

Responding 'In The Moment' to Child-on-Child (Peer-on-Peer) abuse

The following set of questions can be used by staff or pupils to form a consistent response from all. They should be used at the time of the incident but can also be used in follow up work. They may be developed into staff prompt cards or pupil posters to promote consistent responses when challenging harmful language and behaviour.

In the moment responses

- What I heard/ saw was not acceptable
- Could that have been hurtful?
- How could you put that right?
- Was that a positive choice?

Supporting those in need

- How are you feeling?
- What can I do to help?
- How can I support you?
- What will help you feel safe?

Restorative questions

- Were your words/actions acceptable?
- What impact have your words/actions had?
- How do you feel about it now?
- How could you rephrase that?
- Can you explain the words you have used?
- How has your behaviour made ____ feel?
- What would putting this right look like?