

DECISION-MAKER:	HEALTH AND WELLBEING BOARD		
SUBJECT:	HEALTHWATCH SOUTHAMPTON ANNUAL REPORT		
DATE OF DECISION:	4 NOVEMBER 2015		
REPORT OF:	HEALTHWATCH SOUTHAMPTON MANAGER		
<u>CONTACT DETAILS</u>			
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STATEMENT OF CONFIDENTIALITY			
None.			

BRIEF SUMMARY

This report presents the Healthwatch Southampton Annual Report for 2014/15 to the Health and Wellbeing Board and outlines the process for agreeing the forward plan for 2015/16. At the meeting, the Healthwatch Southampton Manager will also outline proposals to set up a feedback link on all Health and Social Care providers in the city via software on the Healthwatch Southampton website.

RECOMMENDATIONS:

- (i) To note the progress and actions in the Healthwatch Southampton Annual Report 2014/15.
- (ii) To consider the principle and engage in the development of the proposal for Healthwatch Southampton to use feedback software on their website for Health and Social Care providers in the city.

REASONS FOR REPORT RECOMMENDATIONS

1. The Health and Wellbeing Board have a duty within the Council's Constitution to exercise any functions that are exercisable by the Authority to promote or advance health and wellbeing not otherwise reserved to Council or the Executive.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

2. None.

DETAIL (Including consultation carried out)

Background

3. Healthwatch Southampton are required to review their activities against their strategic priorities and set these out in an annual report. This report presents the Healthwatch Southampton Annual Report for 2014/15, attached at Appendix 1.
4. Issues raised by the public have been prioritised by Healthwatch Southampton Strategic Group, and have formed the basis of a strategic work plan. Progress has been made according to the strategic work plan over the last year. These issues are further explored throughout this annual report and include:
 - Access to GP services
 - Adult Mental Health Services
 - Integration of Health and Social Care
5. Overall, it should be noted that where the first year's Healthwatch Southampton Annual Report outlined their development journey, whereas this year's report is

- able to highlight the outcomes achieved through the work programme.
6. Successful impacts have been achieved by:
 - Building relationships with both commissioners and providers of health and social care
 - Engaging with high impact situations and inspections
 - Providing information and signposting people who use health and social care services
 - Engaging with and providing advocacy for people who use health and social care services
 - Influencing decision makers with evidence from local people
 7. Particular successes have been achieved in:
 - Influencing the Mental Health services review including focussed engagement with mental health groups and services users and working closely with commissioners and Southern Health NHS Foundation Trust in the redesign of the Psychosis pathway (page 24).
 - Raising awareness and increasing access to GP registration for vulnerable groups through working with partners, resulting in real improvements (pages 25-26).
 - Seeking reassurance from the University Hospital Southampton that the situation around the child, Ashya King, was being dealt with correctly (Page 31).
 8. The report also outlines Healthwatch Southampton's plans for its first voting AGM (page 36) in autumn 2015. Following the election there will be a prioritisations exercise for the next forward plan for 2016/17 to ensure that its strategic focus is appropriate. These priorities will be reported to the Health and Wellbeing Board in March 2016.
 8. Finally it should be noted that these priorities will be developed alongside negotiations with commissioners to deliver savings of 5% and 10% in the next two years. Healthwatch Southampton will be looking very closely at what it continues to deliver in the future.
 9. The Health and Wellbeing Board are requested to note the progress and actions in the Healthwatch Southampton Annual Report 2014/15.
 10. At the meeting, the Healthwatch Southampton Manager will also outline a proposal to use a new software package to rate health and social care providers through their website.
 11. The Health and Wellbeing Board are asked to consider the plans and agree how they wish to be involved in the shaping the proposal and influencing the system going forward.

RESOURCE IMPLICATIONS

Capital/Revenue

12. None. The activities outlined in this report are resourced through a commissioning arrangement with Southampton City Council.

Property/Other

13. None.

LEGAL IMPLICATIONS

Statutory power to undertake proposals in the report:

14. None.

Other Legal Implications:

15. None.

POLICY FRAMEWORK IMPLICATIONS

16. None.

KEY DECISION? No

WARDS/COMMUNITIES AFFECTED:	All
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SUPPORTING DOCUMENTATION

Appendices

1.	Health Annual Report 2014/15
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Documents In Members' Rooms

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Equality Impact Assessment

Do the implications/subject of the report require an Equality Impact Assessment (EIA) to be carried out.	Yes/No
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Other Background Documents

Equality Impact Assessment and Other Background documents available for inspection at:

Title of Background Paper(s)

Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)

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