

# **Contacting Licensing**

We are aware recently of a few instances of licence holders struggling to get hold of us on the telephone. You should note that the correct number to call us on is 023 8083 3002 and then option 4. Any other number will have been supplied to a licence holder for a particular reason and should not be relied upon as a method of contact, particularly at this time with so many staff having to work from home. The best method of contact is by email at [licensing@southampton.gov.uk](mailto:licensing@southampton.gov.uk) . This way we can ensure that the correct officer responds to you.

Regards

Russell Hawkins