

DECISION-MAKER:	HEALTH OVERVIEW AND SCRUTINY PANEL
SUBJECT:	PRIMARY CARE UPDATE
DATE OF DECISION:	6 FEBRUARY 2025
REPORT OF:	NHS HAMPSHIRE AND ISLE OF WIGHT

<u>CONTACT DETAILS</u>		
Executive Director	Title	Director of Primary and Local Care
	Name	James Roach

STATEMENT OF CONFIDENTIALITY

N/A

BRIEF SUMMARY

This report provides the panel with an update on our continued year-on-year improvement in patient access to GP appointments.

RECOMMENDATIONS:

	(i)	That the Panel notes the attached briefing paper and discusses the current status of GP appointment access, wider initiatives to support patients and primary care, and key areas of future focus.
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REASONS FOR REPORT RECOMMENDATIONS

1.	To update the Panel on primary care in Southampton.
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ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

2.	N/A
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DETAIL (Including consultation carried out)

3.	In the past year we have continued to see more appointments being made available to Southampton residents.
4.	Access is at an all-time high. In response to increasing patient demand, GP practices are offering more appointments year-on-year; demand for these services continues to rise significantly due at least in part to the increasing complexity of our population's health in Southampton. October 2024 saw the highest ever recorded number of appointments in primary care in the city: 182k appointments in one month. This is 12k more appointments than the same period in 2023. This shows productivity rates of GP practices are exceptionally high and that the health need of patients is very high.
5.	Timely appointments and better service remain a priority. Latest data shows 48% of appointments take place on the same day or next day from point of booking. 70% of appointments were face to face in October – this is 10% above the Hampshire and Isle of Wight average.
6.	This progress represents continued year-on-year improvement in patient access to appointments. There is more work to do as demand for services is growing at a faster rate than the increase in appointments. We are fully aware some people are still finding it hard to get an appointment when they would like one.

7.	This report includes an update on access, context, wider improvement initiatives to support primary care, key areas of future focus and data sets.
RESOURCE IMPLICATIONS	
<u>Capital/Revenue</u>	
8.	N/A
<u>Property/Other</u>	
9.	N/A
LEGAL IMPLICATIONS	
<u>Statutory power to undertake proposals in the report:</u>	
10.	N/A
<u>Other Legal Implications:</u>	
11.	N/A
RISK MANAGEMENT IMPLICATIONS	
12.	N/A
POLICY FRAMEWORK IMPLICATIONS	
13.	N/A

KEY DECISION?	No
WARDS/COMMUNITIES AFFECTED:	ALL
<u>SUPPORTING DOCUMENTATION</u>	
Appendices	
1.	Primary care update: Southampton
Documents In Members' Rooms	
1.	None
Equality Impact Assessment	
Do the implications/subject of the report require an Equality and Safety Impact Assessment (ESIA) to be carried out?	No
Data Protection Impact Assessment	
Do the implications/subject of the report require a Data Protection Impact Assessment (DPIA) to be carried out?	No
Other Background Documents	
Other Background documents available for inspection at:	
Title of Background Paper(s)	Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)
1.	None