

# **Service contract Agreement 2023-2024**

## **Schools**

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### **Pest Control and Specialist Cleansing**

## 1. Introduction

Southampton City Council Pest Control and Specialist Cleansing Service has a wealth of experience in providing preventative and corrective solutions in all aspects of Pest Control and cleansing. The services commonly deal with rodents, insects, bird pests, removal of body fluids and discarded hypodermic syringes for both residential and [commercial](#) customers. All our Pest Control Officers hold the Royal Society of Health Certificate in Pest Control and are up to date with Regulations and Best Practice within the Pest Control industry. This means we use the best professional products and methods to safely and effectively deal with pretty much any pest in your school as humanely as possible.

- On request by phone/ booking online
- With an annual contract and regular site visit.

In our experience, Schools and Colleges most commonly need our help because of:

- Rats, mice, fleas and wasps
- Syringes discarded onto school premises that need to be removed urgently

We can also help with:

- Pigeon proofing, cockroaches, Pharaoh Ants, flies, bedbugs and squirrels.
- Removal and safe disposal of offensive or body fluid waste.

We can be flexible to suit your individual needs if, for example, a classroom needs to be sprayed for fleas late afternoon when students have left for the day. (If you need us later on in the evening or at weekends there is a supplementary charge.)

Please see the details in the tables below about each pest and the price structure. Please feel free to contact us with any other Pest related issue and we will be happy to help you if we can.

## 2. Service Options & Pricing

### Annual Contracts

A Southampton City Council Annual Pest Control contract provides reassurance that rats, and mice are effectively and safely being kept under control on the premises and that you are compliant with your duties under the Prevention of Damage by Pests Act and, where you have catering facilities, The Food Safety Act.

Annual Contracts provide **12 monthly programmed rat control visits** to survey site monitor and replenish, starting with **up to 10 bait boxes, 6 additional requested rodent control visits, 4 free wasps nests treated a free pigeon proofing survey [saving over £75.]** and a free visit to safely remove an unforeseen discarded hypodermic syringe.

Monthly visits are required as a minimum to ensure good stewardship in the use of poisons and other materials to control pests, but more regular visits can be undertaken if required under our tailored contract. Each visit you will receive a clear visit report and site map detailing any activity, actions taken and recommendations. We ensure that baits are effective and only used when required. Once the contract is arranged, we will schedule in

your monthly visits with you for the year.

Please contact us as and when you need any of the additional included service.

We can also discuss a Tailored Contract with you if you have specific requirements not met by the standard Contract.

<b>Contract Type</b>	<b>Annual Charge 2023 - 2024</b>	<b>What is included for the price?</b>
Annual monthly visits (Schools) x <b>10 Bait boxes</b>	£1,144	<ul style="list-style-type: none"> <li>• 12 Scheduled Rodent Control Visits to survey site, monitor and replenish up to 10 bait boxes, with treatment report, site map and advice sheet given on each visit.</li> <li>• 6 additional Rodent Visits on request</li> </ul> <p><b><u>Complementary free services included</u></b></p> <ul style="list-style-type: none"> <li>• Up to 4 Wasps nests treated free</li> <li>• 1 Free Pigeon Proofing Survey</li> <li>• Free verbal Pest Control advice</li> <li>• 1 Free visit to safely remove discarded syringe</li> </ul>
Annual monthly visits (Schools) x <b>20 Bait boxes</b>	£1,586	<ul style="list-style-type: none"> <li>• 12 Scheduled Rodent Control Visits to survey site, monitor and replenish up to 20 bait boxes, with treatment report, site map and advice sheet given on each visit.</li> <li>• 6 additional Rodent Visits on request</li> </ul> <p><b><u>Complementary free services included</u></b></p> <ul style="list-style-type: none"> <li>• Up to 4 Wasps nests treated free</li> <li>• 1 Free Pigeon Proofing Survey</li> <li>• Free verbal Pest Control advice</li> <li>• 1 Free visit to safely remove discarded syringe</li> </ul>
Tailored Contracts	£POA	Please contact us if you have specific requirements

**Treatments and Charges:**

**\*\*\*We aim to respond to Enquiries from Schools on the same day\*\*\***

Weekends and evening visits after 18.30 carry a £75 surcharge per operative.

Pest	Main issues for Schools	Price [Inc. VAT] 2023-2024	What do you get?	Target response time
Rats and Mice	Can impact on hygiene and cause damage in the school. Kitchens, storage areas and grounds are all susceptible. Control is best achieved through a contract for regular monitoring and control.	£196	Course of 3 visits over a month to service up to 5 bait stations, treatment of problem with professional rodenticide products.	48 hours
Fleas	Staff and students may unknowingly bring fleas into the building; others may then unknowingly take them home. If spotted quickly a one-off professional treatment will normally deal with an infestation.	£174.24	Spray insecticide treatment in up to 4 rooms	48 hours
		£261.36	Spray insecticide treatment in more than 4 rooms up to up to 8 rooms	48 hours
		On Quotation	More than 8 rooms requiring treatment	48 hours
Wasps	Commonly seen as an irritation, wasps can prove distressing and distracting in school. A small number of students or staff may be allergic to wasp stings which raises the issue from a nuisance to a risk to health. We can treat the nest safely. An old wasps' nest will not	£116.16	One-off treatment of nest	48 hours
		£33	Each additional nest treated on same attendance	
		£101.64	Removal of inactive nest	14 days

	be re-colonized by wasps but we can remove them for an additional charge.			
Cockroaches	Can affect kitchens and warm areas such as boiler rooms, heating facilities and swimming pools. The standard charge is for a program of 3 visits.  More significant infestations, needing additional visits or more intensive treatment, may need to be carried out on a quotation basis.	£312.18	3 treatment visits	48 hours
		£105.27	Price per visit beyond the standard 3 visits.	
		On Quotation	Bespoke treatment	
Pigeon Proofing	Bespoke Pigeon proofing to deter pigeons from roosting on the building.  Aside from the health implications, Pigeon fouling can damage buildings and cause slips in pedestrian and play areas.	£82.50	Survey and Quotation.	14 Days
		Free for Contract customers	Survey and Quotation. Free to Schools with a Pest Control Contract package.	14 days
		On Quotation	Proofing work such as netting, spikes optical gel. Survey charge deducted from bill if we are instructed to carry out the recommended work.	
Discarded needles and syringes	Occasional hypodermic needles and syringes discarded onto school premises.	£151.25	Removal and safe disposal of discarded needles and syringes. Small numbers of needles requiring up to 1 hour of Operative time	Same Day – rapid response
	Hypodermic needles and syringes discarded onto school premises in larger numbers, or over a wider area, more complex removal procedure required.	On Quotation	Removal and safe disposal of discarded needles and syringes. Small numbers/up to 1 hour of Operative time	Same Day – rapid response
Cleansing of Blood and other body fluid spillages	Spillages of blood, urine, faeces, vomit etc., beyond the level that School maintenance staff are expected to deal with, e.g., after an incident or accident on the premises.	On Quotation	Cleansing and disposal in more complex situations, e.g. heavy soiling, and greater waste disposal needs, may be subject to Quotation	Same Day – rapid response

### 3. Service Contact

For any enquiries, please email Justin Crow, Pest Control Clinical Waste and Specialist Cleansing Team Lead, Southampton City Council [justin.crow@southampton.gov.uk](mailto:justin.crow@southampton.gov.uk).