

<b>DECISION-MAKER:</b>	<b>HEALTH OVERVIEW AND SCRUTINY PANEL</b>
<b>SUBJECT:</b>	<b>UPDATE ON ADULT SOCIAL CARE PROVIDER MARKET ISSUES</b>
<b>DATE OF DECISION:</b>	15 SEPTEMBER 2011
<b>REPORT OF:</b>	EXECUTIVE DIRECTOR OF HEALTH AND ADULT SOCIAL CARE
<b>STATEMENT OF CONFIDENTIALITY</b>	
None.	

### **BRIEF SUMMARY**

To provide Members of HOSC with an outline written summary of the current position regarding the provision of contracted care following notifications being received by the council from CQC and 3 established providers operating within Southampton who provide a combination of care and support to Southampton citizens. A more detailed verbal briefing will be given at the meeting.

### **RECOMMENDATIONS:**

- (i) To note the update from Adult Social care and the action being taken.

### **REASONS FOR REPORT RECOMMENDATIONS**

1. To ensure members are fully informed regarding issues with contracted care which have received some media coverage, and the actions being taken to ensure Southampton residents continue to receive appropriate care.

### **ALTERNATIVE OPTIONS CONSIDERED AND REJECTED**

2. None.

### **DETAIL (Including consultation carried out)**

3. In the last 6 weeks the Care Quality Commission (CQC) have been actively reviewing and inspecting a number of local adult health and social care services. To summarise
  - CQC have been on site with regard to the Southampton Care UK domiciliary care services and talking with the commissioners including social work staff.
  - CQC have been on site at Oak Lodge, a BUPA nursing care home service specialising in services for very vulnerable older people with dementia and the provision of end of life care as well as being in dialogue with the Head of Personalisation and Safeguarding's staff and commissioners.
  - CQC have been on site at Abbeycroft Residential Care Home where

there have been safeguarding concerns and talking with our Commissioning staff and Safeguarding teams.

- CQC have been on site at Tatchbury Manor Care Home which, although is a Hampshire based service, has some residents placed by us on site.
- CQC have been on site inspecting Mental Health services at Antelope House (an NHS service) and interviewing staff from Health and Social Care including the approved mental health practitioners.

4. A verbal update will be provided to Scrutiny Members of the early findings from this field work and what it means for Southampton City Council and what additional action has been taken to ensure Southampton citizens are receiving good enough care .

## RESOURCE IMPLICATIONS

### Capital/Revenue

5. None

### Property/Other

6. None

## LEGAL IMPLICATIONS

### Statutory power to undertake proposals in the report:

- 7.

### Other Legal Implications:

8. None.

## POLICY FRAMEWORK IMPLICATIONS

<b>AUTHOR:</b>	Name:	Penny Furness-Smith	Tel:	023 80832548
	E-mail:	Penny.furness-smith@southampton.gov.uk		

**KEY DECISION?** No

<b>WARDS/COMMUNITIES AFFECTED:</b>	
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## SUPPORTING DOCUMENTATION

Non-confidential appendices are in the Members' Rooms and can be accessed

on-line

**Appendices**

1.	
2.	

**Documents In Members' Rooms**

1.	
2.	

**Integrated Impact Assessment**

Do the implications/subject of the report require an Integrated Impact Assessment (IIA) to be carried out.	Yes/No
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**Other Background Documents**

**Integrated Impact Assessment and Other Background documents available for inspection at:**

Title of Background Paper(s)

Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)

1.		
2.		

**TO BE DETACHED BY DEMOCRATIC SERVICES**

**REPORT MONITORING FORM**

**THIS FORM MUST BE COMPLETED FOR ALL REPORTS!**

**PLEASE ENSURE YOU COMPLETE THE SECTIONS HIGHLIGHTED IN YELLOW NEAR THE END OF THIS FORM.**

DATE OF DECISION:	
DECISION MAKER:	
SUBJECT/TITLE OF REPORT:	

KEY DECISION?	<input type="checkbox"/>	[TYPE YES, NO or N/A]
DATE PROPOSAL INCLUDED IN FORWARD PLAN:		<input type="text"/>
REGULATION 15 EXCEPTION?	<input type="checkbox"/>	[TYPE YES, NO or N/A]
Date notification given to Scrutiny:		<input type="text"/>
REGULATION 16 URGENCY?	<input type="checkbox"/>	[TYPE YES, NO or N/A]
Date agreement of Scrutiny obtained:		<input type="text"/>

OTHER LEGAL IMPLICATIONS:	Paragraph number/comment:
Human Rights Act 1998:	<input type="text"/>
Equalities Act 2010	<input type="text"/>
Crime & Disorder Act 1998(specifically s.17 duty):	<input type="text"/>
Proceeds of Crime Act 2002(Money Laundering):	<input type="text"/>
Freedom of Information Act 2000:	<input type="text"/>
European "State Aid" Guidance:	<input type="text"/>

POLICY FRAMEWORK PLANS:		
Annual Library Plan	<input type="checkbox"/>	Adult Learning Plan
Best Value Performance Plan	<input type="checkbox"/>	14-19 Strategy
Community Strategy (Including Local Agenda 21 Strategy)	<input type="checkbox"/>	Economic Development Strategy
Children & Young Peoples Plan (CYPP)	<input type="checkbox"/>	Health and Well-Being Strategy
Plan & Strategies which together comprise the Development Plan	<input type="checkbox"/>	Crime & Disorder Reduction Strategy
Youth Justice Plan	<input type="checkbox"/>	Local Transport Plan
Medium Term Plan Economic Development	<input type="checkbox"/>	
Housing Strategy (inc HRA Business Plan)	<input type="checkbox"/>	

KEY AREAS TO BE ADDRESSED/CONSIDERED:	
Organisational Development/Human Resources Issues	<input type="checkbox"/>
Report Tracking	

VERSION NUMBER:	<input type="text"/>
DATE LAST AMENDED:	<input type="text"/>
AMENDED BY:	<input type="text"/>



**Approval by Executive Member:**

Name:

Date:

**Approval by Level 1 Manager:**

Name:

Date:

**Approval by Executive Director/ Policy Coordinator:**

Name:

Date:

**FOR DEMOCRATIC SERVICES USE ONLY:**

DATE AND TIME REPORT RECEIVED:

Date

Time:

LEGAL CLEARANCE:

[TYPE YES or NO]

Name:

FINANCIAL CLEARANCE:

[TYPE YES or NO]

Name:

POLICY CLEARANCE:

[TYPE YES or NO]

Name: