early Help after at least 6 months of sustained involvement or closure. 	<ul style="list-style-type: none"> 6 month period measured from date of assessment start A single assessment triggered within the 6 month period, with an outcome of continued Early Help counts as sustained progress
<ul style="list-style-type: none"> Child assessed as 'Child in Need'(CIN) under s.17 	<ul style="list-style-type: none"> Referral made to MASH and child identified as CIN following Single Assessment or Child with Special Educational Needs, stepped down to Early Help 	<ul style="list-style-type: none"> No re-assessment in the following 6 months that results in an escalation to s.47 or Care Proceedings; or A successful step down to Early Help sustained for at least 6 months from date of step down 	<ul style="list-style-type: none"> CIN assessed under Section 17. 6 month periods measured from date of referral or step down, whichever is soonest
<ul style="list-style-type: none"> Child subject to an enquiry under s.47 and/or subject to a child protection plan 	<ul style="list-style-type: none"> Referral of child made to MASH or child open as CIN and made subject to a CPP (or PLO) or A child is subject to Child Protection Plan, PLO or Care Proceedings (such as Edge of Care) 	<ul style="list-style-type: none"> Case is stepped down to Early Help and sustained for at least 6 months from date of step down Case is stepped down to CIN (s.17) from CP Planning, Edge of Care or PLO 	<ul style="list-style-type: none"> Either of the above

STRAND 4:

Adults Out of Work or At Risk of Financial Exclusion or Young People at Risk of Worklessness



Our ambition is that **Southampton is a city with strong and sustainable economic growth**

By working together we aim to support those most affected by the risk of financial exclusion, to ensure that young people and adults have access to support when needed and that professionals working with them prioritise support to access education, employment and training

This work is being led by our Families Matter teams, in partnership with Housing Providers, the DWP/Job Centre Plus and locally commissioned services.

Our enablers are ‘the Council Strategy for 2016-20’; effective strategic partnerships to improve local infrastructure, creating high quality employment and leading edge opportunities within Southampton’s maritime, service sector and arts based industries.

This includes a 50% reduction in unemployment and a 1.6 Billion investment in local infrastructure

STRAND 4: Adults Out of Work or At Risk of Financial Exclusion or Young People at Risk of Worklessness

Southampton Indicator	Baseline	Significant & Sustainable Outcome	Technical Detail
<ul style="list-style-type: none"> • Adult in receipt of benefits or • An Adult who is claiming Universal Credit and subject to work-related conditions. 	<ul style="list-style-type: none"> • Receiving one or more of the following at the time of intervention: Job Seekers Allowance (JSA), Employment Support Allowance (ESA), Income Support (IS), Incapacity Benefit (IB), Severe Disablement Allowance (SDA), Carers Allowance (CA) or • Universal Credit and subject to work-related conditions. 	<ul style="list-style-type: none"> • Off benefits and into sustained employment for 6 months in the case of JSA/UC work-related conditions and 3 months for other benefits (where applicable) <p>or</p> <ul style="list-style-type: none"> • Achieved Administrative Earnings Threshold of £338 (single person) or £541 per month (couple) per month for 26 continuous weeks <p>or</p> <ul style="list-style-type: none"> • Achieved significant and sustained progress towards work by engaging in appropriate interventions, relevant courses or work programmes 	<ul style="list-style-type: none"> • Worker Assessed – employment status (16 hours +) verified by case holder and/or TFEA (with DWP) confirming sustained employment. • Progress to work includes; a vocational qualification, relevant work experience, commencing an apprenticeship, completed ESOL, temporary or seasonal work, volunteering, activities with an advisor, attending Work Club, improving basic skills – literacy, numeracy, community learning, on youth contract, City Deal or other programme, maximising childcare and applying for jobs/attended interviews • Parents who are technically unemployed, but are unlikely to be able to work for reasons linked to their health, caring status or disability should not be counted under this category and only measured under ‘progress to work’ if personal circumstances NOT assessed as a permanently precluding their return to work.

STRAND 4: Adults Out of Work or At Risk of Financial Exclusion or Young People at Risk of Worklessness

Southampton Indicator	Baseline	Significant & Sustainable Outcome	Technical Detail
<ul style="list-style-type: none"> Not in Education, Employment or Training (NEET) 	<ul style="list-style-type: none"> Registered as NEET with Southampton's NEET programme 	<ul style="list-style-type: none"> In education, employment or training 	<ul style="list-style-type: none"> Outcome confirmed by no NEET registration Applies to 18 – 24 year olds
<ul style="list-style-type: none"> Child at risk of becoming NEET 	<ul style="list-style-type: none"> Identified by school as having no onward plan for further education, training or employment 	<ul style="list-style-type: none"> No longer at risk of becoming NEET or Achieved Administrative Earnings Threshold for a young person under 25 (per month) for 26 continuous week 	<ul style="list-style-type: none"> School assessment of risk of NEET produced during the spring term for year 11s, with reference to a personal learner record Worker Assessed/TFEA assessed with DWP
<ul style="list-style-type: none"> Rent Arrears 	<ul style="list-style-type: none"> Significant rent arrears, other debts or at risk of eviction prior to intervention 	<ul style="list-style-type: none"> An income and debt re-payment plan is in place and being adhered to. There is no escalation in sanctions, e.g. eviction during the period of intervention. 	<ul style="list-style-type: none"> Worker assessed
<ul style="list-style-type: none"> Basic needs not met 	<ul style="list-style-type: none"> Debts or financial problems that impact on ability to meet basic family needs, e.g. food, clothing, accommodation 	<ul style="list-style-type: none"> No recourse to emergency provision, e.g. food bank in last 4 months or, Engaged in 'budget management programme' such as Welfare Rights Intervention or Housing Homelessness Team Intervention 	<ul style="list-style-type: none"> Worker assessed

STRAND 5:

Families Affected by Violence Against Women and Girls



Our ambition is that more victims get the right specialist support and have the confidence to speak out, with more support available for children and young people, more perpetrators to get support and increase opportunities to raise their awareness of the impact of their behaviours and change their behaviours. We also want to engage and empower communities to identify and signpost to services.

This work is being led cross partnership with specialist organisations such as Yellow Door, Woman's Aid, Homegroup, Hampton Trust and partners such as Health, Hampshire Constabulary, Probation Services and Southampton City Council, working together to deliver both existing and new approaches to make a positive difference.

Our enablers are an effective IDVA service, MASH/HRDA response and highly trained workforce.

Strategic alignment is achieved within the Southampton Safe City Partnership's where the vision is to make ending Domestic and Sexual Abuse 'Everyone's Business'.

STRAND 5: Families Affected by Violence Against Women and Girls

Southampton Indicator	Baseline	Significant & Sustainable Outcome	Technical Detail
<ul style="list-style-type: none"> A young person or adult known to local services has experienced, is currently experiencing or is at risk of experiencing domestic abuse. 	<ul style="list-style-type: none"> Incident recorded by the police in the 12 months prior to intervention or Identified in a referral or by a worker during an assessment 	<ul style="list-style-type: none"> 70% pro rata reduction in police recorded incidents in the last 6 months or Agency assessed reduction in risk or improved safety for individual/family members affected Both 	
<ul style="list-style-type: none"> A young person or adult known to local services has experienced, is currently experiencing or is at risk of experiencing sexual violence or abuse; honour based violence or abuse or both 	<ul style="list-style-type: none"> Incident recorded by the police in the 12 months prior to intervention or Identified in a referral or by a worker during an assessment 	<ul style="list-style-type: none"> 100% pro rata reduction in police recorded incidents in the last 6 months or Agency assessed reduction in risk or improved safety for individual/family members affected or Both 	
<ul style="list-style-type: none"> A young person under 16 who is known to have perpetrated violence to a parent or sibling in the last 12 months 	<ul style="list-style-type: none"> Incident recorded by the police in the 12 months prior to intervention or parent self reports or Identified in a referral or by a worker during an assessment 	<ul style="list-style-type: none"> 100% pro rata reduction in police recorded incidents in the last 6 months Agency assessed reduction in risk or improved safety for individual/family members affected 	

STRAND 6: Parents & Children with a Range of Health Problems



Our ambition is to work together to integrate services to provide effective support to families most in need of help.

This work is being led by the 0-19 Integrated Prevention and Early Help Service, Clinical Commissioning Group and Public Health.

Our enablers are built on the success of a Family Nurse Partnership, Families Matter and Sure Start programmes, integration of the Healthy Child Programme and Troubled Families strands to deliver an integrated service offer and the planned implementation of Family (Locality) Hubs.

**Strategic alignment is achieved within the Council Strategy which states both that:
Children and young people in Southampton get a good start in life**

And

People in Southampton live safe, healthy, independent lives

STRAND 6: Parents & Children with a Range of Health Problems

Southampton Indicator	Baseline	Significant & Sustainable Outcome	Technical Detail
<ul style="list-style-type: none"> An adult with 'parenting responsibilities' or a child with Substance or alcohol problem 	<ul style="list-style-type: none"> Drug or Alcohol problem identified as an issue at the start of the intervention 	<ul style="list-style-type: none"> Engaged with appropriate support services and/or issue no longer impacts on the family 	<ul style="list-style-type: none"> Worker or Health Professional assessed
<ul style="list-style-type: none"> An adult with mental health problems that impacts on their capacity to parent 	<ul style="list-style-type: none"> Mental health impacts families ability to function at the time of intervention 	<ul style="list-style-type: none"> Engaged with appropriate support services and/or issue no longer impacts on the family 	<ul style="list-style-type: none"> Worker assessed or Health Professional assessed
<ul style="list-style-type: none"> Mother or pregnant under 18 	<ul style="list-style-type: none"> Pregnant under 18 or Mother under 18 at the time of intervention 	<ul style="list-style-type: none"> Engaged with appropriate support services, including Family Nurse Partnership, Community Health Nursing (Family Hubs) or ECHO 	<ul style="list-style-type: none"> Worker assessed or Health Professional assessed
<ul style="list-style-type: none"> Parent supported by ECHO/FNP programme with a Public Health Nurse assessed vulnerability 	<ul style="list-style-type: none"> Identified vulnerability impacts on family functioning 	<ul style="list-style-type: none"> Public Health Nurse assessed improvement in families progress against one or more measure of vulnerability 	<ul style="list-style-type: none"> Public Health Nurse assessed improvement (including Family Nurse) Data identified and recorded by case holder on System One