

Indicator Description	Area	Frequency	Oflog	Corporate plan	Latest	Previous	Change	DoT	Preferred DoT
% of contacts with an outcome of Request for Telecare, Housing Adaptations Required or Reablement Intervention Required	Adult Social Care	Monthly	No	No	6.18	7.09	-0.91	▼	Higher is better
% of FSM Eligible Pupils	Education	Termly	No	No	35.10	34.40	0.70	▲	Lower is better
1c(2a): Proportion of people who use services who receive direct payments	Adult Social Care	Monthly	No	No	13.34	13.39	-0.05	▼	Higher is better
2A(1): Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes	Adult Social Care	Monthly	No	No	3.59	1.80	1.79	▲	Lower is better
2A(2): Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes	Adult Social Care	Monthly	No	No	182.47	150.10	32.37	▲	Lower is better
Alcohol specific mortality (all ages) per 100,000	Public Health	Quarterly	No	Yes	21.29	19.65	1.64	▲	Lower is better
ASST-2: Proportion of people with eligible long term services reviewed during the past 12 months	Adult Social Care	Monthly	No	No	62.57	59.95	2.62	▲	Higher is better
Domestic abuse rate	Communities	Annual	No	No	22.90	18.90	4.00	▲	Lower is better
Economic growth measured by GVA per head	Economic Development	Annual	No	Yes	27,371.00	25,481.00	1,890.00	▲	Higher is better
Employment rate (aged 16-64)	Economic Development	Annual	No	Yes	76.10	74.20	1.90	▲	Higher is better
EYFSP - Good Level of Development	Education	Annual	No	No	61.80	71.10	-9.30	▼	Higher is better
Gap in life expectancy between most and least deprived (Females)	Public Health	Quarterly	No	No	4.35	3.91	0.44	▲	Lower is better
Gap in life expectancy between most and least deprived (Males)	Public Health	Quarterly	No	No	5.94	5.33	0.61	▲	Lower is better
Gap in median weekly pay between residents and workers	Economic Development	Annual	No	No	37.00	36.00	1.00	▲	Lower is better
Hate crime rate	Communities	Annual	No	No	4.71	3.77	0.94	▲	Lower is better
Healthy life expectancy at birth (female)	Public Health	Annual	No	Yes	65.34	63.05	2.29	▲	Higher is better
Healthy life expectancy at birth (male)	Public Health	Annual	No	Yes	62.33	61.35	0.98	▲	Higher is better
Household waste (NI 191) KG per Household	Environment	Quarterly	No	No	140.42	143.94	-3.52	▼	Lower is better
Key Stage 2 - Reading Writing & Maths Combined at the Expected Standard	Education	Annual	No	No	53.00	64.00	-11.00	▼	Higher is better
Key Stage 4 - Attainment 8 Points Score	Education	Annual	No	No	46.10	46.20	-0.10	▼	Higher is better
Life Expectancy (Females)	Public Health	Quarterly	No	No	82.22	82.33	-0.11	▼	Higher is better
Life Expectancy (Males)	Public Health	Quarterly	No	No	77.45	77.54	-0.10	▼	Higher is better
Loss of income from voids	Housing	Monthly	No	No	167,400.00	209,149.00	-41,749.00	▼	Lower is better
N5: Proportion of completed safeguarding enquiries where the Adult at Risk achieved their desired outcomes	Adult Social Care	Monthly	No	No	61.54	48.28	13.26	▲	Higher is better
Number of Contacts received to Contact Centre and ASC Connect	Adult Social Care	Monthly	No	No	3,577.00	2,302.00	1,275.00	▲	Lower is better
Number of days lost per employee to sickness absence	HR	Monthly	No	Yes	9.11	9.25	-0.14	▼	Lower is better
Number of New Care Act Assessments completed (excluding terminated assessments, unplanned reviews and planned reviews)	Adult Social Care	Monthly	No	No	191.00	136.00	55.00	▲	Lower is better
Number of properties that are non-decent due to Housing Health and Safety Rating System	Housing	Quarterly	No	No	76.00	50.00	26.00	▲	Lower is better
Number of reported fly tipping incidents (per 1,000 population)	Environment	Annual	No	Yes	40.44	39.47	0.97	▲	Lower is better
Overall Absence	Education	Termly	No	No	8.10	8.10	0.00	►	Lower is better
Percentage of 16-17-year-olds not in education, employment or training (NEET)	Education	Annual	No	Yes	3.80	4.40	-0.60	▼	Lower is better
Percentage of all repair jobs completed on time across SCC homes (emergency, urgent, routine)	Housing	Quarterly	No	No	57.71	62.90	-5.19	▼	Higher is better
Percentage of business survival over two years	Economic Development	Annual	No	Yes	72.25	74.58	-2.32	▼	Higher is better
Percentage of call centre customers rating service levels as good	Customer	Monthly	No	No	92.29	93.23	-0.94	▼	Higher is better
Percentage of care leavers 19-21 in Education, Employment or Training	Children's Social Care	Monthly	No	Yes	94.00	94.00	0.00	►	Higher is better
Percentage of care leavers in suitable accommodation on their 19th to 21st Birthday	Children's Social Care	Monthly	No	Yes	78.36	80.12	-1.76	▼	Higher is better
Percentage of children in Year 6 with excess weight	Public Health	Annual	No	Yes	39.77	37.58	2.19	▲	Lower is better
Percentage of children in Year R with excess weight	Public Health	Annual	No	Yes	22.36	24.07	-1.71	▼	Lower is better
Percentage of customer who are very satisfied or fairly satisfied that the council provides value for money	Customer	Biennial	No	Yes	51.00	43.00	8.00	▲	Higher is better
Percentage of customer who are very satisfied or fairly satisfied with the way the council runs things	Customer	Biennial	No	Yes	68.00	50.00	18.00	▲	Higher is better
Percentage of economically active population with no or low qualifications (NVQ)	Economic Development	Annual	No	Yes	11.92	10.91	1.00	▲	Lower is better
Percentage of household waste sent for recycling (NI 192)	Environment	Quarterly	Yes	Yes	28.45	27.44	1.02	▲	Higher is better
Percentage of people who are satisfied with their local area as a place to live	Environment	Biennial	No	Yes	85.00	78.00	7.00	▲	Higher is better
Percentage of people with eligible needs supported to live independently	Adult Social Care	Monthly	No	Yes	71.98	71.83	0.15	▲	Higher is better
Percentage of pupils achieving a grade 5 or above in GCSE English & Maths	Education	Annual	No	Yes	42.10	41.80	0.30	▲	Higher is better
Percentage of SCC homes that meet the decent homes standard	Housing	Quarterly	No	No	58.80			►	Higher is better
Percentage of scheduled bins collected	Environment	Monthly	No	No	99.68	99.52	0.15	▲	Higher is better
Percentage of working age adults claiming out of work benefits	Economic Development	Monthly	No	No	4.00	4.10	-0.10	▼	Lower is better
Persistently Absent (10%)	Education	Termly	No	No	26.75	24.15	2.60	▲	Lower is better
Physically active adults	Public Health	Annual	No	Yes	65.89	64.78	1.11	▲	Higher is better
Proportion of CO grade employees who are female	HR	Quarterly	No	No	52.38	69.23	-16.85	▼	N/A
Proportion of employees from a minority ethnic group	HR	Quarterly	No	No	15.93	15.19	0.74	▲	N/A
Rate of Children In Need (per 10,000)	Children's Social Care	Monthly	No	No	663.25	673.18	-9.93	▼	Lower is better
Rate of Children subject to Child Protection Plan (per 10,000)	Children's Social Care	Monthly	No	No	71.17	71.98	-0.81	▼	Lower is better
Rate of First Time Entrants into Youth Justice	Children's Social Care	Annual	No	No	189.00	188.00	1.00	▲	Lower is better
Rate of Looked After Children (per 10,000)	Children's Social Care	Monthly	No	Yes	105.03	104.83	0.20	▲	Lower is better

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Smoking levels in adults	Public Health	Annual	No	Yes	13.03	13.77	-0.74	▼	Lower is better
Total major development decisions on time	Planning	Percentage	No	No	100.00	100.00	0.00	►	Higher is better
Total minor and other development decisions on time	Planning	Percentage	No	No	97.67	96.30	1.37	▲	Higher is better
Smoking levels in adults	Public Health	Annual	No	Yes	13.03	13.77	-0.74	▼	Lower is better
Total major development decisions on time	Planning	Percentage	No	No	100.00	100.00	0.00	►	Higher is better
Total minor and other development decisions on time	Planning	Percentage	No	No	97.67	96.30	1.37	▲	Higher is better
Violent Crime rate	Communities	Annual	No	No	57.86	44.07	13.79	▲	Lower is better
Waste sent to landfill (NI 193) %	Environment	Quarterly	Yes	No	3.66	4.53	-0.88	▼	Lower is better
(ASC) Staff turnover in the workforce (The proportion of directly employed staff in the formal care workforce leaving their role in the past 12 months)	Adult Social Care	TBC	Yes	No				►	TBC
Contamination rate of recycling - calculated as estimated proportion that is rejected of total amount of household waste sent for recycling.	Environment	TBC	Yes	No				►	TBC
Council tax revenue per dwelling.	Finance	TBC	Yes	No				►	TBC
Debt servicing as % of Core Spending Power.	Finance	TBC	Yes	No				►	TBC
Level of Band D council tax rates.	Finance	TBC	Yes	No				►	TBC
Quality of life of carers (1C in the ASCOF Formerly 1D).	Adult Social Care	TBC	Yes	No				►	TBC
Quality of life of people who use services - adjusted to account only for the additional impact of local-authority funded social care on quality of life, removing non-service-related factors (underlying health and care needs, gender, and so on) (1B in the ASCOF formerly 1J).	Adult Social Care	TBC	Yes	No				►	TBC
Reserves as a percentage of Net Revenue Expenditure.	Finance	TBC	Yes	No				►	TBC
Reserves as a percentage of service spend.	Finance	TBC	Yes	No				►	TBC
Social care spend as % of Core Spending Power.	Finance	TBC	Yes	No				►	TBC
The proportion of carers who find it easy to find information about support (3D (2) in the ASCOF) – to be combined with 4 from 2024. 3C (formerly 3D1 and 3D2)	Adult Social Care	TBC	Yes	No				►	TBC
The proportion of people who received short-term services during the year – who previously were not receiving services – where no further request was made for ongoing support (2A in ASCOF formerly 2D).	Adult Social Care	TBC	Yes	No				►	TBC
The proportion of people who use services who find it easy to find information about services (3D (1) in the ASCOF) – to be combined with 5 from 2024.	Adult Social Care	TBC	Yes	No				►	TBC
The proportion of requests for support to the LA which result in a service multiplied by the number of requests per 100,000 population.	Adult Social Care	TBC	Yes	No				►	TBC
Total Core Spending Power per dwelling.	Finance	TBC	Yes	No				►	TBC
Total debt as % of Core Spending Power.	Finance	TBC	Yes	No				►	TBC
19+ Further Education and Skills Achievements per 100,000 population – excluding apprenticeships.	Economic Development	TBC	Yes	No				►	Higher is better
19+ Further Education and Skills Achievements per 100,000 population – including apprenticeships.	Economic Development	TBC	Yes	No				►	Higher is better
Proportion of the adult population aged 16-64 with level 3+ qualification.	Economic Development	TBC	Yes	No				►	Higher is better