This is a difficult page to read, with many tables and figures, and I cannot provide a clear and comprehensive summary. However, I can provide a brief overview of the key points:

- The page contains information about various indicators and performance measures for the quarter, including employment, skills, and health. It also includes data on the Southwark Fairness Commission and the Southampton Fairness Commission.

- The page mentions that there have been delays in major developments, such as the Morrisons at East Street Shopping Centre and WestQuay Watermark, and that progress is now being made towards the investment and jobs targets.

- There is a focus on early years development, with data on the Early Years Foundation Stage and Key Stage 2 performance.

- The page includes performance data for the Southampton City Council strategy, with targets set for different areas such as employment, health, and education.

- There is also a mention of the Living Wage, with a significant increase in the number of employers signing up to the scheme.

Overall, the page provides a detailed overview of various performance indicators and targets for the quarter, with a focus on employment, skills, health, and education.
Council Strategy Success Measures

<table>
<thead>
<tr>
<th>% smoking prevalence</th>
<th>21.9%</th>
<th>22.5%</th>
<th>21.50%</th>
<th>Annual update</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>% mortality from preventable causes per 100,000 population</td>
<td>237.5</td>
<td>228.1</td>
<td>222.6</td>
<td>Annual update</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Nationalally there is concern about the number of people being reached by stop smoking services, possibly as a result of the growth in the use of electronic cigarettes. The Health and Social Care Information Centre reported a 19% reduction in people setting a quit date through the NHS Stop Smoking Services in 2013-14 compared to 2012-13. This decline has also been experienced by local stop smoking services which are commissioned from Sultan NHS Trust, in an attempt to address this a recovery plan has been agreed with the service during the year and we are working to both drive referrals and to improve quality. A number of referrals have not significantly increased, there have been good improvements in the quality of the service provided, resulting in a quit rate above the national average. From July to September (Q2) 2014, 515 set a quit date with a locally commissioned service (435 Q1), with 189 (37%) achieving a 4-week quit and 146 (29%) achieving a 12-week quit.

Preventable causes of death contribute significantly to the difference in life expectancy and health life expectancy (HLE) between the least well-off and the more affluent. The Health and Wellbeing Board will be focussing next strategy on health inequalities and on reducing these differences, based on a review of the evidence of effectiveness and developing a programme of high impact actions for the next five years. Although data for 2011-13 is yet to be published, provisional local data suggests that the rate will be similar to 2010-12. The rate is estimated to have increased slightly from 222.6 per 100,000 population to 226.0 per 100,000 population. However, this increase is not statistically significant.

% Children subject to repeat child protection plans | 14% | 13% | 16% | 14% |

The improvement in performance is a positive sign given the increased number of child protection conferences that have resulted in a child protection plan. It indicates that more robust intervention through the plans are preventing repeat involvement with our clients at a level requiring a child protection conference.

Average number of days taken to place a child for adoption after entering the care system | 681 | 678 | 794 | 551 |

The measure is complex and reflects factors such as the length of care proceedings, the complexity of children’s needs, whether they are part of a sibling group and therefore how easy it has been to place them for adoption. Changes from previous reported performance for Q1 and Q2 are as a result of a validation of data in line with Department for Education Guidance. 10-15% year to year data is showing an improving trend for time to adoption and is close to the government target of 547 days from entering care to placement for adoption. This measure has been retrospectively updated for 2014/15.

Approved prospective adoptive families (per 10,000 population age 15-21) | N/A | 6 | 8 | Under review |

The number of approved adoptive families decreased as a result of an increase in the number of children placed during Q3. This measure is impacted by placing children in permanence. There are currently 30 households being assessed as adopters at present, approval will be spread over the next 5 months, depending where they are in the assessment process. In addition to those households being assessed as adopters, there is an increased number of families being approved to adopt children. There has been a high level of referrals to MARAC. Since the introduction of Pippa in 2014/15, which is a single point of contact for professionals, there has been a 28% increase in referrals. This means that a number of referrals have been received from Multi Agency Risk Assessment Conference (MARAC). The referral rate to MARAC was consistent in previous quarters.

% Children leaving care for permanence (Special Guardianship Order or Adoption) | 25% | 34% | 27% | Under review |

The most recent data published by the Youth Justice Board shows a 40% reduction in FTE from the previous equivalent reporting period. The YOS is achieving better than the first year target (current data shows the FTE level at 612 per 100,000 young people aged 10-17 years over 3 years, equating to 113 young people). The Joint Decision Panel, which was set up in March 2014 to work with partners, including Hampshire Youth Offending Team, and Police on a weekly basis, is having a positive impact on outcomes. The latest data is reported on a rolling 6 months in arrears.

% Young people re-offending in 12 month period from original offence | 38.80% | 46.80% | 48.30% | 42% |

The trend continues to indicate an overall high level of referrals to MARAC. Since the introduction of Pippa in 2014/15, which is a single point of contact for professionals, there has been a 28% increase in referrals. This means that a significant number of referrals are not being placed for adoption.

% Repeat domestic violence and abuse cases returning to a Multi-Agency Risk Assessment Conference (MARAC) | 20.1% | 19.9% | 24.0% | 21.5% |

The trend continues to indicate an overall high level of referrals to MARAC. Since the introduction of Pippa in 2014/15, which is a single point of contact for professionals, there has been a 28% increase in referrals. This means that a significant number of referrals are not being placed for adoption.

Average whole system delayed days for transfers of care from hospital per month per 100,000 population | 445.9 | 468.28 | 443.5 | 915.7 |

Over the past three years the reported year end outcome has, on average, only 1 per cent higher than the performance for the first 5 months of the year. The main cause of delays in transfers is the unavailability of Domiciliary Care Packages (especially complex double up packages of care) and to a slightly lesser extent Nursing placements. There are two streams of work in train to address this: 1) The ongoing recommissioning process of all Domiciliary Care contracts by the ICU. This is scheduled to be completed in April of 2015 and will deliver additional packages of care for utilisation by the hospital discharge team and the market place as a whole. 2) Phase two of the transformation of the AIM/domiciliary care team. This measure is complex and reflects factors such as the length of care proceedings, the complexity of children’s needs, whether they are part of a sibling group and therefore how easy it has been to place them for adoption. Changes from previous reported performance for Q1 and Q2 are as a result of a validation of data in line with Department for Education Guidance. 10-15% year to year data is showing an improving trend for time to adoption and is close to the government target of 547 days from entering care to placement for adoption. This measure has been retrospectively updated for 2014/15.

% People using social care who receive direct payments | 6.13% | 6.65% | 6.77% | 21.1% |

The way in which this indicator is calculated has changed nationally. Previously the denominator included several thousand people who were not eligible for self-directed support. For this quarter in receipt of Occupational Therapy and people in receipt of a social work visit from our x75 partner Southern Health were included in the calculation. This meant that the performance was artificially low. The new indicator only includes a snapshot (on 31st December for this quarter) and only includes those who are eligible. Work continues to encourage adult social care clients to use direct payments where they are eligible.

Affordable homes delivered | 352 | 196 | 300 | 365 |

65% of homes acheived in Quarter 3, including more homes in the Conference suite site and Poor Clares plus 10 units of supported housing for young parents. We remain on target to provide 365 new affordable homes in 2014/15, with most completions due in Q4, and specifically March-May 2015. March 2015 is the deadline for all completions under the 2011-15 HCA grant funding programme, so registered providers are under significant pressure from Central Government to deliver on time. The RAG status is set to ‘amber’ for the weight of completions in March are a reasonable risk to achieving the target.

% Local authority housing stock that is non decent | 3.02% | 5.15% | 6.46% | 5.84% |

Actual (or expected) value is between 5% - 10% off target or there is a reasonable risk that the target will not be achieved

% Care leavers in contact and in suitable accommodation | 61% | 63% | 79% | Under review |

Actual (or expected) value is at least 10% above target

% People using social care who receive direct payments | 6.13% | 6.65% | 6.77% | 21.1% |

The way in which this indicator is calculated has changed nationally. Previously the denominator included several thousand people who were not eligible for self-directed support. For this quarter in receipt of Occupational Therapy and people in receipt of a social work visit from our x75 partner Southern Health were included in the calculation. This meant that the performance was artificially low. The new indicator only includes a snapshot (on 31st December for this quarter) and only includes those who are eligible. Work continues to encourage adult social care clients to use direct payments where they are eligible.

AFFORDABLE HOUSING

Improvement performance is due to better methods of engaging and staying in touch with our care leavers and work ongoing to improve the range of accommodation options. This measure shows both an improvement across in care accommodation recording as well as the introduction of an ‘amber’ status to register when the information is not available. One case was outside the influence of the service due to the individuals immigration status. An action plan is in place following followed inspection to improve performance and outcomes for care leavers. The RAG status is set to ‘amber’ whilst data quality checks are completed.
## COUNCIL STRATEGY SCORECARD 2014-2017

### QUARTER 3
September to December 2014

### KEY
- **Performance against target**
  - ✨ Actual (or expected) value is achieving or within 5% of target
  - 📈 Actual (or expected) value is between 5% - 10% off target or there is a significant risk that the target will not be achieved
  - ⚠️ Actual (or expected) value is more than 10% off target or there is a significant risk that the target will not be achieved
  - ❔ Actual (or expected) value is at least 10% above target

### Which way is good? |
- ✨ An upward trend is desirable
- 📈 A downward trend is desirable
- ❔ Direction of travel or target status is not applicable
- ❔ Target is best
- ❔ No data available

### Council Strategy Success Measures

<table>
<thead>
<tr>
<th>Council Strategy Priority</th>
<th>Actual 2011/12</th>
<th>Actual 2012/13</th>
<th>Actual 2013/14</th>
<th>2014/15 Q3</th>
<th>Year on Year Trend</th>
<th>Year to Date Apr - Dec</th>
<th>Target 2014/15</th>
<th>Target 2015-16</th>
<th>Target 2016-17</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Service for all</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>% Household waste sent for re-use, recycling and composting</td>
<td>24.40%</td>
<td>25.20%</td>
<td>25.0%</td>
<td>28.6%</td>
<td>30%</td>
<td>34%</td>
<td>36%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>% of ‘A’ roads requiring urgent structural maintenance*</td>
<td>12%</td>
<td>10%</td>
<td>11%</td>
<td>Annual update</td>
<td>N/A</td>
<td>No data</td>
<td>13%</td>
<td>13%</td>
<td>13%</td>
</tr>
<tr>
<td>% residential roads requiring urgent structural maintenance*</td>
<td>12%</td>
<td>14%</td>
<td>17%</td>
<td>Annual update</td>
<td>N/A</td>
<td>No data</td>
<td>20%</td>
<td>20%</td>
<td>20%</td>
</tr>
<tr>
<td><strong>City pride</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>% Residents who take part in volunteering</td>
<td>14%</td>
<td>14%</td>
<td>39%</td>
<td>39%</td>
<td>N/A</td>
<td>No survey</td>
<td>No survey</td>
<td>42%*</td>
<td>No survey</td>
</tr>
<tr>
<td>% Residents satisfied with Southampton as a place to live</td>
<td>81%</td>
<td>81%</td>
<td>82%</td>
<td>82%</td>
<td>N/A</td>
<td>No survey</td>
<td>No survey</td>
<td>84%*</td>
<td>No survey</td>
</tr>
<tr>
<td>% Residents who feel that Southampton is a place where people from different backgrounds get on well together</td>
<td>78%</td>
<td>78%</td>
<td>63%</td>
<td>63%</td>
<td>N/A</td>
<td>No survey</td>
<td>No survey</td>
<td>70%*</td>
<td>No survey</td>
</tr>
<tr>
<td><strong>A sustainable council</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>% Agreeing council offers value for money</td>
<td>40%</td>
<td>40%</td>
<td>44%</td>
<td>44%</td>
<td>N/A</td>
<td>No survey</td>
<td>No survey</td>
<td>50%</td>
<td>No survey</td>
</tr>
<tr>
<td>% Satisfied with how the council runs things</td>
<td>52%</td>
<td>52%</td>
<td>59%</td>
<td>59%</td>
<td>N/A</td>
<td>No survey</td>
<td>No survey</td>
<td>64%</td>
<td>No survey</td>
</tr>
<tr>
<td>Unique customer online accounts</td>
<td>No data available</td>
<td>To report from April 2015</td>
<td>N/A</td>
<td>N/A</td>
<td>No data</td>
<td>To establish baseline</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>% Transactions completed online</td>
<td>No data available</td>
<td>To report from April 2015</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>To establish baseline</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Data is produced through an annual survey undertaken at the end of the financial year. Targets are based on current levels of investment and will need to be reviewed following the approval of the budget for 2015/16.

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A recent project to accurately establish the number of active online customer accounts identified 8,782 (6,766 Council tax, 1,754 Housing Benefit claimants, 226 Landlords, 36 Business Rates). Work is underway to identify any further active accounts linked to others services across the council that need to be incorporated. Release 1 of the 'My Southampton' customer account is scheduled for a February 2015 soft launch and the proposal is to set a target of 50,000 active accounts using My Southampton by December 2015.

Q3 composting performance has reduced due to the recent changes in weather. There has also been a reduction in glass recycling tonnages; however tonnages of kerbside collected recyclables have remained constant. Tonnages of recyclables at the HWRC have also reduced as expected while the sites switch to winter hours.

The potential range of online transactions is extensive and work is underway to establish by June 2015 a clearly defined range of measureable “done in one” transactions that can be included in future monitoring.

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Results are from the Southampton City Survey 2014, with the next survey due in 2016.

Work is underway through Southampton Connect to take a city-wide collaborative approach to improve City pride and community capacity.