

Draft Household Waste and Fly-tipping Policy Consultation

Southampton City Council is consulting on the proposed draft Household Waste and Fly-tipping Policy.

We would like to hear your thoughts on the proposals and any impacts or alternative suggestions you would like us to consider. Now is your opportunity to have your say.

This public consultation closes Sunday 14 December 2022.

Please complete the following questionnaire to read more about the proposals and to give us your views. The consultation questionnaire is also available to complete online:

www.southampton.gov.uk/consultations

Background

The proposed draft policy provides information about the management of household waste and fly-tipped waste by Southampton City Council. It sets out requirements around the presentation of household waste and recycling for collection and information about the council's powers to prevent and respond to fly-tipping.

Proposed changes to the policy

We are proposing the following changes within the draft policy:

- **Offering annual garden waste subscriptions only:** There are currently two type of garden waste subscriptions. One is for an annual subscription and the other for half a year. In the new draft policy, we propose to offer annual subscriptions only.
- **Additional bin capacity route for carers:** Currently, we offer everybody the opportunity to apply for additional capacity. We recognise that in the past, there has been confusion with carers applying for additional capacity. In the new draft policy, we would like to acknowledge that carers can apply for this through the standard additional capacity portal.
- **Missed bin collections must be reported within 24 hours:** Currently, missed bin collections must be reported within 48 hours. To improve the efficiency of the service, we are proposing that missed bin collections must be reported within 1 working day instead.
- **When requesting a larger general waste bin, residents must complete a waste diary:** Currently, requests are made by completing a form and checking that a resident meets the criteria. In the new draft policy, we are proposing that in addition to the form and checking they meet the criteria, residents would also have to complete a two-week waste diary. The aim of the waste diary is to show how they are handling their waste and whether any more of it could be recycled.
- **Clarifying the access requirement for assisted collections:** In the new draft policy, we are proposing to make it clear that residents need to ensure waste containers presented for assisted collections can be accessed safely by our operatives. For example, making sure there are no obstacles such as steps , trip hazards or pets preventing safe access and egress to properties.

- Charging for the replacement of both general and recycling bins if lost or damaged:
 Currently, residents must pay for the replacement of a lost or damaged general waste bin, but the replacement of a recycling bin is free. In the new draft policy, we are proposing that residents must pay for the replacement of both general and recycling bins if lost or damaged.

Question. What impact do you feel the proposed changes outlined may have on your household, your business or the wider community?

	A very positive impact	A fairly positive impact	No impact at all	A fairly negative impact	A very negative impact	Don't know
Offering annual garden waste subscriptions only	<input type="checkbox"/>					
Additional capacity service route for carers	<input type="checkbox"/>					
Missed bin collections must be reported within 24 hours	<input type="checkbox"/>					
When requesting a larger general waste bin, residents must complete a waste diary	<input type="checkbox"/>					
Clarifying the access requirements for assisted collections	<input type="checkbox"/>					
Charging for the replacement of both general and recycling bins if lost or damaged	<input type="checkbox"/>					

Question. If you feel there would be negative impact, or have any comments, suggestions or alternatives you feel we should consider, please provide details:

Fly-tipping

We propose that our fly tipping processes remain the same as they are currently and are formalised within the Draft Household Waste and Fly Tipping Policy. These processes can be read in Part 7 of the Draft Policy in full, but include:

- The Council will remove and dispose of all fly-tipped waste if on council land.
- The Council aims to clear fly-tipping on relevant land within 24 hours of a report.
- Reports of fly-tipped waste must still be made via the council's website at www.southampton.gov.uk/environmental-issues/street-cleaning/fly-tipping/ or by calling 023 8083 3005.
- We will continue working with communities who wish to keep unadopted highways and alleyways clear and help them apply for community funds if appropriate.

Our enforcement powers are set out by law surrounding fly-tipping and are not currently being consulted upon. These can be found on our website here: www.southampton.gov.uk/media/10djx0gj/enforcement-policy.pdf

Question. To what extent do you agree or disagree with the fly-tipping processes outlined in the Draft Household Waste and Fly Tipping Policy?

Strongly agree.....	<input type="checkbox"/>	Disagree.....	<input type="checkbox"/>
Agree	<input type="checkbox"/>	Strongly disagree	<input type="checkbox"/>
Neither	<input type="checkbox"/>		

Question. If you disagree, or have any comments, impacts, suggestions or alternatives you feel we should consider, please provide details:

Elements of the policy proposed to stay the same

At this time, we are not proposing any further changes to the policy. Examples of things that we are proposing to keep the same in the draft policy include:

- How often bins are collected
- The materials collected in each bin

Question. To what extent do you agree or disagree with keeping all other elements of the draft waste policy the same?

Strongly agree.....	<input type="checkbox"/>	Disagree.....	<input type="checkbox"/>
Agree	<input type="checkbox"/>	Strongly disagree	<input type="checkbox"/>
Neither	<input type="checkbox"/>		

Question. If you disagree, or have any comments, impacts, suggestions or alternatives you feel we should consider, please provide details:

Overall policy

Question. Have you read the proposed draft strategy?

- Yes, all of it
- Yes, some of it
- No

Question. If you have read the proposed draft strategy, to what extent do you agree or disagree with the following statements?

	Strongly agree	Agree	Neither	Disagree	Strongly disagree
The draft strategy is easy to understand	<input type="checkbox"/>				
The draft strategy provides sufficient information	<input type="checkbox"/>				

Question. If there were parts of the draft strategy that you did not understand or you feel need more information, please let us know:

About you

Which of the following describe your interest in the consultation? (Tick all that apply)

- As a resident of Southampton
- As a resident elsewhere
- As a private business
- As a public sector organisation (e.g. NHS, Police, Fire and Rescue, local authority).
- As a third sector organisations (Voluntary groups, Community groups, Charities).....
- As a political member.....
- As someone who visits, works or studies in Southampton.....
- Other

If other, please specify:

Please only answer this next section if your interest in the consultation is as a resident of Southampton, a resident of elsewhere, an employee of Southampton City Council or someone who works or studies in Southampton.

About you

What type of home do you live in?

A house or bungalow (including detached, semi-detached, terraced and end of terrace)

A flat, maisonette or apartment in a purpose-built block of flats or tenement ...

A flat, maisonette or apartment that is part of a converted building or in a commercial building

A mobile or temporary structure (including a caravan or other mobile or temporary structure).....

Do you subscribe to garden waste collections?

Yes, I have an annual subscription

Yes, I have a half-yearly subscription.....

No

Do you have assisted collections to help put your bins out? (This service is offered to people who have a medical condition or disability, live alone and there is no-one in the property or nearby to help put their bins out.)

Yes

No

Have you requested and been issued with a larger than standard or a second general waste bin?

Yes

No

What is your postcode? (This is to understand opinions across the area and will not be used to contact or identify you)

What is your sex?

Female

Male

Prefer not to say.....

Is the gender you identify with the same as your sex registered at birth?

Yes

No

Prefer not to say.....

If no, please write in your gender identity:

What is your age?

Under 18.....	<input type="checkbox"/>	35 - 44	<input type="checkbox"/>	65 - 74	<input type="checkbox"/>
18 - 24	<input type="checkbox"/>	45 - 54	<input type="checkbox"/>	75+.....	<input type="checkbox"/>
25 - 34	<input type="checkbox"/>	55 - 64	<input type="checkbox"/>	Prefer not to say	<input type="checkbox"/>

How would you describe your ethnic group?

Asian / Asian British.....	<input type="checkbox"/>	Mixed or Multiple ethnic groups.....	<input type="checkbox"/>	White Other	<input type="checkbox"/>
Black / African / Caribbean / Black British.....	<input type="checkbox"/>	White British	<input type="checkbox"/>	Other ethnic group	<input type="checkbox"/>
				Prefer not to say	<input type="checkbox"/>

Do you have any physical or mental conditions or impairments, lasting or due to last 12 months or more, that have a substantial effect on your ability to carry out day-to-day activities?

Yes.....	<input type="checkbox"/>	No	<input type="checkbox"/>	Prefer not to say	<input type="checkbox"/>
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Businesses and organisations

Please only answer this section if your interest in the consultation is as a business or an organisation.

Can the name of your business or organisation be attributed to your response?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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Can we contact you about your response to this consultation?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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If yes, please provide the following details.

Business or Organisation name:	<input type="text"/>
Contact person:	<input type="text"/>
Contact email:	<input type="text"/>

Waste and recycling activity

Thank you for your feedback on the draft strategy.

Alongside the proposed strategy, we are interested in knowing about your waste habits. Would you be happy to answer couple of questions to help us understand how you dispose of your waste?

Yes.....	<input type="checkbox"/>	No	<input type="checkbox"/>
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Please select where do you dispose of the following items:

	General waste bin	Recycling bin	Glass bin	Garden waste bin	Organised Bulky waste collection	Household Waste Recycling Centre	Recycling banks	Other
Cardboard and paper	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Plastic bottles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Biscuit or sweet tins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Drinks cans	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Food tins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Empty aerosols	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Polystyrene	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Juice Cartons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Plastic tubs and trays	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Food waste	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Tin foil and foil food trays	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Shredded paper	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Clothes / Textiles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Glass bottles and jars	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Carpets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Batteries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Electrical items	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Magazines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Drinking glasses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Soil	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Grass cuttings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				

Do you put your recycling in plastic bags in the recycling bin?

Always Sometimes..... Never

What happens next?

The consultation closes on 14 December 2022. After this date, all feedback will be analysed and considered before a final decision is made.

Would you like to be emailed a copy of your response to this consultation?

Yes No

If yes, please provide the following details. This will only be used to send you a copy of your response.

Name:

Email:

Thank you for your time.

Please return completed surveys to your local Southampton Library or alternatively post to: Consultations, First Floor West Wing, Civic Centre, SO14 7LY.

The information collected about you during this survey will only be used for the purposes of research. We may use it to contact you about this. We will only share your information with other organisations or council departments if we need to. We may also share it to prevent, investigate or prosecute criminal offences, or as the law otherwise allows. Please be aware that any comments given on this form may be published in the report. However, the council will endeavour to remove any references that could identify individuals or organisations. Our Privacy Policy (<http://www.southampton.gov.uk/privacy>) explains how we handle your personal data, and we can provide a copy if you are unable to access the Internet.