

Qualitative measures:			Key to direction of travel:			
Positive	Similar	Negative	Increase 10% or more	Similar	Decrease 10% or more	
			↑	→	↓	

Benchmarking
(Updated Mar-19, using 17-18 data)

Ref.	Indicator	Owner	Reporter	Outcome (what impact will monitoring these measures have on the experiences of our children)	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	% change from prev. period	% change from same period prev. yr	DoT	12-mnth avg	12-mnth max.	%?	SN	ENG	SE region	Target 17-18	Target 18-19	Target 19-20	Commentary (Aug-20):
EH1a	Number of Early Help Assessment (EHA) started in the month	Sharon Hawkins	Sean Holehouse	Children and families benefit from an early help offer that is rooted in a good understanding of their needs.	122	113	79	79	96	139	132	→ -5%	→ 5%		116	205	--	-	-	-				Numbers of new referrals have stabilised following initial drop during 'lockdown' and are 5% higher than the same period last year (NB. EH Hub commenced in mid June 2019). Anticipation that EH Hub referrals from schools will increase by October half term. An interim Team (using 5 existing Snr FSW staff) delivering shorter interventions (8 weeks) with ~30 families with child behaviour presenting need to avoid 'waiting lists' forming for families due to increased summer referrals. An Early Help Dashboard is being developed to track the Early Help Pathway so that referral rate, hub decision and service/team destination for EHA's started within the current receiving x3 locality EH, EH Hub Rapid Response, Family Partnership & Inclusion & Diversions teams. Dashboard is now scheduled to go live from September due to delays caused by COVID-19.
EH1c	Number of Early Help Assessment (EHA) completed in the month INCLUDING adults aged 21+	Sharon Hawkins	Sean Holehouse	Assessments are completed for adult family members where a need for support is identified.	224	280	182	182	258	278	263	→ -5%	↑ 13%		230	322	--	-	-	-	288	336	TBC	See above
EH1b	Number of Early Help Plans (EHPs) opened in the month (includes EHPs completed, and those still open at end of period)	Sharon Hawkins	Sean Holehouse	Children and families benefit from early help plans that meet their presenting needs.	184	205	219	219	233	339	280	↓ -17%	↑ 56%		222	339	--	-	-	-				The rate of opened EHP's has reduced more (17%) month on month than number of new EHA's opened and this is due to the <30 day EHA standard, plus the measure also includes those EHP's still open at the end of the month. Teams continue to focus on timely case closures to support families self reliance and case throughput. EH locality case holding (Snr FSW) service capacity is 100% (Central 83% / West 120% / East 98%). Total families open to locality Snr FSW's is 351 (725 children) - Central 90 / West 131 / East 130 (excluding L2/UP Sure Start & Housing targeted work identified as meeting TF criteria & tracked within the FM cohort).
EH14b	Number of Early Help Assessment (EHA) completed, EXCLUDING adults aged 21+	Sharon Hawkins	Sean Holehouse	Assessments are completed for a children where a need for early help support is identified..	166	190	122	122	192	186	177	→ -5%	↑ 10%		164	229	--	-	-	-				Summer project cases (~30 families) to be reviewed at the end of September by a special Resources Panel to decide on assessment / plan progression & agree 'step down' planning to U/UP with schools using VCSE partners (e.g. Safe Families contract) to support TAF 'back to school' transition next term. For those cases where complexity & risk factors not sufficiently reduced, cases will proceed to full EHA & longer term EHP as BAU. Early Help Assessments are undertaken holistically with a child 'lived experience' focus and within the Locality EH teams are mandated to use the Outcome Star tool with individual children (age appropriate) to support engagement and strength based practice.
CIN5	Number of all Children in Need (CiN) (including Child Protection (CP) / Looked after Children (LAC) / Care Leavers	Sharon Hawkins	Stuart Webb	Children and families receive support safely, at the right threshold and in a timely manner; supported by the interface between Early Help and Social Care.	2437	2367	2345	2345	2339	2363	2256	→ -5%	↓ -23%		2489	2874	--	-	-	-				
LSCB17a	Percentage of 16-17 year olds NEET or whose activity is not known	Denise Edghill	Debbie Blythe	Young people benefit from an effective work to engage them in education, training and employment.					tbc	tbc	tbc	- n/a	- n/a	▼	6.8%	6.8%	--	-	-	-				

YO2	Number of first time entrants to the Youth Justice System per 100,000 10-17 year olds in period	Denise Edghill	Debbie Blythe	Young people are appropriately diverted from entry into the criminal justice system through the local diversion / prevention offer.					tbc	tbc	tbc	-	n/a	-	n/a	▼	-	0	-	417	327	256			
FM011	Families attached per quarter	Sharon Hawkins	Sean Holehouse	Families benefit from a robust local Troubled Families offer. (Families Matter)					tbc	tbc	tbc	-	n/a	-	n/a	▲	90	90	--	-	-	-			The targets for 2020/21 have been revised to account for the Coronavirus Public Health Emergency. Our attachment target is 223 families to be worked with (discreet target for 2020/21). The revised attachment target has been achieved in QTR 1 through existing attachments over and above the previous target (2775 above 2230). Approximately 20 additional families need to be attached per month to realise the PbR target based upon a 40% conversion rate.
FM012	Payment per result (PBR) claims attached per quarter	Sharon Hawkins	Sean Holehouse	Family engagement in the Families Matter programme translates into PBR, for further investment into the programme.					tbc	tbc	tbc	-	n/a	-	n/a	▲	153	153	--	-	-	-			36 successfully worked with families (PbR certified claims) for QTR 1. This is a reduction on last year's quarterly average of ~100 with evidence of C-19 impacted regression on families FM outcomes (DV, worklessness, school attendance). The targets for 2020/21 have been revised to account for the Coronavirus Public Health Emergency & an adaptation made on school attendance made for QTR 2. Staff continue to work with any family requiring support. The new target of 371 PBR, assuming a 40% conversion rate, would require an attached cohort of around 928 families. We are current tracking 769 families, which means a further minimum attachment of 159 attachments is required - 20 per month (or around 5 per week) between now and December 2020, to allow tracking of outcomes and claims to be submitted by March 2021. Additional attachments can be made by reintroducing wider Children's Services activity back into the cohort (coding issues to be addressed), introducing Solent public health ECHO activity (FM data sharing agreement recently approved), and improving the quality of recording of cases on PARIS to meet the required standard for attachment.