



**Working together to end domestic  
& sexual violence in Southampton**

**August 2020**

## Who is PiPPA?

**PiPPA** stands for 'prevention, intervention and public protection alliance'. It is an alliance of specialist sexual and domestic abuse services in Southampton.

The services have come together to provide a point of contact for workers and members of the public to offer advice, information and support on domestic abuse issues.

The point of contact is also a place to make referrals for clients who need specialist support on these issues.

This booklet tells you about PiPPA and what you can do to ensure the safety of those you work with who are experiencing sexual or domestic abuse.

**Call us:** 023 8091 7917

**Email securely:** [pippa@southampton.gov.uk](mailto:pippa@southampton.gov.uk).

### **We are open**

9.30am—4.30pm Monday to Friday  
(Recorded message out of hours).

**For sexual abuse** issues call

Yellow Door 023 8063 6312

Email [info@yellowdoor.org.uk](mailto:info@yellowdoor.org.uk)

**In an emergency always dial 999.**

## What should you do?

### Identify:

Check the immediate safety of the client and their family.

Establish a safe and appropriate way of communicating.

Always refer to local safeguarding procedures / guidelines.

Discuss consent, explain the limits of confidentiality and duty of care with the client. ❶

### Assess:

Use the Safelives DASH assessment with your own service specific assessments. ❷

Establish risk level according to number of 'ticks' / or your professional judgement.

### Respond:

Deliver your own service response to specific issues and appropriate to the risk level. If the risk is high, refer to MASH (Multi Agency Safeguarding Hub), using the High Risk Domestic Abuse referral (HRDA) form found here <http://www.southampton.gov.uk/health-social-care/domestic-abuse/information-for-professionals/guidance-and-documents.aspx> ❸

Carry out safety planning with the client appropriate to the risk level.

Contact PiPPA for advice, information and / or to make a referral for specialist support.

Provide client with PiPPA contact details if consent not given. ❹

Record all contact with the client and keep in touch with them.

Re-visit Safelives DASH as required.

Phone PiPPA for advice, information & referral: 023 8091 7917

### Remember

- **Dial 999** in an emergency or if there is any immediate danger
- Establish the best time to call and a safe number to use
- Arrange an interpreter if needed
- Identify and respond to additional communication needs
- **Always** follow safeguarding procedures to ensure children, young people and vulnerable adults are safe.
- See: <http://hipsprocedures.org.uk/> and [www.southampton.gov.uk/health-social-care/contact-social-care/report-abuse-or-concerns-about-an-adult.aspx](http://www.southampton.gov.uk/health-social-care/contact-social-care/report-abuse-or-concerns-about-an-adult.aspx)

### Safety Planning

- Identify safe and accessible escape routes out of home.
- Offer 'target hardening' for property, or refer to refuge.
- Provide personal safety items (alarms) / or call Pippa.
- Give emergency and help line numbers.
- Suggest they tell trusted friends & neighbours so they know what is happening.
- Suggest code words to indicate danger / spark 999 calls.
- Advise client to keep some money for a taxi and pack an emergency bag with essential items.
- Call PiPPA for advice.

### Useful Information

- ❶ Ideally written / verbal consent should be gained for referrals, using the PiPPA consent form. (Where risk is deemed 'high' using the Safe Lives DASH RIC, consent is not essential and referral can still be made to MASH).
- ❷ **Domestic Abuse, Stalking and Harassment Risk Identification Checklist.** Copies of the form and guidance can be found here <http://www.southampton.gov.uk/health-social-care/domestic-abuse/information-for-professionals/>
- ❸ Contact MASH
- ❹ PiPPA cards are available contact: [pippa@southampton.gov.uk](mailto:pippa@southampton.gov.uk)

## What will PiPPA SPOC do?

- Offer advice and information to workers on cases to help improve client safety
- Guide workers through Safelives DASH assessment
- Assist workers to make MASH / HRDA referrals where appropriate
- Ensure consent (written or verbal) has been gained for cases being referred for support
- Check with workers that they have ensured safeguarding children and vulnerable adults procedures have been followed
- Aim to contact client within 1 working day to offer advice and support
- Re-visit Safelives DASH assessment where needed
- Make a referral within PiPPA if appropriate for ongoing advice and support\*
- Feedback to the worker who made the original referral as appropriate to the case.
- Signpost to other services that can help if:
  1. The case is beyond the remit of PiPPA
  2. The client resides outside of Southampton boundaries
  3. The client requires counselling or ongoing helpline support.

\* if a referral within PiPPA is made, the agency will:

- Aim to contact the client within 2 working days and a maximum of 5
- Provide support appropriate to the level of risk
- Follow local guidance and procedures to safeguard children, young people and vulnerable adults
- Regularly re visit the Safelives DASH assessment
- Feedback to the worker who made the original referral as appropriate to the case.

## Other Useful Contacts

### National Domestic Abuse Helpline (24hrs)

0808 2000 247

### Independent Domestic Violence Advisors

023 8083 3075

### Victim Support

0808 178 1641

### Home Group (Southampton)

023 8067 1626

### South Hampshire Women's Refuge

023 8063 7550

### No Limits

023 8022 4224

### Aurora New Dawn

023 8024 8115

### Yellow Door Helpline

023 8063 6313

Wednesday 4pm – 7pm

### Perpetrator Services

The Hampton Trust 023 8000 1061

Respect (National) 020 7549 0578