

Companion Passes

A companion pass is a bus pass with the letter 'C' allowing one carer to travel free of charge in the Southampton City Council area to support the pass holder.

In order to qualify for a companion pass the following will be required:

- a letter from the Department for Work and Pensions confirming that the applicant is currently in receipt of the **Higher** rate of the **care or mobility component** of Disability Living Allowance or the **higher** rate of attendance allowance

Or

- Personal Independence Payment at **8 points** or above against **either the PIP “Moving Around” or “Communicating verbally” activities or 12 points** against the **“Planning and Following a Journey” activity**

Or

- a registration card which confirms that the applicant is blind, partially sighted or deaf or evidence of being without speech.

And

- a letter from a medically qualified practitioner confirming that the applicant is unable to travel alone on a bus for medical reasons.

Applications can be made in a Southampton City Council library or in Gateway at One Guildhall Square.

Previously issued bus passes which have not expired will need to be returned to the Smartcities office.

Please see the Terms and Conditions on page 2.

Companion Passes

Terms and Conditions

- A bus pass containing the letter 'C' means that the holder cannot travel alone on a bus at any time due to medical reasons and travel may be refused if a pass containing the letter 'C' is presented to a bus driver by a person who is unaccompanied.
- The companion and the pass holder will be required to alight at the same time.
- The companion can only travel free of charge when boarding a bus within the Southampton City Council boundary.
- The companion of a pass holder with an English National Concessionary bus pass will have to pay the full fare should they travel outside of the Southampton City Council boundary.
- It is not permitted to have two bus passes. Should a previous bus pass have been issued it will have been cancelled and should be returned to the Smartcities Office, Room 215 Civic Centre, Southampton City Council.
- The Companion can travel at the same permitted times as the pass holder.