

Qualitative measures:			Key to direction of travel:		
Positive	Similar	Negative	Increase 10% or more	Similar	Decrease 10% or more

Benchmarking

(Updated Nov-17, using 16-17 data)

Ref.	Indicator	Owner	Reporter	Outcome (what impact will monitoring these measures have on the experiences of our children)	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	% change from previous month	% change from same month prev. yr	DoT	12 month average	12-mth max value	Percentage ?	Stat. Neighbour	England	SE region	Target 17-18	Target 18-19	Target 19-20	Commentary (Oct-18):
M1	Number of contacts received (includes contacts that become referrals)	Jane White	Catherine Parlin	There is an effective 'front door' with which anyone with a concern about a child can engage and receive appropriate advice, support and action.	1378	1215	997	1421	1309	1376	1649	1554	1433	1494	1754	1441	1620	↑ 12%	↑ 18%		1439	1754	-	Local	Local	Local				The number of contacts this month has again increased. We continue to monitor this area and use multi-agency auditing and will be implementing a Front Door Performance meeting to quality assure the front door activity. Whilst the number of contacts has grown, the number of referrals continues to maintain a decrease overall, showing clearly that the intended outcome of developing the front door changes is having the intended impact. However given the high numbers of contacts - it needs to be considered whether there is an over-reliance by multi-agency partners on the front door. Partners may not be fully understanding or utilising the 'continuum of need', to inform their professional view, when they could identify a resolution to issues via themselves, universal and targeted services.
M2	Number of new referrals of Children in Need (CIN)	Jane White	Catherine Parlin	Referrals for children in need of help and support are accepted appropriately by the service.	309	257	194	302	229	270	245	270	215	255	262	226	235	→ 4%	↓ -24%		247	302	-	340	354	470				Referrals per month is a fluctuating figure due to the risks and issues being presented for children. The number is typically under 300 per month. Despite the increased number of contacts this month the referral rate remains in line with previous months. A notable issue is the number of high risk / urgent matters continuing to come through the front door and the requirement for an immediate, reactive Social Work response, with Section 47s being needed to ensure immediate safety. In light of above comments regarding Multi-Agency partners, this raises a question regarding the quality and impact of universal and targeted services and interventions as we continue to have high numbers of children needing to come into care at point of entry, increased court activity, increased complexity of issues within Child Protection and all the Child in Need Assessment activity. The front door performance meeting will not only look at the decision making of the front door but also who is referring and why and what EH options have been or are being actively considered or not & if universal &/or targeted services are being utilised.
M3	Percentage of all contacts that become new referrals of Children in Need (CIN)	Jane White	Catherine Parlin	Children and families receive the help they need at the right time, and from the best possible resource - in line with the established continuum of need.	22.4%	21.2%	19.5%	21.3%	17.5%	19.6%	14.9%	17.4%	15.0%	17.1%	14.9%	15.7%	14.5%	→ -8%	↓ -35%		17.4%	21.3%	P	Local	Local	Local				Despite the increased number of contacts there has been a decrease in the conversion rate from the previous month. Providing further evidence that the front door changes are having the intended impact & outcome. This gives further credence to consider how multi-agency partners are using the front door, and whether it is always appropriate & how partners could be utilising their own safeguarding leads for advice & to discuss issues and risks for children and decide how to best to address them, including using universal and targeted EH services. An annual auditing programme is in place and will routinely report findings to the service and the LSCB. The percentage reduction indicates that the front door changes are having an impact - however, a notable issue is the number of high risk / urgent matters continuing to come through the front door and the requirement for an immediate, reactive response with Section 47 Enquiries being needed to ensure immediate safety. In light of above comments regarding Multi-Agency partners, this raises a question regarding the quality and impact of universal and targeted services and interventions as we continue to have high numbers of children needing to come into care at point of entry, increased court activity, increased complexity of issues within Child Protection and all the Child in Need Assessment activity. The front door performance meeting will not only look at the decision making of the front door but also who is referring and why and what EH options have been or are being actively considered or not & if universal &/or targeted services are being utilised.
M2-NI	Number of new referrals of Children in Need (CIN) rate per 10,000 (0-17 year olds)	Jane White	Catherine Parlin	Referrals for children in need of help and support are comparable with other local authorities like Southampton.	62	52	39	61	46	54	49	54	43	51	52	45	47	→ 4%	↓ -24%		49	61	-	55	46	46				see above commentary for M1 & M2
M8-QL	Percentage of referrals dealt with by MASH where time from referral received / recorded to completion by MASH was 24 hours / 1 working day or less	Jane White	Catherine Parlin	The safety of children is supported by referrals being dealt with in a timely manner.	87.0%	96.0%	96.0%	96.0%	95.0%	91.0%	96.0%	95.0%	89.0%	90.0%	78.0%	98.0%	76.0%	↓ -22%	↓ -13%	▲	91.3%	98.0%	P	Local	Local	Local				There has been a decrease in referrals dealt with within 1 working day which is indicative of the increased number of contacts overall. NB this measure has been changed from decisions made within 24 hours to 1 working day as this more representative and reflects Working Together 2018 guidance which has been updated and replaces the 2015 guidance. It also needs to be noted that the number of referrals and HRDA referrals (not reported on for this scorecard) will also have an impact on 1 day decision making. Work has been undertaken with the Data team to review reports received for this measure and reports have been developed and amended to assist in improving in this area of performance. Staffing continues to create challenges. Despite advertising for experienced Social Workers there have been 2 applicants, only 1 was shortlisted for interview. The advert for the SW post has been refreshed & re-advertised & we remain reliant of agency staff and have recruited 2 agency SWs who are starting in October and we continue to advertise, however we still have permanent and agency staff leaving though it needs to be noted these have been for personal reasons and professional development.
M6-QL (val)	Number of referrals which are re-referrals within one year of a closure assessment	Jane White	Sarah Ward	The service is effective in helping children and families address their issues, and where there is a re-referral, the issues are understood.	41	49	32	47	36	42	41	34	25	21	34	24	13	↓ -46%	↓ -68%	▼	33	49	-	Local	Local	Local				The number of Single Assessments completed has seen an increase compared to the previous month. Staffing continues to create challenges. Despite advertising for experienced Social Workers there have been 2 applicants & only 1 was shortlisted for interview. The advert for the SW post has been refreshed & re-advertised & we remain reliant of agency staff and have recruited 2 agency SWs who are starting in October and we continue to advertise. Despite this there has been continued drive on performance in this area.

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M6-QL	Percentage of referrals which are re-referrals within one year of a closure assessment	Jane White	Sarah Ward	The service is effective in helping children and families address their issues, and where there is a re-referral, the issues are understood.	13.0%	19.0%	16.0%	16.0%	16.0%	16.0%	17.0%	13.0%	12.0%	8.0%	13.0%	11.0%	6.0%	↓ -45%	↓ -54%	▼	13.6%	19.0%	P	Local	Local	Local				There has been a slight decrease in completion of Single Assessments within this timeframe; where Single Assessments take time to complete it indicates a level of complexity of issues that have to be considered as part of the assessment and will also be linked to SA's completed alongside S47/child protection enquiries which need to be completed within 15 working days.
M4	Number of new referrals of children aged 13+ where child sexual exploitation (CSE) was a factor	Jane White	Simon Denison	The needs and safety of children at risk of child sexual exploitation are responded to effectively.	4	3	1	0	2	3	6	4	1	1	2	3	4	↑ 33%	→ 0%		3	6	-	Local	Local	Local				There has been an increase in the completion of Single Assessments within this timeframe; whilst this will capture some SA's completed alongside S47 child protection enquiries which need to be completed within 15 working days, this continues to indicate that the assessments needed are due to more complex issues.
EH1a	Number of Universal Help Assessments (UHAs) started in the month	Phil Bullingham	Sean Holthouse	Children and families benefit from an assessment of their needs at the earliest opportunity.	33	23	24	19	20	37	21	37	19	42	18	17	20	↑ 18%	↓ -39%		25	42	-	Local	Local	Local				The number of Single Assessments completed within this timeframe has significantly increased this month. It is a positive development that we are able to complete assessments quickly, but if more time is needed to understand the risks and issues then we will take that time to ensure children are supported with a plan that ensures their safety and good outcomes.
EH1c	Number of Universal Help Assessments (UHAs) completed in the month	Phil Bullingham	Sean Holthouse	Children and families will have their needs assessed against the local integrated Early Help offer.	33	12	19	7	1	13	9	14	19	12	12	22	9	↓ -59%	↓ -73%		12	22	-	Local	Local	Local	288	336	TBC	There has been a decrease in the completion of Single Assessments within this longer timeframe, whilst the percentage completed within 11-25 days has also increased. It is a positive development that we are able to complete assessments quickly, but if more time is needed to understand the risks and issues then we will take that time to ensure children are supported with a plan that ensures their safety and good outcomes. This percentage does tend to fluctuate and we know that the length of time required can indeed reflect the complexity of cases.
EH1b	Number of Universal Help Plans (UHPs) opened in the month (includes UHPs completed, and those still open at end of period)	Phil Bullingham	Sean Holthouse	Children and families will be supported to engage with the local Early Help offer, to address their issues without the need for statutory intervention.	119	89	70	72	66	79	80	104	80	69	63	53	66	↑ 25%	↓ -45%		74	104	-	Local	Local	Local				There has been a continued decrease this month in the completion of Single Assessments outside of the statutory timeframe. Where more time is needed to thoroughly understand the risks and issues then we must take that time to ensure children are supported with a plan that ensures their safety and good outcomes. Caseloads remain a challenge due to continued staff turnover and agency movement, but we are monitoring allocations closely. We have seen the impact of the focus on closure work and step-down to Early Help where it is appropriate following a period of CIN planning or following SA - however, these cases consist of complex work, which impacts on social workers and managers and takes time to complete. Alongside this, there has been a focus on recruitment, however we have had 2 applications for permanent SW, only 1 was shortlisted for interview & we remain reliant on Agency SWs and had 3 lined up to start on 03.10.18 however only 1 in fact started.
M5	Number of children receiving Universal Help services who are stepped up for Children In Need (CiN) assessment	Phil Bullingham	Sean Holthouse	Where additional needs are identified by Universal Help Services, cases are stepped up to enable the appropriate level of intervention.	2	1	3	3	2	0	1	13	2	5	1	2	0	↓ -100%	↓ -100%		3	13	-	Local	Local	Local				There has been a significant increase in the number of Single Assessments completed within 45 days this month. The proactive reporting being used by managers and workers has previously resulted in improved timescales. However, the ongoing staffing issues, caseloads and high risk work requiring immediate action and LAC and court proceedings in the Front Door, MASH & Assessment has affected the proportion of assessments that could be completed within the timeframe. Strategies implemented to address this have had limited success and unfilled manager and social worker vacancies and turnover of staff within MASH and Assessment have continued to impact. However we have had 2 applications for permanent SW, only 1 was shortlisted for interview & we remain reliant on Agency SWs and had 3 lined up to start on 03.10.18 however only 1 in fact started.
EH2	Number of Children In Need (CIN) at end of period (all open cases, excluding UHPs, UHAs, CPP and LAC)	Jane White	Sarah Ward	Children in need of help and support receive a consistent and effective service.	1106	1074	1050	1017	1061	1082	1158	1040	1058	1022	984	1087	1099	→ 1%	→ -1%		1061	1158	-	Local	Local	Local				There has been a continued slight increase this month. As stated above we are carrying Social Worker vacancies as well as concluding the Phase 3 changes. Social Workers and managers have had to have a focus on this to ensure CIN Planning cases can be moved to Protection and Court teams. There is also an impact from the urgent new referrals being received (please refer to above commentary on contacts and referrals) Caseloads remain a challenge as does staffing. The reorganisation work is in the final stages of being completed and as anticipated there has been an overall improvement in timescales. The proactive reporting being used by managers and workers has resulted in improved timescales. However, the staffing issues, caseloads and high risk work within the MASH & Assessment service requiring immediate actions and LAC and court proceedings has affected the proportion of assessments that could be completed within the timeframe. Strategies implemented to address this have had limited success and unfilled manager and social worker vacancies and turnover of staff within the front door, MASH and Assessment have continued to impact. There has been a focus on recruitment, and we have appointed 2 part time SW's; one has started & the other is due to start in Jan, there are a further 2 interviews for permanent SW'. Unfortunately we have been let down recruiting agency SW's. This continues to be a challenge.
EH5-QL	Number of children open to the authority who have been missing at any point in the period (count of children)	Jane White	Simon Denison	The needs and safety of children who have been missing are responded to robustly.	42	42	33	41	46	34	32	46	41	38	45	54	38	↓ -30%	↓ -10%	▼	41	54	-	Local	Local	Local				

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EH3	Number of Single Assessments (SA) completed	Jane White	Catherine Parkin	Children receive a comprehensive assessment of their needs; with strengths and areas of risk identified to inform evidence-based planning.	152	204	175	123	115	148	128	221	159	184	198	112	158	↑ 41%	→ 4%		160	221	-	306	333	433				There has been a significant increase in the number of Section 47 Enquiries started this month. We remain lower our Statistical Neighbours average. A notable issue is the number of high risk matters coming through the front door, MASH & Assessment service where the risks are too high for them to stay in their parents' care and they must be taken into care either voluntarily or via a court order. We are also seeing an increased complexity of issues within Child Protection, and Child in Need Assessment activity. It raises a question regarding the quality and impact of universal and targeted services and the effectiveness of interventions being provided as we continue to have high numbers of children needing to come into care at point of entry, increased court activity, increased complexity of issues within Child Protection and all the Child in Need Assessment activity. The front door performance meeting will not only look at the decision making of the front door regarding strategy discussions and decision to undertake s47 child protection enquiries but also who is referring and why and what EH options have been or are being actively considered or not & if universal &/or targeted services are being utilised.
EH3a%	Percentage of Single Assessments (SA) completed within 10 days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	8.6%	7.4%	10.9%	10.6%	6.1%	8.1%	4.7%	12.7%	13.8%	9.2%	10.1%	8.0%	7.6%	→ -5%	↓ -11%	▲	9.1%	13.8%	P	Local	Local	Local				There has been a slight decrease in completion of Single Assessments within this timeframe; where Single Assessments take time to complete it indicates a level of complexity of issues that have to be considered as part of the assessment and will also be linked to SA's completed alongside s47/child protection enquiries which need to be completed within 15 working days.
EH3b%	Percentage of Single Assessments (SA) completed within 11-25 days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	36.2%	22.1%	24.0%	30.1%	23.5%	19.6%	24.2%	22.6%	15.7%	26.1%	15.7%	19.6%	28.5%	↑ 45%	↓ -21%	▲	22.6%	30.1%	P	Local	Local	Local				There has been an increase in the completion of Single Assessments within this timeframe; whilst this will capture some SA's completed alongside s47 child protection enquiries which need to be completed within 15 working days, this continues to indicate that the assessments needed are due to more complex issues.
EH3c%	Percentage of Single Assessments (SA) completed within 26-35 days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	15.1%	10.3%	17.7%	14.6%	27.0%	18.2%	8.6%	8.6%	8.8%	11.4%	14.6%	7.1%	14.6%	↑ 104%	→ -4%	▲	13.5%	27.0%	P	Local	Local	Local				The number of Single Assessments completed within this timeframe has significantly increased this month. It is a positive development that we are able to complete assessments quickly, but if more time is needed to thoroughly understand the risks and issues then we will take that time to ensure children are supported with a plan that ensures their safety and good outcomes.
EH3d%	Percentage of Single Assessments (SA) completed within 36-45 days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	27.0%	34.3%	26.3%	23.6%	19.1%	28.4%	27.3%	23.1%	10.1%	7.6%	22.7%	31.3%	24.1%	↓ -23%	↓ -31%	▲	23.2%	34.3%	P	Local	Local	Local				There has been a decrease in the completion of Single Assessments within this longer timeframe, whilst the percentage completed within 11-25 days has also increased. It is a positive development that we are able to complete assessments quickly, but if more time is needed to thoroughly understand the risks and issues then we will take that time to ensure children are supported with a plan that ensures their safety and good outcomes. This percentage does tend to fluctuate and we know that the length of time required can indeed reflect the complexity of cases.
EH3e%	Percentage of Single Assessments (SA) completed over 45 days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	13.2%	26.0%	21.1%	21.1%	24.3%	25.7%	35.2%	33.0%	51.6%	45.7%	36.9%	33.9%	25.3%	↓ -25%	↑ -92%	▼	31.7%	51.6%	P	21.1%	17.1%	7.1%				There has been a continued decrease this month in the completion of Single Assessments outside of the statutory timeframe. Where more time is needed to thoroughly understand the risks and issues then we must take that time to ensure children are supported with a plan that ensures their safety and good outcomes. Caseloads remain a challenge due to continued staff turnover and agency movement, but we are monitoring allocations closely. We have seen the impact of the focus on closure work and step-down to Early Help where it is appropriate following a period of CIN planning or following SA - however, these cases consist of complex work, which impacts on social workers and managers and takes time to complete. Alongside this, there has been a focus on recruitment, however we have had 2 applications for permanent SW, only 1 was shortlisted for interview & we remain reliant on Agency SWs and had 3 lined up to start on 03.10.18 however only 1 in fact started.
EH4 (val)	Number of Single Assessments (SA) completed in 45 working days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	132	151	138	97	87	110	83	148	77	100	125	74	118	↑ 59%	↓ -11%	▲	109	151	-	278	267	502				There has been a significant increase in the number of Single Assessments completed within 45 days this month. The proactive reporting being used by managers and workers has previously resulted in improved timescales. However, the ongoing staffing issues, caseloads and high risk work requiring immediate action and LAC and court proceedings in the Front Door, MASH & Assessment has affected the proportion of assessments that could be completed within the timeframe. Strategies implemented to address this have had limited success and unfilled manager and social worker vacancies and turnover of staff within MASH and Assessment have continued to impact. However we have had 2 applications for permanent SW, only 1 was shortlisted for interview & we remain reliant on Agency SWs and had 3 lined up to start on 03.10.18 however only 1 in fact started.

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EH4-QL	Percentage of Single Assessments (SA) completed in 45 working days	Jane White	Catherine Parkin	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	87.0%	74.0%	79.0%	79.0%	76.0%	74.0%	65.0%	67.0%	48.0%	54.0%	63.0%	66.0%	75.0%	↑ 14%	↓ -14%	▲	68.3%	79.0%	P	77.0%	80.1%	90.2%				There has been a continued slight increase this month. As stated above we are carrying Social Worker vacancies as well as concluding the Phase 3 changes. Social Workers and managers have had to have a focus on this to ensure CIN Planning cases can be moved to Protection and Court teams. There is also an impact from the urgent new referrals being received (please refer to above commentary on contacts and referrals) Caseloads remain a challenge as does staffing. The reorganisation work is in the final stages of being completed and as anticipated there has been an overall improvement in timescales. The proactive reporting being used by managers and workers has resulted in improved timescales. However, the staffing issues, caseloads and high risk work within the MASH & Assessment service requiring immediate actions and LAC and court proceedings has affected the proportion of assessments that could be completed within the timeframe. Strategies implemented to address this have had limited success and unfilled manager and social worker vacancies and turnover of staff within the front door, MASH and Assessment have continued to impact. There has been a focus on recruitment, and we have appointed 2 part time SW's one has started & the other is due to start in Jan, there are a further 2 interviews for permanent SW'. Unfortunately we have been let down recruiting agency SW's. This continues to be a challenge.
CP1	Number of Section 47 (S47) enquiries started	Jane White	Catherine Parkin	Where there are concerns about a child's safety, there is a robust assessment of risk.	77	124	73	120	82	103	96	102	83	94	71	87	115	↑ 32%	↑ 49%		96	124	-	102	102	135				There has been a significant increase in the number of Section 47 Enquiries started this month, We remain lower our Statistical Neighbours average. A notable issue is the number of high risk matters coming through the front door, MASH & Assessment service where the risks are too high for them to stay in their parents' care and they must be taken into care either voluntarily or via a court order. We are also seeing an increased complexity of issues within Child Protection, and Child in Need Assessment activity. It raises a question regarding the quality and impact of universal and targeted services and the effectiveness of interventions being provided as we continue to have high numbers of children needing to come into care at point of entry, increased court activity, increased complexity of issues within Child Protection and all the Child in Need Assessment activity. The front door performance meeting will not only look at the decision making of the front door regarding strategy discussions and decision to undertake s47 child protection enquiries but also who is referring and why and what EH options have been or are being actively considered or not & if universal &/or targeted services are being utilised.
CP1-NI	Rate of Section 47 (S47) enquiries started per 10,000 children aged 0-17	Jane White	Catherine Parkin	Safeguarding investigations undertaken by the service are at a level that is comparable with other local authorities like Southampton.	15	25	15	24	16	21	19	20	17	19	14	17	23	↑ 35%	↑ 53%		19	25	-	17	13	13				There has been a significant increase in the number of Section 47 Enquiries started this month, MASH & Assessment service where the risks are too high for them to stay in their parents' care and they must be taken into care either voluntarily or via a court order. We are also seeing an increased complexity of issues within Child Protection, and Child in Need Assessment activity. It raises a question regarding the quality and impact of universal and targeted services and the effectiveness of interventions being provided as we continue to have high numbers of children needing to come into care at point of entry, increased court activity, increased complexity of issues within Child Protection and all the Child in Need Assessment activity. The front door performance meeting will not only look at the decision making of the front door regarding strategy discussions and decision to undertake s47 child protection enquiries but also who is referring and why and what EH options have been or are being actively considered or not & if universal &/or targeted services are being utilised.
CP6B	Number of children with a Child Protection Plan (CPP) at the end of the month, excluding temporary registrations	Jane White	Stuart Webb	Child Protection Plans are in place for children where it has been assessed that multi-agency intervention is required to keep them safe.	296	305	312	329	327	326	325	343	332	308	310	272	262	⇒ -4%	↓ -11%		313	343	-	236	230	294				There has been a further reduction of 4% from the previous month and 11% over the previous year. The rate per 10,000 is slightly lower than the SN average. The reducing trend is as a result of continued Working with Families Project activity. But, the service recognises that a sustained, safe reduction will only be achieved through a systemic review of our systems, processes and practice - through full implementation of the project plan. Notable work undertaken since the last commentary was written has been: 1. The first round of level 3 training for restorative champions 2. Engagement with Luton CS who have successfully embedded restorative approaches. Work taking place in the next month includes: 1. Further level 1 and 3 training 2. Awareness raising activity through the RP film. 3. The resumption of work with Ealing (our Partner in Practice) 4. Early Help outcomes mapping.
CP6B-NI	Rate of children with Child Protection Plan (CPP) per 10,000 (0-17 year olds) at end of period	Jane White	Stuart Webb	The number of children who require Child Protection Plans is at a level that is comparable with other local authorities like Southampton.	59	61	63	66	66	65	65	69	67	61	62	54	52	⇒ -4%	↓ -12%		63	69	-	54	43	42				There has been a further reduction of 4% from the previous month and 11% over the previous year. The rate per 10,000 is slightly lower than the SN average. The reducing trend is as a result of continued Working with Families Project activity. But, the service recognises that a sustained, safe reduction will only be achieved through a systemic review of our systems, processes and practice - through full implementation of the project plan. Notable work undertaken since the last commentary was written has been: 1. The first round of level 3 training for restorative champions 2. Engagement with Luton CS who have successfully embedded restorative approaches. Work taking place in the next month includes: 1. Further level 1 and 3 training 2. Awareness raising activity through the RP film. 3. The resumption of work with Ealing (our Partner in Practice) 4. Early Help outcomes mapping.

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CP2	Number of children subject to Initial Child Protection Conferences (ICPCs), excluding transfer-ins and temporary registrations	Phil Bullingham	Stuart Webb	Where it has been assessed that multi-agency intervention is required to keep a child safe, the case is progressed to Initial Child Protection Conference.	46	62	39	57	28	26	36	49	35	26	29	20	40	↑ 100%	↓ -13%		37	62	-	40	42	50				The number of ICPCs has increased and although the number is equivalent to our SN, the rate has increased; mirroring the 12 month average. See CP6B regarding the Working with Families Project. This indicator is influenced by the size of families taken through to conference. This month five families with three children were included in the cohort.
CP2-NI	Rate per 10,000 Initial Child Protection Conferences (ICPCs)	Phil Bullingham	Stuart Webb	The rate of Initial Child Protection Conferences is at a level that is comparable with other local authorities like Southampton.	10	13	8	11	6	5	7	10	7	5	6	5	8	↑ 58%	↓ -15%		8	13	-	6	5	5				The number of ICPCs has increased and although the number is equivalent to our SN, the rate has increased; mirroring the 12 month average. See CP6B regarding the Working with Families Project. This indicator is influenced by the size of families taken through to conference. This month five families with three children were included in the cohort.
CP4 (val)	Number of Initial Child Protection Conferences (ICPCs) resulting in a Child Protection Plan (CPP) (based on count of children)	Phil Bullingham	Stuart Webb	Decisions made at Child Protection Conferences will result in appropriate, evidence-based plans for children that respond to, and meet their level of risk and need.	42	50	35	44	24	24	22	39	29	22	28	18	37	↑ 106%	↓ -12%	▲	31.00	50.00	-	34	35	43				The local figures remain higher than SN, regional and national averages. Further to last month's commentary, the CP Advisor continues to scrutinise conference outcomes.
CP4	Percentage of Initial Child Protection Conferences (ICPCs) resulting in a Child Protection Plan (CPP) (based on count of children)	Phil Bullingham	Stuart Webb	Decisions made at Child Protection Conferences will result in appropriate, evidence-based plans for children that respond to, and meet their level of risk and need.	91.3%	80.6%	89.7%	77.2%	85.7%	92.3%	61.1%	79.6%	82.9%	84.6%	96.6%	90.0%	92.5%	→ 3%	→ 1%	▲	84.4%	96.6%	P	87.1%	86.7%	85.6%				The local figures remain higher than SN, regional and national averages. Further to last month's commentary, the CP Advisor continues to scrutinise conference outcomes.
CP2b	Number of transfer-ins	Phil Bullingham	Stuart Webb	Children moving into Southampton receive a good standard of service and protection.	2	4	1	0	0	0	0	1	1	0	0	6	1	↓ -83%	↓ -50%		1	6	-	Local	Local	Local				After an increase last month, numbers have reviewed to the 'average' level. All cases are being checked with the CPC team to ensure that transfer processes have been adhered to.
CP2b %	Percentage of transfer-ins where child became subject to a CP Plan during period	Jane White	Sarah Ward	Children moving into Southampton receive a good standard of service and protection.	100.0%	75.0%	100.0%	-	-	-	-	100.0%	100.0%	-	-	33.0%	100.0%	↑ 203%	→ 0%		84.7%	100.0%	P	Local	Local	Local				
CP3-QL (val)	Number of children subject to Initial Child Protection Conferences (ICPCs) which were held within timescales (excludes transfer-ins)	Phil Bullingham	Stuart Webb	Child Protection planning is timely, ensuring that the risks to children are discussed and responded to expediently.	38	43	34	37	13	10	21	41	26	25	21	7	27	↑ 286%	↓ -29%	▲	25	43	-	Local	Local	Local				Timeliness has improved as a result of the performance focus articulated last month. Performance in this area is impacted upon the level of activity within the assessment team and capacity. However, support was put in place over the last month to help in this area.
CP3-QL	Percentage of Initial Child Protection Conferences (ICPCs) held within timescales (based on count of children)	Phil Bullingham	Stuart Webb	Child Protection planning is timely, ensuring that the risks to children are discussed and responded to expediently.	82.6%	69.4%	87.2%	64.9%	46.4%	38.5%	58.3%	83.7%	74.3%	96.2%	72.4%	35.0%	67.5%	↑ 93%	↓ -18%	▲	66.1%	96.2%	P	76.0%	76.7%	72.2%				Timeliness has improved as a result of the performance focus articulated last month. Performance in this area is impacted upon the level of activity within the assessment team and capacity. However, support was put in place over the last month to help in this area.
CP8-QL	Percentage of children subject to a Child Protection Plan seen in the last 15 working days.	Jane White	Sarah Ward	The service is in regular contact with children subject to Child Protection planning to ensure that there is ongoing assessment of risk and opportunities to intervene effectively.	85.0%	85.0%	88.0%	91.0%	83.0%	82.0%	87.0%	80.0%	77.0%	84.0%	83.0%	85.0%	79.0%	→ -7%	→ -7%	▲	83.7%	91.0%	P	Local	Local	Local				
CP5-QL (val)	Number of new Child Protection Plans (CPP) where child had previously been subject of a CPP at any time (repeat)	Phil Bullingham	Stuart Webb	The service is effective in managing the risks experienced by children and within families and where there is re-referral the issues are understood.	21	12	10	12	1	5	2	11	11	4	9	2	1	↓ -50%	↓ -95%	▼	7	12	-	7	7	10				The referral rate is low this month. The 12 month average rate is the same as SN and regional averages. Registration categories and length of time since previous period of registration is checked for each re-referral and the case details continue to be sent to the Edge of Care Team.
CP5-QL	Percentage of new Child Protection Plans (CPP) where child had previously been subject of a CPP at any time (repeat)	Phil Bullingham	Stuart Webb	The service is effective in managing the risks experienced by children and within families and where there is re-referral the issues are understood.	47.7%	24.0%	27.8%	25.5%	4.2%	19.2%	8.7%	26.8%	36.7%	18.2%	32.1%	10.5%	2.6%	↓ -76%	↓ -95%	▼	19.7%	36.7%	P	22.5%	18.7%	22.2%				The referral rate is low this month. The 12 month average rate is the same as SN and regional averages. Registration categories and length of time since previous period of registration is checked for each re-referral and the case details continue to be sent to the Edge of Care Team.
CP9	Number of children subject to Review Child Protection Conferences (RCPs) in the month	Phil Bullingham	Stuart Webb	Where children are subject to Child Protection planning, their cases are reviewed regularly to identify progress and any barriers.	85	86	69	86	60	91	65	67	79	87	60	98	85	↓ -13%	→ 0%		78	98	-	Local	Local	Local				Review conference numbers are lower than last month; but better than the national average. This is in the context of the half term holiday, which does impact. Conference decision-making remains subject to CP advisor review.
CP7	Number of ceasing Child Protection Plans (CPP), excluding temporary registrations	Jane White	Stuart Webb	Where it is assessed that risks to a child have reduced there is a review of risk and the case is stepped down effectively.	39	43	25	26	26	23	28	22	41	53	29	57	52	→ -9%	↑ 33%	▲	35	57	-	34	36	43				The number of closures has been higher than our own 12 month average; plus SN, regional and national averages for the past two months. From the end of 2017 we began to see a notable increase in registration. Many of these cases are coming up to a six-month review now and de-registration is being agreed where it is safe to do so. As previously stated, conference decision-making is subject to CP advisor review.

Ref.	Indicator	Owner	Reporter	Outcome (what impact will monitoring these measures have on the experiences of our children)	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	% change from previous month	% change from same month prev. yr	DoT	12 month average	12-mnth max value	Percentage ?	Stat-Neighbour	England	SE region	Target 17-18	Target 18-19	Target 19-20	Commentary (Oct-18):
LAC1	Number of Looked after Children at end of period	Jane White	Julian Watkins	Where it is assessed that there is no safe alternative, the local authority will take children into its care for their welfare and protection.	517	528	519	517	518	522	521	524	534	526	514	499	490	-2%	-5%	▼	518	534	-	462	478	517	515	495	475	The service continues to work hard to keep children at home with their families, through strong risk management within the pre-proceedings phase of the Public Law Outline. These are children where the threshold for care proceedings is viewed as met, and we are reducing risk sufficiently in many situations to prevent the need to issue care proceedings. Again it is crucial to note that within this cohort we are talking about children on the edge of our care, and therefore we need to be mindful that some of these children will enter our care going forward, however we will have clear and frontloaded assessments to show the court why children can not remain at home. At the other end of the service, children and young people continue to exit care in a steady stream due to change in age, SGO/Adoption etc. We have a greater number of children exiting care than leaving care, and therefore this has led to a further reduction. As ever, risk management and giving families a final opportunity to create change is important, however some families will not make sufficient change, and we need to be ready to ensure that those children who need our care do receive it.
LAC1-NI	Looked after Children rate per 10,000	Jane White	Julian Watkins	The level of children in care is at a level that is comparable with other local authorities like Southampton.	104	106	104	104	104	105	104	105	107	105	102	99	97	-2%	-7%	▼	104	107	-	69	62	41				As adjacent - it is positive to see this number continue to decline. As predicted there are some children where care proceedings are in the process of being issued, and this may lead to a slight fluctuation in this metric.
LAC2	Number of new Looked after Children (episodes)	Jane White	Julian Watkins	Where children meet the threshold and there are no alternatives, they will be safe and have their welfare needs addressed through accommodation by the local authority.	11	18	14	14	19	14	10	18	21	7	4	11	8	-27%	-27%	▼	13	21	-	17	18	20				When children need to enter our care they do so, and this is appropriate. There is some very strong work to turn around high risk families and this has led to a reduction of the number of entrants at this time, however we should not be complacent that we will not bring more children into care if parents can not sustain changes made, as fluctuating care is as or is more damaging than just poor care.
LAC3	Number of ceasing Looked after Children (episodes)	Jane White	Julian Watkins	Children will leave care in a planned way with clear networks of support around them.	16	7	28	16	19	12	11	18	17	16	15	27	16	-41%	0%	▲	17	28	-	17	17	20				Children continue to exit our care in a planned manner. This is generally with the oversight of the Court, as well as through reaching the end of their minority.
LAC6 (val)	Number of adoptions (E11, E12)	Jane White	Dorenda Chapman	Children who are being adopted will receive timely and effective support.	2	1	5	6	3	4	2	5	1	5	3	4	6	50%	200%		4	6	-	3	2	3	50			At the six month point we have had 26 adoption orders granted. We have a further 29 children placed with their adoptive families a number of whom already have their applications lodged with the court. We are likely to achieve a similar number of adoption orders as the previous year which means that we remain higher than our statistical neighbours.
LAC6 (%)	Percentage of adoptions (E11, E12)	Jane White	Dorenda Chapman	Children who are being adopted will receive timely and effective support.	12.5%	14.3%	17.9%	37.5%	15.8%	33.3%	18.2%	27.8%	5.9%	31.3%	20.0%	14.8%	37.5%	153%	200%		22.8%	37.5%	P	19.2%	14.0%	13.0%				
LAC12 (val)	Number of Special Guardianship Orders (SGOs) (E43, E44)	Jane White	Dorenda Chapman	Children subject to Special Guardianship Orders will receive timely and effective support.	7	1	9	1	1	1	0	7	0	3	2	5	2	-60%	-71%		3	9	-	2	2	2				The number of SGO's granted remains higher than statistical neighbours. Family and Friends team continue to receive a growing number of referrals as family and friends carers continue to be considered for all children who are in need of accommodation. There continues to be close work between the family and friends team and the family partnership so that all those who are proceeding to SGO are supported.
LAC12 (%)	Percentage of Special Guardianship Orders (SGOs) (E43, E44)	Jane White	Dorenda Chapman	Children subject to Special Guardianship Orders will receive timely and effective support.	43.8%	14.3%	32.1%	6.3%	5.3%	8.3%	0.0%	38.9%	0.0%	18.8%	13.3%	18.5%	12.5%	-33%	-71%	▲	14.0%	38.9%	P	10.9%	12.0%	10.0%				
LAC7-QL	Percentage of Looked after Children visited within timescales	Jane White	Julian Watkins	The service is in regular contact with Looked after Children to ensure that there is ongoing assessment of risk and opportunities to intervene effectively.	82.0%	83.0%	79.0%	78.0%	86.0%	79.0%	81.0%	82.0%	84.0%	79.0%	83.0%	79.0%	79.0%	0%	-4%	▲	81.0%	86.0%	P	Local	Local	Local				This is lower than we would like and a message has gone to all team managers to ensure that workers are adding case recording to evidence their visiting.
LAC10 (%)	Percentage of Looked after Children with an authorised CLA plan	Jane White	Julian Watkins	Children have good quality care plans, to which they have contributed, and which meet their needs.	98.1%	97.0%	94.6%	95.2%	94.2%	95.0%	97.3%	97.1%	94.0%	93.7%	94.9%	96.0%	96.5%	1%	-2%	▲	95.5%	97.3%	P	Local	Local	Local				This is strong performance in terms of care plan compliance
LAC10-QL	Number of Looked after Children with an authorised CLA Plan	Jane White	Julian Watkins	Children have good quality care plans, to which they have contributed, and which meet their needs.	507	512	491	492	488	496	507	509	502	493	488	479	473	-1%	-7%	▲	494	512	-	Local	Local	Local				
LAC13	Number of current Unaccompanied Asylum Seeking Children (UASC) looked after at end of period	Jane White	Julian Watkins	Unaccompanied Asylum Seeking Children are identified and supported by the local authority.	12	12	14	14	14	14	13	13	13	15	12	13	12	-8%	0%		13	15	-	76	60	52				
LAC14	Number of new unaccompanied Asylum Seeking Children (UASC)	Jane White	Julian Watkins	Unaccompanied Asylum Seeking Children are identified and supported by the local authority.	0	0	2	0	0	1	0	0	0	1	0	1	0	-100%	n/a		0	2	-	Local	Local	Local				
LAC11-QL	Number of Looked after Children aged 16+ or open Care Leavers with an authorised Pathway Plan	Jane White	Mary Hardy	Care Leavers have a good quality Pathway Plans, to which they have contributed, and which meets their needs.	164	160	154	157	157	158	158	161	159	164	164	169	172	2%	5%	▲	161	172	-	Local	Local	Local				
LAC11-QL (%)	Percentage of Looked after Children aged 16+ or open Care Leavers with an authorised Pathway Plan	Jane White	Mary Hardy	Care Leavers have a good quality Pathway Plans, to which they have contributed, and which meets their needs.	97.0%	99.0%	99.0%	98.0%	96.0%	98.0%	97.0%	99.0%	98.0%	97.0%	98.0%	99.0%	99.0%	0%	2%	▲	98.1%	99.0%	P	Local	Local	Local				

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NI147	Percentage of Care Leavers in contact and in suitable accommodation	Jane White	Mary Hardy	Care Leavers are in accommodation that is safe and secure.	83.8%	87.5%	87.7%	88.1%	88.1%	86.8%	90.4%	92.1%	91.3%	88.1%	91.0%	86.7%	89.5%	→ 3%	→ 7%	▲	88.9%	92.1%	P	Local	Local	Local	92.0%	93.0%	94.0%	
LAC9 (val)	Number of Looked after Children (LAC) placed with IFAs at end of period	Jane White	Dorenda Chapman	Our Looked after Children will benefit from high quality fostering provision, with our own carers wherever possible.	139	140	143	140	140	141	138	133	131	132	138	133	135	→ 2%	→ -3%	▼	137	143	-	Local	Local	Local	112	TBC	TBC	This is likely to fluctuate over the next few months as there have been a small but significant number of disruptions. A piece of work in underway to understand the patterns behind these with a view to increasing the resilience and stability for our children / carers
LAC9	Percentage of IFA placements (of all looked after children)	Jane White	Dorenda Chapman	Our Looked after Children will benefit from high quality fostering provision, with our own carers wherever possible.	26.9%	26.5%	27.6%	27.1%	27.0%	27.0%	26.5%	25.4%	24.5%	25.1%	26.8%	26.7%	27.6%	→ 3%	→ 2%	▼	26.5%	27.6%	P	Local	Local	Local				We have had a number of disruptions which have required children to move from in house foster care to IFA provision. The assimilation of the placements service within fostering and under the management of the same staff as the fostering service should result in closer working and more forward planning for those children who are likely to need a change of placement. In house placements remain a challenge as the numbers of vacancies for any age group other than babies is very low. In addition any placement alongside other looked after children in placement needs careful matching. We have started to see some movement with those who only take babies considering a shift in age range.
LAC16	Number of in-house foster carers at the end of period	Jane White	Dorenda Chapman	Our Looked after Children will benefit from high quality fostering provision, with our own carers wherever possible.	169	169	172	173	173	172	171	170	168	170	171	173	168	→ -3%	→ -1%		171	173	--	-	-	-	190	TBC	TBC	The retention of foster carers remains a challenge . We are steadily recruiting but the overall numbers continue to be steady . The reasons why carers are leaving the service continues to be monitored through the Fostering panel who are notified of every closure. We are looking to specialist recruitment